

**Underwear for the Underserved Collection**



see page 2 for details

**Big Green Egg**  
The Ultimate Cooking Experience™



**Demonstration**  
Saturdays, September 12 & 19

see page 7 for details

**Job Openings!**

Visit [ColeHardware.com/careers](http://ColeHardware.com/careers) for current employment opportunities.



COLE HARDWARE'S

# Hardware Hotline

September 2015

NEWS AND VIEWS FROM AROUND THE STORES

## Awards Season!

We are proud to announce that COLE HARDWARE has recently won three awards! We are both honored and humbled to have been chosen as the recipient of the California Product Stewardship Council's Infinity Arrow Award, *San Francisco Magazine's* Best Hardware Store, and 7x7's Cause Local Effect Award™. Our recycling programs, packed aisles, knowledgeable and attentive staff, and Community Partners program all helped in our being selected for these honors. We love being part of the Bay Area community and are happy to be a resource in so many ways.



**California Product Stewardship Council's Infinity Arrow Award:**

COLE HARDWARE was one of four companies operating in California honored by the California



Marketing coordinator Julia accepts the Infinity Arrow Award on behalf of our stores.

initiated an outstanding take-back program for one *continued on page 2...*

Product Stewardship Council (CPS) during the organization's 6th annual Arrow Awards ceremony held in Los Angeles in August at the California Resource Recovery Association's 39th annual conference and trade show.

COLE HARDWARE is the winner of the 2015 Infinity Arrow Award for Service and Take-Back. This award is given to a retail business, group of businesses, or chain that has

## Shop Online—Anytime!

Even though our stores are open every day from 8:00 am to 8:00 pm, COLE HARDWARE is available for your shopping pleasure all hours of the day. There are so many convenient ways to shop with us online that we now have a dedicated e-commerce team to handle all Internet orders. Kick back with a glass of wine and let your fingers do the walking to peruse our online aisles. We'll generally have your order ready for you to pick up within one day, as long as it is in stock. And if the item is on sale in our monthly Hardware Hot Deals, you'll enjoy the savings, too.

**www.ColeHardware.com:** Here you will find thousands of items that are either in our stores or accessible to us within a few days if not stocked. Choose your favorite COLE HARDWARE location for pickup, and we'll notify you when your order is ready.

**www.acehardware.com:** You can also shop the tens of thousands of products in the Ace Hardware online store. If you choose in-store pickup when checking out, we will pull the item from our shelves, if available, and have it ready for you quickly. For larger items that we do not stock but have access to, such as a large storage shed, choose the COLE HARDWARE location most convenient to you for pickup. Your order will arrive usually within a couple of days, and we'll notify you when it is here.

**www.google.com/express:** Combine all of your hardware, drug store, and grocery shopping errands into one transaction and have Google deliver it the same day. Everything you can find online at **ColeHardware.com** will be available here, too!

Just another way we can be of service to you!

**Shop 24/7 at ColeHardware.com**



## Sharpen While You Shop

Through a partnership with a small, family-owned mobile business, we will be offering professional sharpening services twice a month at all of our locations. Their skills are diverse, training is extensive, and attention to detail is unmatched.

While our current in-store services are limited to mostly knives, our new service will provide sharpening for most any item in need of a sharp edge—cutlery, shears, scissors, garden tools, and more! Our personal sharpening professional, Matt, can even restore broken tips.

These convenient sharpening events will allow you to drop off your items the day(s) before, or come in and have your tools sharpened while you shop. The result is a high-quality, professional edge. (See store for pricing.)



