

We're Hiring!

Visit ColeHardware.com/careers for current employment opportunities.



Hardware Happy Hour

Wednesday, September 14
4:00 pm–8:00 pm
see page 2 for details



Visit us at the
Cole Valley Fair

Sunday, September 25
10:00 pm–5:00 pm



COLE HARDWARE'S
Hardware Hotline
September 2016
NEWS AND VIEWS FROM AROUND THE STORES



Collection: Underwear for the Underserved

We've all heard the line from our mothers, "Always wear clean underwear in case you're in an accident." And most of us have the luxury of wearing clean underclothes daily. Unfortunately, for thousands of homeless and underserved folks in the Bay Area with no access to laundry facilities, clean underclothes are not a reality.

All COLE HARDWARE locations will serve as drop-off sites for St. Anthony Foundation's collection of new underwear during the month of September. For obvious reasons, we can only accept new items in their original, unopened packaging and/or with manufacturer tags. We will be happy to take any new undergarments—including underpants, T-shirts, socks, and bras. Don't forget children's sizes, too!

In the spirit of St. Francis of Assisi, the mission of St. Anthony Foundation is to **ST. ANTHONY'S** feed, heal, shelter, clothe, and lift the spirits of those in need and to create a society in which all people flourish. This group is committed to providing the poor with basic needs and services as a gateway to reclaiming their sense of dignity and progressing toward stability. No need for designer duds—plain tighty whities will be gratefully accepted!

Donations accepted at any COLE HARDWARE location throughout September.

Marc: Master Locksmith

You may already know Marc Estoque, our Master Class Locksmith. Marc, a native San Franciscan, has been working with COLE HARDWARE for more than 20 years; in fact, he has over 30 years experience installing and maintaining locks in the many Victorians and Edwardians in San Francisco. He takes pride in his work and offers unparalleled customer service in the COLE HARDWARE tradition.

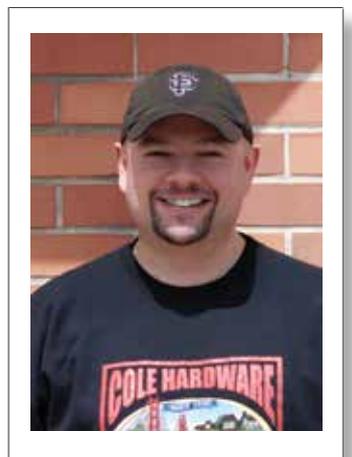
A typical call for Marc these days is a "rekey" (combination change) whereby, for any number of reasons, a customer needs his or her locks changed. Marc also gets calls when customers are locked out of their house or car. In most cases, Marc can provide a fast 30-minute response time for calls in the City.

Marc advises everyone to take a few minutes to recall who might have copies of their property keys, such as a former housemate, dog walker, tradesperson, contractor, and so on. Many people live in shared housing, and locks

and keys are rarely changed when a property is bought, sold, or rented, which means former tenants and their friends, associates, and others might still have keys to your home.

We have seen so many advancements in technology in recent years. Marc is versed in the many different high-security locks and their installations, including commercial applications such as magnetic card readers, biometric (fingerprint reader) locks, and push-button entry systems. In addition, Marc can install the many new smart locks available now, including the August Smart Lock featured on page 4, which allows you to control who has access at all times.

Marc suggests that homeowners should consider *continued on page 6...*



For the month of September, Marc is offering a special price of **\$49.99 for a security consultation— a \$100 savings!**

Our Pickup Party

Thanks to all who visited Seccession Art & Design on Mission Street in July for our online order pickup party and fund-raiser. The event was the brainchild of our friend Eden, proprietress of Seccession. COLE HARDWARE Mission Street shoppers placed orders on our website and then came to pick them up and enjoy a glass of our Cutting Edge wine. Funds were also raised for the displaced fire victims. We hope to

have another event as we get closer to the holidays. Stay tuned!



"Our commitment to you: Your satisfaction guaranteed. Period." Shop online 24/7 at ColeHardware.com.

70 Fourth Street
San Francisco, CA 94103-3124

PRSR STD
U.S. POSTAGE PAID
SAN FRANCISCO, CA
PERMIT #3137

TIME-SENSITIVE MATERIAL



Scan to view our website.



Indian Summer Hardware Happy Hour

Wednesday, September 14
4:00 pm–8:00 pm
All COLE HARDWARE Stores



HAPPY HOUR COUPON

20% Off

REGULAR-PRICE MERCHANDISE* DURING HAPPY HOUR



FDEAL

Valid Wednesday, September 14, 4:00 pm–8:00 pm. Offer does not apply to gift cards, postage stamps, Muni passes, Clipper cards, meter cards, special orders, or sale merchandise. Not valid with other coupons or offers. One redemption per household. Rewards points do not accumulate.



Enjoy our Indian Summer Hardware Happy Hour with a glass of our Cutting Edge wine. Take advantage of our 20% off storewide savings to stock up on some household essentials, buy a treat for yourself, or even start your holiday shopping—it's never too early to at least start getting ideas for those special folks on your list. We hope to see you!

Oakland Pride Happy Hour and Benefit

Sunday, September 11
4:00 pm–8:00 pm
Rockridge Store
5533 College Avenue

Shop with us at our Rockridge store and save 10% during our Oakland Pride Happy Hour and Benefit. Not only will you save 10%, but 10% of all sales will benefit Lyon-Martin Health Services and the many programs it administers in the community. Founded in 1979 by a group of medical providers and health activists as a clinic for lesbians who lacked access to nonjudgmental, affordable health care, the clinic soon became a model for culturally sensitive community-based health care. The clinic is named after Phyllis Lyon and Del Martin, feminists and well-known LGBTQ civil rights activists. Visit www.lyon-martin.org for further information, and please join us for a fun evening, a glass of wine, and some sweets.



HAPPY HOUR COUPON

You'll Receive

10% Off

REGULAR-PRICE MERCHANDISE* DURING HAPPY HOUR

plus

We'll Give **10%** to Lyon-Martin Health Services



Coupon valid at Rockridge store September 11, 2016 4:00 pm–8:00 pm

*Offer does not apply to gift cards, postage stamps, Muni passes, Clipper cards, meter cards, special orders, or sale merchandise. Not valid with other coupons or offers. One redemption per household. Rewards points do not accumulate.

Coins for the Community

With our July collection of \$6,773.80 for the Mission Street fire victims, our grand total since our spare change collection's inception now stands at \$59,763.95.

For August, our spare change collection was earmarked to benefit ArtSeed, whose goal is to bring a lifelong love for creativity, knowledge, and generosity into the lives of young people. We'll report on those numbers next month.

For September, our collection will assist Lyon-Martin Health Services, which provides excellent health care to women, lesbians, and transgender people in a safe and compassionate environment, with sensitivity to

sexual orientation and gender identity. All services are provided regardless of ability to pay. We'll also be hosting a Pride Happy Hour and Benefit on

September 11, the day of Oakland Pride, for Lyon-Martin Health Services. (See Oakland Pride Happy Hour article above.)

It's easy to donate to Coins for the Community! Simply drop your spare change in any of our collection jars or choose the "donate" option when you're checking out at any of our registers. Or bring in that old jar of pennies that's collecting dust on your dresser.

ArtSeed

health services **LYON MARTIN**
A PROGRAM OF HEALTHRIGHT 360



Shop 24/7 at ColeHardware.com



COLE HARDWARE Travels the Globe!

While we're here locally providing the best customer service in the world, our global COLE HARDWARE ambassadors are traversing the planet and taking COLE HARDWARE along for the ride! Downtown shopper Jane Yamada visited Okura, Japan, and sent this lovely photo.



Send us a photo of you or your loved one sporting a COLE HARDWARE T-shirt in Okinawa or Oklahoma City, and we'll send you a \$5 COLE HARDWARE gift card! Our T-shirts are available in assorted sizes for men, women, and children. (\$9.99)

Gavin's Lamp Repair Back by Popular Demand

We're pleased to announce that our downtown lamp wizard, Gavin, will be doing lamp repair for us again part time! Lamps can be dropped off for Gavin at our downtown Fourth Street store any time. He will examine the lamps to confirm they can be repaired. Lamp repairs start at \$30 for labor, plus the cost of any replacement parts necessary. Please visit or call our downtown store at 415/200-3444 if you have any questions or to leave a message for Gavin.

Gavin poses with the chandelier he wired for our window display. It's made entirely from hardware items.

Repair Referral Service

COLE HARDWARE's Repair Referral Service was created to introduce our customers to the finest contractors and tradespeople we know. We have formed alliances with independent businesspeople in order to provide you with the very best in home repair, maintenance, and remodeling. Some jobs may even be performed by qualified members of our staff.

We provide referrals for:

Air Conditioning
Alarms/Security Systems/Access Control
Antique Restoration
Appliance Repair and Installation
Arborist
Architectural Planning
Asbestos Removal
Bath Resurface
Brick and Stone Masonry
Cabinetmaking
Carpentry
Carpet and Linoleum Installation
Carpet Cleaning
Chimney Sweep and Repair
Cleaning/Janitorial
Commercial Kitchen Installation

Computer Data Cabling
Computer Grounding
Computer Repair and Tutoring
Custom Closets, Pantries, and Storage Solutions
Decks New/Stain Design + Build
Disaster Cleanup and Restoration (Flood/Fire/Sewage)
Door Refinishing
Drain Cleaning
Drywall/Lath
Duct and Dryer Vent Cleaning
Electrical 24/7*^Δ
Emergency Locksmith
Emergency Power Restoration
Faucet Repair and Installation

Fences
Furnace Repair and Installation
Furniture Refinishing and Repair
Furniture Upholstering
Garage Door Repair/Installation
Gardening/Pruning/Tree Trimming^Δ
General Contractors^Δ
Glass Installation
Grout Restoration
Handyman Services^Δ
Hardwood Floors New/Refinish
Home and Office Organizing
Home Energy Rating Systems (HERS)
Home Entertainment Systems
HVAC^Δ

Intercom Systems
Interior Design, Staging, and Color Consultation
Interior Wood Refinishing and Restoration
Iron and Metal Works/Gates
Kitchen and Bath Remodeling
Landscaping
Lead Inspection and Abatement
Leak Diagnosis/Waterproofing
Lock Installation
Locksmith Service 24/7*
Mold Remediation
Moving
New Construction
Painting Interior/Exterior^Δ
Plastering

Re-COLE-mend...

COLE HARDWARE REPAIR REFERRAL SERVICE

Independent contractors and tradespeople for:

- Home, business, and property repairs
- Maintenance
- Remodeling/room additions

Contact us at 415/200-3430 or e-mail homerepair@colehardware.com



All of the vendors and tradespeople in our Repair Referral Service have been prescreened and carefully selected.