### Mobile Sharpening Schedule

**Rockridge:** Alternating Tuesdays, 4:00 pm–6:00 pm, beginning September 1

**Fourth Street:** Alternating Wednesdays, 8:00 am–9:00 am, beginning September 2

**Mission Street:** Alternating Wednesdays, 4:00 pm–6:00 pm, beginning September 2

**Polk Street:** Alternating Fridays, 4:00 pm–6:00 pm, beginning September 4

**Cole Street:** Alternating Saturdays, 3:00 pm–5:00 pm, beginning September 5  
Your satisfaction is guaranteed!

**"Our commitment to you: Your satisfaction guaranteed. Period."**

**Shop online 24/7 at ColeHardware.com.**

3312 Mission Street  
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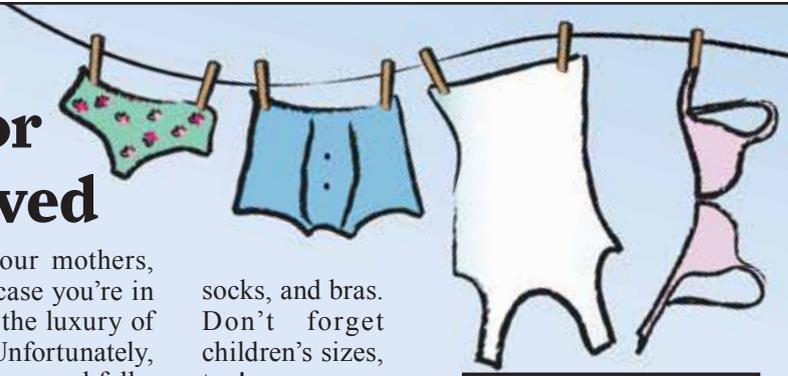
TIME-SENSITIVE MATERIAL



Scan to view our website.



# Collection: Underwear for the Underserved



We've all heard the line from our mothers, "Always wear clean underwear in case you're in an accident." And most of us have the luxury of wearing clean underclothes daily. Unfortunately, for thousands of homeless and underserved folks in San Francisco with no access to laundry facilities, clean underclothes are not a reality.

Along with our friends at **ST. ANTHONY'S** Foundation, all COLE HARDWARE locations will serve as drop-off sites for new underwear during the month of September. For obvious reasons, we can only accept new items in their original, unopened packaging and/or with manufacturer tags. We will be happy to take any new undergarments—including underpants, T-shirts,

socks, and bras. Don't forget children's sizes, too!

In the spirit of St. Francis of Assisi, the mission of St. Anthony Foundation is to feed, heal, shelter, clothe, and lift the spirits of those in need and to create a society in which all people flourish. They are committed to providing the poor of San Francisco with basic needs and services as a gateway to reclaiming their sense of dignity and progressing toward stability. No need for designer duds, plain tight-whities will be gratefully accepted!

Donations accepted at any COLE HARDWARE location throughout September.

# Coins for the Community

Thank you to all who contributed to our spare change jars in July to help us collect \$483.21 for the Bay Area chapter of Big Brothers Big Sisters, which helps children realize their potential and build their futures. This raises our grand total to \$30,808.33. Our August coin collection was earmarked for My New Red Shoes, which helps homeless and low-income children look and feel confident as they start the school year by providing them with new clothing and shoes. We'll report on those numbers next month.



For September, our Coins for the Community program will collect spare change for Coaching Corps, which operates in both Oakland and San Francisco to "change the game" for kids in low-income communities who wouldn't otherwise get to experience the thrill of being on a team, the joy of overcoming a challenge, or the many life lessons taught through sports with a great coach.



A corps of motivated college students and community members who serve as volunteer coaches, mentors, and role models in afterschool sports programs serving girls and boys who live in some of our most underresourced communities, Coaching Corps exists to ensure that the opportunity to run, play, learn, be coached, and work with a team is a given—not a luxury—for all kids.

Coaching Corps offers a full season of sports programs for kids who normally wouldn't get them. They promote positive peer relationships, inspire leadership in kids, and ensure the emotional and physical safety of all their athletes. Additionally, Coaching Corps offers their afterschool partners a range of crucial support, including training and consulting.

It's easy to donate to Coins for the Community! Simply drop your spare change in any of our collection jars when you're checking out at our stores. Or bring in that old jar of pennies that's collecting dust on your dresser!



# Awards Season!

...continued from page 1

or more products as an added convenience and service for its customers and that works with the producers of those products in developing safe storage and recovery of used products and packaging.

We are one of the two original retailers that partner with the San Francisco Household Hazardous Waste Collection Program (Retail Program), which started in 1997. Our participation in the program allows customers to conveniently drop off their household batteries, and our take-back services have since expanded to all our locations, where we now collect batteries, paint, fluorescent bulbs, and empty camp-size propane cylinders.