Plumbing 24/7*
Power Washing, Commercial and Residential Cleaning
Remodeling / Major Remodeling
Room Additions
Security Evaluation / Consultation
Seismic Upgrading
Sheet Metal Work
Shutter Installation
Skylights
Solar Energy Installation

Stained Glass Creation and Repair
Stair Lift Installation
Stucco Work
Telephone System Installation
Tile Installation^Δ
Wallpaper Application
Water Heater Installation
Welding
Window Cleaning/Repair
Windows and Doors

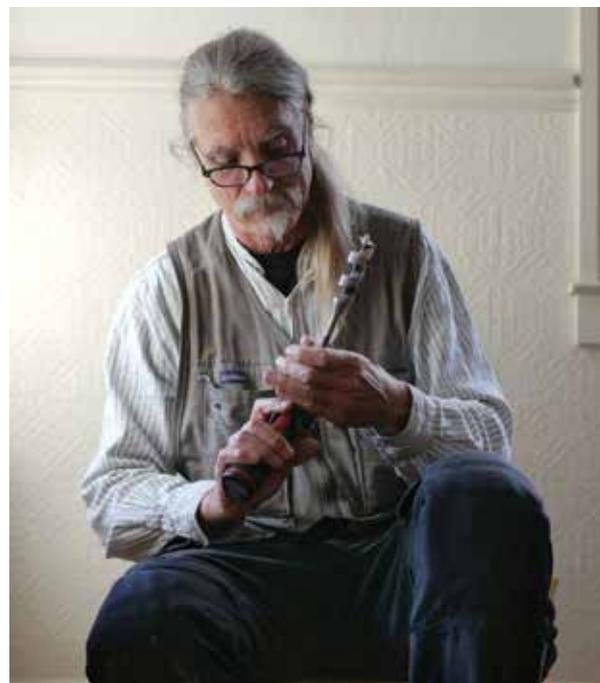
*24/7 services available in San Francisco only at this time. Call 415/753-2653 ext. 3 for after-hours service.

^ΔService available in the East Bay.

Contact us at www.colehardware.com/homerepair

Meet Andrew: Master Electrician and More!

Master electrician Andrew earned his title through the old-school tradition of apprenticeship. In 1985, he began pursuing his fascination with all things electrical by signing on with master electrician Jon. Under Jon's tutelage, Andrew learned theatrical lighting, both residential and commercial electrical, and the special ins and outs of knob and tube wiring in San Francisco's famous Victorians. To this day, Andrew lives and breathes knob and tube, claiming "if the system hasn't been 'remuddled,' it has a proven track record of being a very safe wiring method."



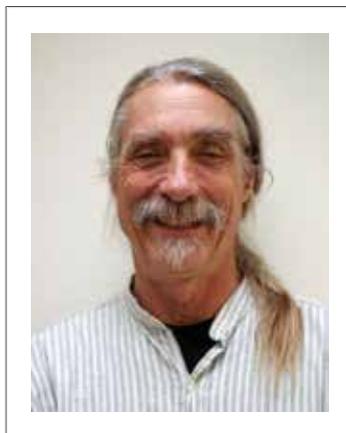
In addition to providing general electrical services, Andrew is skilled at troubleshooting electrical quandaries. He brings a highly developed sense of

aesthetics to lighting design, which is informed by his background in theater. Creativity comes naturally to Andrew, and his lifelong pursuit of music took him all over the world as a founding member of ROVA, the Bay Area-based saxophone quartet with whom he has toured extensively and has recorded more than a dozen albums.

Andrew's current musical activities include live music for film (Reel Change) and playing with the improvisational music ensemble Howling Ray and the Bent Tones, which he also records in 7.1 surround sound. Which brings us to another of Andrew's passions and talents: audio/visual and surround sound. He loves bringing his expertise into people's homes via designing, installing, and calibrating a whole-house sound or theater system. As well as being licensed as an electrician, Andrew is a Denon trained and certified custom installer. Whatever the size of your space, it can always sound more fabulous!

Andrew is an avid bird watcher, and he volunteers his electrical services at the San Francisco Charlotte Maxwell Clinic, which provides free cancer treatment for low-income women. He is delighted to have joined forces with COLE HARDWARE, a business model he truly admires and believes in—one that's committed to enhancing the well-being of the neighborhoods it serves.

To reach Andrew for any electrical or sound projects in either San Francisco or Oakland, contact our Repair Referral Service at 415/753-2653 ext. 3 or homerepair@colehardware.com.



Mobile Locksmith Services

24/7 Emergency Services in San Francisco

Residential, Commercial, and Automotive

Master Locksmith with Over 30 Years of Experience

Contact us at 415/753-2653 ext. 3 or e-mail homerepair@colehardware.com.



- Competitive pricing
- Incomparable service
- Specializing in hard-to-find items
- Free Bay Area delivery on most items



415/647-1800 E-mail: colesupply@colehardware.com

WHAT'S UNIQUE



Timbuk2 New Arrivals

Check out some of the new bags just in at our downtown Fourth Street store. Whether you're treating yourself or making a career investment for a recent college grad, Timbuk2 bags are both stylish and professional at the same time.

Cask Laptop Backpack

A modern, premium backpack with pockets for everyday essentials. Waxed canvas and genuine leather binding and trim give the Cask pack a professional look to match its sharp design. The Cask is designed to carry and organize your 15" MacBook, iPad, notebook, phone, keys, and everything else you need to get you through your awesome day. (Sku 926901, \$209.99)



Walker Laptop Backpack

Built for the City, the Walker pack easily transitions from public transit to the office to after-work drinks, while carrying and protecting your MacBook. Rugged waxed canvas, heavy-duty zippers, and leather trims are tough as nails and get better with age, so you can wear the Walker with abandon.

Comfortable shoulder straps, a refined liner, and an easy-access front pocket make it a practical but luxe choice for everyday use. (Sku 926903, \$209.99)

Hudson Laptop Briefcase

Built with the business traveler in mind, the Hudson briefcase dresses up or down with ease and is designed to carry and protect both your MacBook and iPad.



Rugged waxed canvas, heavy-duty zippers, and leather trims are tough as nails and get better with age, so you can feel good about being hard on the Hudson. Use the removable shoulder strap for an easy airport carry or go old school and carry it in-hand for an all-business entry. (Sku 926909, \$229.99)



Bourbon Tote

Built for life and work in the City, the Bourbon works with whatever you're wearing. Rugged waxed canvas and chunky zippers are softened by leather details to make for a tough but sophisticated tote. Like great boots and raw denim, the Bourbon Tote gets better with age, softening to your body but maintaining its shape. Fill it to the top or carry just the essentials, this tote is prepared to go wherever you go. (Sku 926911, \$164.99)

Keyless Home Entry with Your Smartphone

What can our smartphones *not* do these days! Our stores now feature two cool new products that will make your life easier and make your home smarter.

The **August Smart Lock** allows for keyless home entry with your smartphone. Your smartphone is now a smart key—and more. Lock and unlock your door, create virtual keys for guests, and know who comes and goes, all from your iOS or Android smartphone. The August Smart Lock easily installs on the inside of your door using only a screwdriver. Choose to grant access for a

few weeks, a few hours, a few minutes, or even specific dates and times; you're in control. *Never make duplicate keys again!* Send a virtual key from anywhere instantly—all from the August app. Available in silver and dark gray. (Skus 503021–2, \$199.99)

No more fumbling for keys, as the August Smart Lock auto-locks



behind you for peace of mind and unlocks as you approach for a hands-free entry. Know who comes and goes with the 24/7 activity log. The August app tracks who enters and exits your home and when. Keep your existing door hardware. Your door's exterior hardware stays the same; the August Smart Lock only replaces the interior portion of your deadbolt. Use your traditional key any time. The lock works with most standard deadbolts and installs in about 15 minutes with just a screwdriver and nothing to wire.



Sold separately, the **August Connect** module allows you to remotely access your lock. (Sku 503018, \$79.99)

The **August Doorbell Cam** lets you see and speak with visitors at your door, from anywhere. Always know who's at the front door, even when you're not home. This doorbell cam alerts you when the bell is rung. A one-way high-definition camera lets you view visitors from your smartphone while still ensuring your privacy. Whether you missed a visitor or want to replay a conversation, the August Doorbell Cam records each interaction at your door. Replay audio and video through the August app. The doorbell cam replaces your doorbell and works with existing wiring. Available in dark gray or silver. (Skus 503014, 503017, \$199.99)



Trash to Treasure

Our project of the month is the transformation of this set of dining chairs, rescued from the street. The whole project took less than two hours total, and I was very happy with the results. So happy, in fact, that these chairs are now in my kitchen. Here's the step-by-step process:



1. Because the existing fabric, cushions, and wood seats were scary, I removed those and tossed them. I kept the wood just to outline the new plywood seats.
2. I gave the chairs a good



cleaning with Murphy Oil Soap and some elbow grease. Then I conditioned the wood with Christophe Pourny Furniture Tonic, which brought the faded wood to life.

3. Next, I had my Polk Street colleague Sam cut the two plywood seats to their exact size, using the old seats as a pattern.

4. Using spray glue, I attached new cushions to the new seats and cut the cushions to size.

5. With a staple gun, I covered the cushions with a beautiful new fabric and then reattached the seats to the chairs with screws.

Dinner-party ready!

—Julia



COLE HARDWARE Shopping List

- Plywood (Sku 5072145, \$16.99)
- Murphy Oil Soap (Sku 13219, \$3.99)
- Christophe Pourny Furniture Tonic (Sku 102103, \$19.99)
- Spray Glue (Sku 11954, \$16.99)
- Staple Gun (Sku 2034767, \$14.99)
- Staples (Sku 20363, \$4.99)

FROM THE GARDEN CENTER

Visit our garden centers at the Cole Street, Polk Street, and Rockridge stores.



In the Garden September Garden Tasks

Tips from Our Garden Team: Bill and Any



Stop by our Cole Street garden center for all your gardening needs. The advice is free from Bill, our garden guy, and Any, formerly the garden guru at our Mission Street store. E-mail any questions: blitz@colehardware.com or any@colehardware.com.

September is usually warm and beautiful—a great time to enjoy being outdoors in your garden, preparing it for the months to come. Permanent landscaping is an especially good project to dive into this month. Trees and shrubs do well when planted in our warm autumn soil so that they can take in the winter rains. And of course efficient use of water in the garden is especially important because of our drought conditions and because we're approaching what are typically our hottest days.