We're astonished at how popular the program is in our stores. In fact, our four San Francisco locations collected 24% of the total waste collected through the Retail Program last fiscal year. "COLE HARDWARE is truly a leader in the retail industry by providing take-back services for such a large number of products," said Heidi Sanborn, executive director of CPSC.



**San Francisco Magazine's Best Hardware Store:** The Best of 2015 issue noted that our "packed aisles lend the impression that every home improvement product lies within 40 feet." Our knowledgeable and attentive staff, as well as our Repair Referral Service, also received a shout-out.

**7x7's Cause Local Effect Award:** The Cause Local Effect Award is 7x7's way of recognizing locally owned businesses that give to charity or do other good deeds in the community—allowing customers to make more conscientious choices in their everyday lives. This award is sponsored by dailyKARMA™, whose vision is to enhance social giving and enrich people's lives by spreading gratitude.



# Meet Matt, Our Professional Sharpener



Drop off your cutlery, shears, scissors, garden tools, and more when it is convenient for you, or come in during our sharpening events and have your tools sharpened while you shop. See page 1 for our mobile sharpening schedule.

# Follow COLE HARDWARE!



"Our commitment to you: Your satisfaction guaranteed. Period."

# Mobile Locksmith Services

**24/7 Emergency Services**

Master Locksmith with Over 20 Years of Experience



Contact us at 415/753-2653 ext. 3 or e-mail

homerepair@colehardware.com.



## Residential/Commercial Services

- Rekey and Lock Changes
- Installation, Service, Repairs
  - Dead bolts and standard locks
  - Panic hardware
  - High-security locks
  - Electric strikes
  - Keyless-entry locks
  - Mailbox locks
  - Antique mortise locks
  - Safes
- Design, Customization, and Implementation
  - Master key systems
  - Access control systems
- Lock Outs (30 minute reentry in most cases)

## Automotive Services

- Lock Outs
- Lock Repairs

# Re-COLE-mend: Locksmith, Home Repair, Design + Build, and much more!

## Repair Referral Service

COLE HARDWARE'S Repair Referral Service was created to introduce our customers to the finest contractors and tradespeople we know. We have formed alliances with independent businesspeople in order to provide you with the very best in home repair, maintenance, and remodeling. Some jobs may even be performed by qualified members of our staff.

We provide referrals for:

Air Conditioning	Computer Data Cabling	Faucet Repair and Installation	Insulation Installation
Alarms/Security Systems/Access Control	Computer Grounding	Fences	Intercom Systems
Antique Restoration	Computer Repair and Tutoring	Furnace Repair and Installation	Interior Design, Staging, and Color Consultation
<b>Appliance Repair and Installation</b>	Concrete	Furniture Refinishing and Repair	Interior Wood Refinishing and Restoration
Arborist	Custom Closets, Pantries, and Storage Solutions	Furniture Upholstering	Iron and Metal Works/Gates
Architectural Planning	Decks New/Stain	Garage Door Repair/Installation	Kitchen and Bath Remodeling
Asbestos Removal	Design + Build	Gardening/Pruning/Tree Trimming	Landscaping
Bath Resurface	Disaster Cleanup and Restoration (Flood/Fire/Sewage)	General Contractors	Lead Inspection and Abatement
Brick and Stone Masonry	Door Refinishing	Glass Installation	Leak Diagnosis/Waterproofing
Cabinetmaking	Drain Cleaning	Grout Restoration	Lock Installation
<b>Carpentry</b>	Drywall/Lath	<b>Handyman Services</b>	<b>Locksmith Service 24/7*</b>
Carpet and Linoleum Installation	Duct and Dryer Vent Cleaning	Hardwood Floors New/Refinish	Mold Remediation
Carpet Cleaning	<b>Electrical 24/7*</b>	Home and Office Organizing	Moving
Chimney Sweep and Repair	Emergency Locksmith	Home Energy Rating Systems (HERS)	New Construction
Cleaning/Janitorial	Emergency Power Restoration	Home Entertainment Systems	Painting Interior/Exterior
Commercial Kitchen Installation			



**Re-COLE-mend...**  
**COLE HARDWARE REPAIR REFERRAL SERVICE**  
 Independent contractors and tradespeople for:  
 • Home, business, and property repairs  
 • Maintenance  
 • Remodeling/room additions  
 Contact us at 415/753-2653 ext. 3  
 or e-mail [homerepair@colehardware.com](mailto:homerepair@colehardware.com)  
 All of the vendors and tradespeople in our Repair Referral Service have been prescreened and carefully selected. Your satisfaction is 100% guaranteed. Period.\*  
 \*If you aren't satisfied, we will work as your advocate until you are.