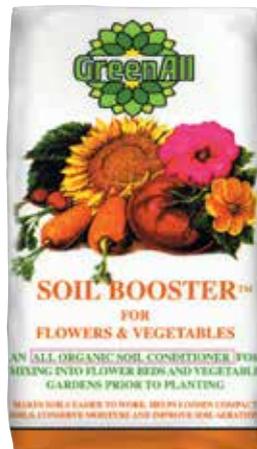
✓ **Fall and Winter Crops:** This is a great month to start a number of fall and winter crops such as broccoli, arugula, Swiss chard, parsley, sugar snap peas, artichokes, and mustard greens, to name just a few. You'll find all these vegetables in our Botanical Interest® seed line.



✓ **Garden Furniture:** By this time of year, you may have already grown a number of successful flowers, plants, vegetables, and herbs and need a little well-earned rest. We sell the beautiful and colorful French line of garden furniture, Fermob, so you can sit back, relax, and enjoy the serenity of your deck, patio, or backyard.



✓ **Soil Booster:** Your garden may also be ready for some rejuvenation. You can give it a boost with E.B. Stone's™ amazing Soil Booster, which offers a wide variety of goodies to help replenish nitrogen in your depleted garden soil. (Sku 746003, \$7.99)



✓ **Cover Crops:** Try cover cropping in unused crop beds. Winter cover crops help replenish soil nutrients, protect the soil from the rain, improve soil tilth, and keep nutrients available for the next crop. Legumes actually fix nitrogen in the soil, increasing fertility. Good winter cover crops in the Bay Area are oats, vetch, fava or bell beans, and crimson clover (all but oats are legumes). Plant the cover crop densely in your annual beds. (With legumes, mix with inoculants before seeding. Inoculants contain nitrogen-fixing bacteria, which help legumes fix nitrogen from the air onto the plant roots. Inoculants are not essential but will increase nitrogen-fixing and therefore soil fertility.) Botanical Interest offers several such seed varieties: Broad Fava Bean Windsor (Sku 701305); Common Buckwheat (Sku 701316); Crimson Clover (Sku 700133); Soil Builder Pea/Oats (Sku 701317). All retail for \$2.99.



701316); Crimson Clover (Sku 700133); Soil Builder Pea/Oats (Sku 701317). All retail for \$2.99.

✓ **Mobile Gardens:** If you'd like to give gardening a shot but don't have a lot of space, consider our new line: Earth Box®. The high-tech, subirrigated gardening systems were developed by commercial farmers to accommodate a smaller footprint, control soil conditions, use less water and less fertilizer, and be nearly maintenance-free. They are a great value—you name it; you can grow it! Unlike other raised-bed gardens or planters, the EarthBox gardening systems are self-watering, sustainable, easily moveable, and can even be used to grow indoors. Available at our Cole Street location in assorted sizes. (Skus 7439326, 7439359, \$29.99; Skus 7439334, 7439342, \$54.99)



✓ **Potting Soil:** The best certified-organic soil for any project is Baby Bu's™ Biodynamic® Blend Potting Soil. (12-Quart: 746016, **HOT DEAL \$6.00** Regular price \$9.99)

Remember, should you ever have any questions, COLE HARDWARE is your one-stop location for free advice from our friendly garden staff.



See you in the garden!



ENVIRONMENTAL INFO

GOOD FOR THE EARTH—WE TAKE ACTION FOR THE ENVIRONMENT!



E-Waste Recycling Resources

In San Francisco, all residents can dispose of their electronic waste at **Recology's Public Disposal Area** located at 501 Tunnel Avenue at no charge for up to 30 items. If you have more than 30 items, there is a charge of \$1.50 per additional item. Notify the attendant that you are only disposing of electronic waste. If you have a mixture of items such as trash with the electronic waste, then a fee will apply.

Recology will also do e-waste pickup through its residential bulky item pickup program. A single-family home can request a bulky item pickup twice a year, up



to 10 items per pickup. Some, but not all, apartments can also receive one free bulky item pickup per unit, once a year, up to 10 items per pickup. Check their website at www.recologysf.com.

In Oakland, **Waste Management** also offers a bulky curbside pickup program that will accept e-waste. Single-family households can schedule a free pickup once per year. Oakland residents can also drop off e-waste free on four specific dates per year at the Davis Street Recycling Center in San Leandro at 2615 Davis Street. See www.oaklandrecycles.org for more information.

Goodwill also offers free electronics recycling and may be a more convenient option than Recology or Waste Management sites. Visit them at www.sfgoodwill.org to find one of their drop-off locations.

—Rick Karp, President, aka Keeper of the Karma

Looking for Lemon Trees!

Just One Tree is a campaign to promote the planting of fruit trees as the most efficient crop for dense cities. This project is an arm of the nonprofit group Urban Resource Systems, established in 1981 to promote greater urban self-reliance through community action.

The Department of Public Works estimates that there are between 2,000 and 4,000 lemon trees in the City, and Just One Tree would like all lemon trees registered so that they can work on planting more in deficient areas to reach the self-sufficiency goal of 12,000 lemon trees.

Do you have a lemon tree?

Please register it at JustOneTree.org.

Visit JustOneTree.org to register your new or existing lemon trees. Lemon trees planted in pots count, too!



JUSTONETREE

WHAT'S IN SEASON

Big Green Egg® DEMONSTRATION

Rockridge Store
5533 College Avenue
Saturday, September 17
11:00 am–2:00 pm

From appetizers and entrées to desserts, the Big Green Egg will exceed all your expectations for culinary perfection. With seven convenient sizes to choose from, there is a Big Green Egg to fit any lifestyle. The EGG® stands alone as the most versatile barbecue and outdoor cooking product on the market, with more capabilities than all other conventional cookers combined. More than just a barbecue, the Big Green Egg is a complete cooking system that allows you to grill, slow cook, bake, smoke, and roast.

See the Big Green Egg in action and prepare to get hungry! Join us as we cook up a variety of tasty treats while demonstrating how easy it is!




THE GREAT SCRAPE

The Great Scrape® is an all-natural barbecue-cleaning tool that is a direct replacement of the old-school wire brush. It custom grooves to uniquely fit your grill without having to worry about metal bristles or harming your grill grates. Made of solid hardwood, it is designed for years of grilling pleasure. The grooves will start to form during the first use and will get deeper with continual use. The Woody model that we carry is an ideal gift for the person in your life who loves to barbecue. (Sku 869099, \$34.99)





Each Great Scrape is treated with a food-safe mineral oil. If the color fades over time, simply apply more oil, such as Block Oil. (Sku 102004, \$7.99)

FRIENDLY,
UNIQUE,
TALENTED - YOU.



JOIN OUR CREW!

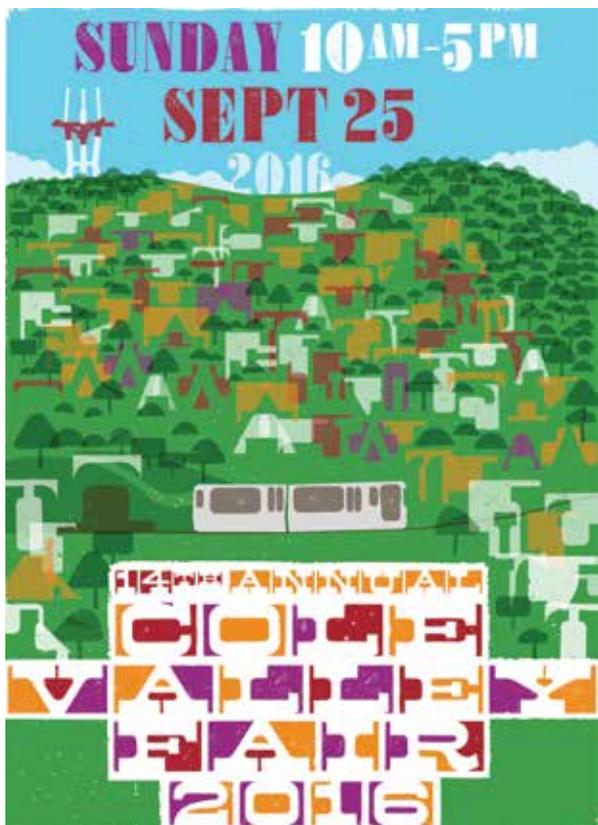
WE ARE LOOKING FOR FRIENDLY, BRIGHT, CREATIVE, TALENTED, AND HARDWORKING INDIVIDUALS COMMITTED TO DELIVERING EXCELLENT CUSTOMER SERVICE.

COLE HARDWARE OFFERS A FAMILY-FRIENDLY ENVIRONMENT WITH OPPORTUNITIES FOR GROWTH AND GREAT BENEFITS, INCLUDING VACATION AND PERSONAL TIME OFF; MEDICAL, DENTAL, AND LIFE INSURANCE; A 401 (K) RETIREMENT PLAN; COMMUTER BENEFITS; AND MUCH MORE.



Thank You, San Francisco!

Thanks to all of our devoted shoppers who chose COLE HARDWARE as the best hardware store in the City. Given the loss of our Mission Street store in June, the award means even more to the entire COLE HARDWARE family!




KELLY

CREW MEMBER SPOTLIGHT!

**Sales Associate,
2 Years of Service**

Definitely what I like best about working for COLE HARDWARE is the fact that I know so many of the customers that come in to shop. It really makes it fun. I run into COLE HARDWARE customers wherever I go in Rockridge. And my coworkers—I like them all!

Marc: Master Locksmith

...continued from page 1

getting a security consultation if they have any doubts or concerns about the overall security of their property. Additionally, they should install quality locks such as Schlage or high-security locks like Medeco. If a customer would like a security consultation, Marc can do a complete walkthrough of the property. He will look for any security vulnerabilities and point out any substandard hardware (locks, windows, doors, and so on). He will then provide a written summary that will include suggestions as well as hardware recommendations. **A standard security consultation is \$150, but for the month of September, Marc is offering a special price of \$49.99—a \$100 savings!** And, if you decide to have Marc upgrade your security, the consultation fee will be applied toward your final bill.

Marc can work with you to achieve either contemporary or vintage design while maintaining or enhancing security. At times, locks just need a little attention, rather than replacement. From simple rekeys and dead bolt installations to high-security locks and master key systems, Marc can do it all. In fact, somewhat a jack-of-all-trades, Marc can install the new Nest learning thermostats and security cameras, too.

If you would like to contact Marc for your locksmith needs, you may call him directly at **415/760-LOCK (5625)**, or call our Repair Referral Service at **415/753-2653 ext. 3**, and we will put you in touch with Marc. We also do referrals via e-mail at **homerepair@colehardware.com**.

"Our commitment to you: Your satisfaction guaranteed. Period."