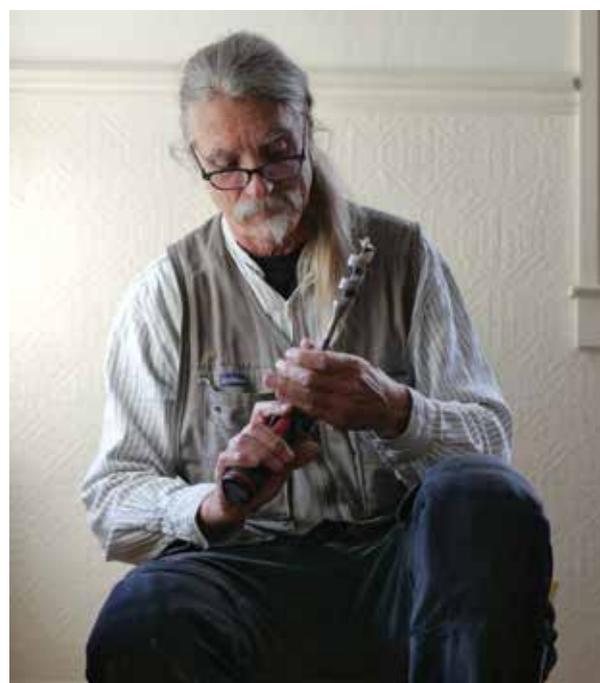
- Pest and Termite Control
  - Plastering
  - Plumbing 24/7\***
  - Power Washing, Commercial and Residential Cleaning
  - Remodeling / Major Remodeling**
  - Roofs New/Repair
  - Room Additions
  - Security Evaluation/ Consultation
  - Seismic Upgrading
  - Sheet Metal Work
  - Shutter Installation
  - Skylights
  - Solar Energy Installation
  - Stained Glass Creation and Repair
  - Stair Lift Installation
  - Stucco Work
  - Telephone System Installation
  - Tile Installation
  - Wallpaper Application
  - Water Heater Installation
  - Welding
  - Window Cleaning/Repair
  - Windows and Doors
- \*24/7 available in San Francisco only at this time

COLE HARDWARE is a licensed California General Contractor, license number 708403.

Contact us at [www.colehardware.com/homerepair](http://www.colehardware.com/homerepair)

## Meet Andrew: Master Electrician and More!

Master electrician Andrew earned his title through the old-school tradition of apprenticeship. In 1985, he began pursuing his fascination with all things electrical by signing on with master electrician Jon. Under Jon's tutelage, Andrew learned theatrical lighting, both residential and commercial electrical, and the special ins and outs of knob and tube wiring in San Francisco's famous Victorians. To this day, Andrew lives and breathes knob and tube, claiming "if the system hasn't been 'remuddled,' it has a proven track record of being a very safe wiring method."



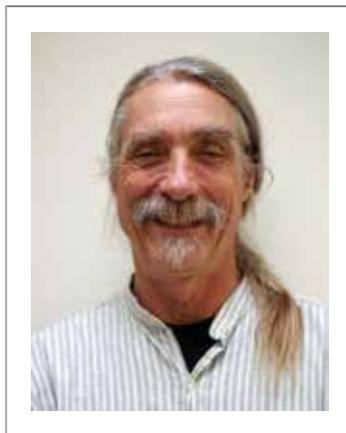
In addition to providing general electrical services, Andrew is skilled at troubleshooting electrical quandaries. He brings a highly developed sense of

aesthetics to lighting design, which is informed by his background in theater. Creativity comes naturally to Andrew, and his lifelong pursuit of music took him all over the world as a founding member of ROVA, the Bay Area-based saxophone quartet with whom he has toured extensively and has recorded more than a dozen albums.

Andrew's current musical activities include live music for film (Reel Change) and playing with the improvisational music ensemble Howling Ray and the Bent Tones, which he also records in 7.1 surround sound. Which brings us to another of Andrew's passions and talents: audio/visual and surround sound. He loves bringing his expertise into people's homes via designing, installing, and calibrating a whole-house sound or theater system. As well as being licensed as an electrician, Andrew is a Denon trained and certified custom installer. Whatever the size of your space, it can always sound more fabulous!

Andrew is an avid bird watcher, and he volunteers his electrical services at the San Francisco Charlotte Maxwell Clinic, which provides free cancer treatment for low-income women. He is delighted to have joined forces with COLE HARDWARE, a business model he truly admires and believes in—one that's committed to enhancing the well-being of the neighborhoods it serves.

To reach Andrew for any electrical or sound projects in either San Francisco or Oakland, contact our Repair Referral Service at 415/753-2653 ext. 3 or [homerepair@colehardware.com](mailto:homerepair@colehardware.com).



- Competitive pricing
- Incomparable service
- Specializing in hard-to-find items
- Free Bay Area delivery on most items

415/647-1800 E-mail: [colesupply@colehardware.com](mailto:colesupply@colehardware.com)

## Mark the Handyman

Need help completing all of those little fixes around the house that you've neglected? Mark can help! A native San Franciscan who grew up visiting our Cole Street store with his father every weekend, Mark is extremely efficient and gets those small jobs done in no time at all—saving you money and more

important, your precious, valuable time. Polite, punctual, and professional are just a few words to describe Mark's manner. He's an expert at grab bars for seniors, small plumbing, minor electrical, and carpentry jobs—or any small fix you might need.

Need a handyman? Mark is the man! Simply call our Repair Referral Service at 415/753-2653 ext. 3 or e-mail [homerepair@colehardware.com](mailto:homerepair@colehardware.com).



## Remove Stubborn Hair Clogs Without Harsh Chemicals

Although many clogs start around the pop-up stopper in a drain, some heavy-duty hair clogs make their way deeper into your plumbing system and may foil chemical drain cleaners. If you're determined enough and can tolerate a bit of a mess, here are some simple, nonchemical plumber's helpers you can use to unclog your drains. It may take a few tries with one or more of these tools, but you can save significantly by doing this project yourself. All of these tools offer an earth-friendly approach to remedying a nasty hair clog.

The simple plastic 20-inch **Cobra™ Zip-It®** can be dipped down the drain to fish out shallow hair clogs and prevent deeper clogs from reaching the trap.



Sharp barbs run the length of the strip to snag on and pull hair clogs out of the drain. (Sku 4192472, \$3.99)

A **hair-catching brush** is thin and flexible enough to bypass sink stoppers. It goes in and brings up hair from basins and tubs. (Sku 499100, \$3.49)



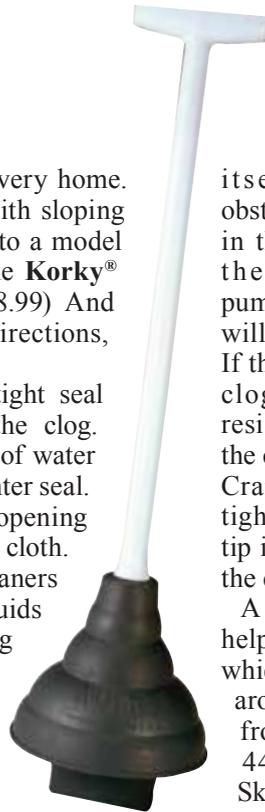
A trusty plunger is essential for every home. To create a good seal on fixtures with sloping surfaces, you may want to upgrade to a model with a modified rubber cup, like the **Korky® rubber plunger**. (Sku 4232005, \$8.99) And since plungers don't come with directions, remember these tips:

- The plunger needs to form a tight seal to drive air pressure against the clog. Immerse the plunger lip in a bit of water before you plunge to ensure a tighter seal. And don't forget to stop up the opening in the overflow fixture with a wet cloth.
- If you've tried chemical drain cleaners with no success, the caustic fluids may have collected above the clog and could splash out the drain during plunging. Use goggles and gloves!