VASF

THE VICTORIAN ALLIANCE
OF SAN FRANCISCO



Annual House Tour Duboce Park

Sunday, October 16, 2016
1:00 pm–5:00 pm

Spend a pleasant Sunday afternoon on a self-guided walking tour of the Duboce Park neighborhood. Visit beautifully restored interiors of 19th century homes. Added to these charming residences is a remarkably preserved post-earthquake church sanctuary, where you can enjoy complimentary refreshments and a gift shop. Net proceeds benefit the Victorian Alliance's historic preservation grants program.

Ticket Pricing

Purchased by October 8:

General public: \$50
Victorian Alliance members: \$40
Groups of ten or more: \$40

Purchased after October 8 and day-of-tour:

All tickets: \$55

For tour and ticketing information, please visit victorianalliance.org or call 415/824-2666.

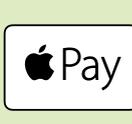
Win a
pair of
tickets!

Simply e-mail the word "tour" to service@colehardware.com by September 30 for a chance to win a pair of tickets to the tour.

Follow COLE HARDWARE!



For your
convenience,
we accept:



graphic design
always originable

Specializing in web and print, collateral, announcements, ads, logos, wine labels, and anything else you can dream of.

Originables.com
lisa.fahey@gmail.com

COMMUNITY CONNECTIONS

BAY AREA BUSINESSES

Antiques: JEROME'S ANTIQUES in Cole Valley, 90 Parnassus Avenue, is a hidden treasure just around the corner from Cole Hardware. Vintage and antique furniture, silver, crystal, stemware, rugs, lighting, and jewelry are on display just for you! Open Tuesday through Saturday 12:00 pm to 6:00 pm and by appointment. Hope to see you! 415/592-9800

Available Driver: Retired gentleman can drive you (in my car) to medical appointments, grocery shopping, or on other local errands. I am dependable, very punctual, friendly with a good sense of humor, plus a fantastic reference list! I do what taxi drivers don't: wait for you in doctor's waiting room, help you shop (if needed), carry groceries/packages, etc. All this for only \$25 an hour (2-hr. minimum). Please call Bill 415/826-3613 or e-mail bill311@att.net. Thanks for reading my ad!

Bed and Breakfast San Francisco: Since 1978. We are accepting new bed and breakfast hosts. If you have a room or two, please join us. The most pleasant way to earn extra income. Use it to pay rent, your mortgage, or a vacation. Welcome guests from around the world. www.bbsf.com/signup.asp 415/899-0060

Cat Sitters Wanted: Ideal for retirees and seniors in San Francisco. Provide loving, safe care in your home for one or two cats while owner is away. Must have *no* other pets. Perfect for kitty lovers with feline experience. Jobs vary from one day to four months. Must be reliable, honest, and trustworthy! References required. Please call 415/333-1123.

Custom Websites and Apps: Need a website or an app? Lost track of your old webmaster and have a site in desperate need of an update? Contact us at info@bayrocketmedia.com. Local in the Rockridge area of Oakland. In business since 1998.

Custom website for your unique story



search engine optimized
mobile ready
fast service
good price
local

www.kvmediaonline.com

kvassociates@mac.com
(415) 328.2070

Muddy at Pt. Isabel
Yosemite camping
Walking the lake
Fetch at Estuary
Hiking in Tilden

Local caregivers who want
to help make great memories.

BROADWAY PET HOSPITAL
4920 BROADWAY OAKLAND CA 94611

OPEN 7 DAYS A WEEK
510.653.0212
BROADWAYPETHOSPITAL.COM

Alzheimer's Answers with Amy

Do you have a family member
with Alzheimer's?

Let me help you navigate this journey.

Amy Nachman
(415) 504-6944

stretchmccovey@gmail.com

Flower Outings: Join your host, Karen, for a round-trip pleasure outing to the San Francisco Flower Mart. A long-time Mart member, explore flowers, plants, and her warmth, wit, and expertise with seniors. A wonderful outing or gift. Two hour minimum \$90. Phone 415/260-7540 or e-mail krmkrm2@aol.com.

Interior Redesign and Feng Shui: Imagine living in a home that you love—a space that supports, nourishes, and inspires you. SpaceTransform creatively reenvision and rearranges your rooms to be beautiful, functional, and comfortable. To learn more, contact Gwen at 415/656-7289 or visit www.spacetransform.com.

Legal Services: Established San Francisco attorney emphasizing Wills and Trusts (including **LIVING TRUSTS** and irrevocable trusts) and representation of small businesses (formation of corporations and limited liability companies; drafting of confidentiality and trade secret agreements, buy-sell agreements; and copyright matters). Reasonable rates (set fees for trusts). Call 415/221-3000 for appointment. See www.franklawoffice.com for info.

Personal Driver/Assistant: Will drive and assist on various errands: shopping, medical appointments, walks, museums, theater, films, restaurant outings. Minimum: Two-hour shift. About Me: Excellent driving record, educated, responsible, reliable. Integrity matters! Writer/published cookbook author, former San Francisco restaurant reviewer. Love to take you to your favorite destinations. Please call Marti Elizabeth at 415/333-1123.

Tax Prep and Planning: Tax services for individuals and self-employed persons. Over 20 years experience, especially in dealing with issues of artists, consultants, and nonfilers. Free initial phone consultation. Please contact Alan Steger, Enrolled Agent, at 415/387-3057 or visit www.StegerTax.com.

Save the Date for the 6th Annual

2 OF ART

BLOCKS OF ART

Art Walk
Fri, Sept 16, 2016 4-8PM 6th St,
SF (Market>Howard)
Featuring Sketch The Block
2BlocksOfArt.org

Urban Solutions C M C B D

Nob Hill Notary
Mobile Services
www.NobHillNotary.com

Cheryl Meril
50 California Street, Suite 1500
San Francisco, CA 94111
Cell: 415.290.1722
cmeril@nobhillnotary.com

Since 2009

A Photo Book of Your Home

Project Turtle - Making Homes Portable
www.project-turtle.com



Recycle at COLE HARDWARE!

For Bay Area recycling resources, visit www.colehardware.com/recycle.htm.

Bring to any of our four stores:

BRITA PRODUCTS:

Includes filters, pitchers, bottles, and dispensers.

CELL PHONES:

Personal cell phones—batteries and chargers not required.

BATTERIES:

Rechargeable (NiCad, NiMH) and household (alkaline and carbon).

SPENT FLUORESCENT BULBS:

CFLs, tubes up to 8 feet, U- and D-shaped tubes. Drop-off limit is 10 bulbs.



OLD PAINT:

- Recycle dry, clean, empty metal paint cans through your regular trash pickup. The paint containers you bring to us should have paint in them!
- No handwritten labels can be accepted.
- Be sure that lids are SEALED ON TIGHT and containers are rust-free and don't leak.
- Please limit your drop-offs to no more than five 1-gallon-size containers (or 20 quart-size containers or a combination of both) at a time. Containers are counted by size, not by the volume of paint they contain.
- Take paint to the customer service desk.
- PLEASE, no brushes or rags!



PROPANE TANKS:

Small (14 oz. or 16.9 oz.), empty, nonrefillable propane cylinders only. Households only. Limit 5 per visit. (San Francisco stores only; cannot be recycled at our Rockridge location.)

SCRAP METAL:

Copper and brass.

EXPIRED PRINTER CARTRIDGES:

Must be in plastic bags to avoid leakage.

SOFT PLASTIC:

Clean plastic only. Households only. One basketball-size amount per visit, please.



The COLE HARDWARE Calendar - September

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3
Hardware HOT DEALS September 1-18 see insert			Flash Friday DEALS To sign up, send an e-mail to hotline@colehardware.com with "Flash" in the subject line.		Flash Friday DEALS Knife Sharpening Polk Street, 4 pm-6 pm	Knife Sharpening Cole Street, 3 pm-5 pm
4	5 Labor Day		7	8	9 Flash Friday DEALS	10 CHOCOLATE FESTIVAL September 10 and 11
11 Oakland Pride Happy Hour see page 2 for details	12 SUNDRY STREETS San Francisco September 11 Western Addition	Knife Sharpening Rockridge, 4 pm-6 pm	14 Hardware Happy Hour see page 2 for details	15 Knife Sharpening Fourth Street, 8 am-9 am	16 Flash Friday DEALS Knife Sharpening Polk Street, 4 pm-6 pm	17 Big Green Egg Demo Rockridge Store see page 6 for details Knife Sharpening Cole Street, 3 pm-5 pm
18 COMEDY DAYS Golden Gate Park	19 COMMUNITY SAVINGS DAYS Special Community Members SAVE 20% see our website for more details		21	22	23 Flash Friday DEALS	24
25 Cole Valley Fair	26 Student Monday	27 Knife Sharpening Rockridge, 4 pm-6 pm COMMUNITY SAVINGS DAYS Teacher Tuesday	28 Knife Sharpening Fourth Street, 8 am-9 am Senior Wednesday	29 Military Thursday	30 Flash Friday DEALS Knife Sharpening Polk Street, 4 pm-6 pm	BLUEGRASS Golden Gate Park September 30-October 2



Our founder, Dave Karp
Purveyor of Hardware Wisdom

The COLE HARDWARE credo...

Commitment to savings:

Rewards program members receive a 3% quarterly dividend on purchases.

Commitment to the community:

We donate 10% of what you spend to local charities (you get to designate one of our Community Partners as beneficiary).

Commitment to you: Over 90 years of guaranteed customer satisfaction.

Commitment to the environment:

We're reducing our footprint by implementing environmentally sound practices in our stores.

Four locations serving you every single day of the year!

2254 Polk Street

San Francisco, CA 94109
(at Green Street on Russian Hill)
415/200-3370

956 Cole Street

San Francisco, CA 94117
(at Parnassus—near U.C. Medical Center)
415/319-6705

70 Fourth Street

San Francisco, CA 94103
(downtown between Market and Mission)
415/200-3444

5533 College Avenue

Rockridge District, Oakland, CA 94618
(a few steps from Rockridge BART)
510/230-0145

COLE HARDWARE Supplies

now located
at Fourth Street store.

COLE HARDWARE reserves the right to limit quantities to stock on hand and to correct printed errors. Items are similar if not identical to printed illustrations. If an item is out of stock, we can offer a suitable replacement or a "rain check" for the advertised item. We strive for complete customer satisfaction.

Contact the Hardware Hotline at 415/674-8913 ext. 4 or e-mail hotline@colehardware.com.



www.colehardware.com
service@colehardware.com

E-mail us with any comments or questions at hotline@colehardware.com.

© COLE HARDWARE 2016. The Hardware Hotline is printed on paper with 55% post-consumer product using soy inks by Folger Graphics, Inc., a Green Business printer.

September 2016