Deeper clogs will require a cable auger, such as the **Cobra 25-foot round-wire clean-out tool**



(Sku 40943, \$14.99), which has a long, flexible steel cable fitted with a hand crank. Feed the auger in through the overflow plate. The cable will meet resistance at pipe bends or at the clog



itself. If the obstruction is a bend in the pipe, turning the crank or pumping the cable by hand will force it past the curve. If the cable tip has met the clog, there will be resistance pulling the cable back out. Crank the cable tight to drill the tip into the hair clog and then pull it out along with the clog.

A drum auger, like the **Cobra drain auger**, will help control the tension from the twisted cable, which can cause the tip, along with the clog, to fling around as it backs out of the drain. You can choose from a pistol grip or a crank handle. (Pistol: Sku 4495313, \$21.99; Crank: Sku 4495305, \$18.99)

Of course, the best tool is a good **drain screen** to prevent clogs in the first place. We offer several screen strainers for showers and bathtubs in assorted sizes and prices. (Sku 4202701, \$5.99)



## Planting Fall Bulbs for Spring Bloom

Autumn is the time (October and November are best) to plant bulbs that bloom in spring and early summer—including daffodils, tulips, freesias, and hyacinths—and summer bloomers such as iris.

### Selecting the Best Bulbs

*Bulb* is actually the common name for any of a group of plants that have underground storage organs. These storage organs accumulate reserves of nutrients that will ensure the survival of the plant during the dormant season and also supply energy for the growth and blossoming of the plant in the

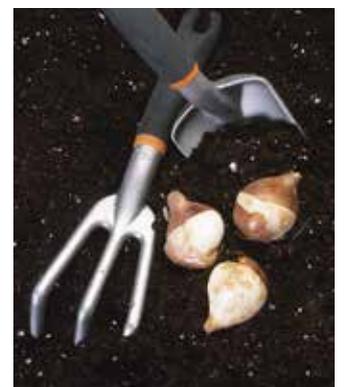
year to come. But whether your plant is a true bulb or a rhizome, corm, tuber, or tuberous root, there are a few things to remember when selecting bulbs for planting in your garden.

Choose bulbs that are plump, firm, and heavy. Don't take any bulbs that feel soft or mushy or that are shriveled up. Larger bulbs will often yield more flowers, but they may be expensive. It could be more economical to choose midsize specimens instead; remember, these plants will grow over the next year or two and have plenty of time to increase in size and bloom as richly as the larger bulbs.

One thing to watch closely for when purchasing bulbs is the origin of the plant. Avoid buying wild bulbs—in many cases, bulbs have been so extensively dug in the wild that the plants are considered endangered species in their native habitats.

Any commercially grown plants will probably be labeled as a named variety or a hybrid; they should also be marked “commer-

cially propagated” or “from cultivated stock.” If the bulbs are not labeled, make sure to ask about their origin before buying to avoid contributing to the loss of these plants in the wild. (All bulbs sold at COLE HARDWARE'S garden centers have been cultivated; none is wild dug.) Bulbs can be stored in your refrigerator for a few weeks until you are ready to plant them. Keep them in a paper bag away from food.



### Bulbs Need Good Soil

Good soil is crucial to winter/wet season survival as well as bloom performance in subsequent years. Drainage and moisture retention are key—saturated soil will drown or rot bulbs over the winter months. If the drainage in your garden is very poor, you might consider planting on a slope or in raised flower beds.

Soils that don't absorb moisture may be nutrient-poor. Amendments such as compost, peat moss, and fine-textured mulch will provide the organic matter for a good bulb bed.

Fertilizers such as bone meal, superphosphate, or specialized bulb mixes are highly recommended to

*continued on page 6...*



Our garden centers will have an assortment of fall bulbs arriving the first week of September, including tulips, daffodils, anemones, crocus, ranunculus, alliums, and grape hyacinths. (Sku 727200, \$2.99)

# FROM THE GARDEN CENTER

Visit our garden centers at the Cole Street, Polk Street, Mission Street, and Rockridge stores.



## In the Garden September Garden Tasks

Tips from Dennis and Bill



Stop by our Cole Street garden center for all your gardening needs. The advice is free from the Garden Guys, Dennis and Bill. E-mail them with any questions: [dennis@colehardware.com](mailto:dennis@colehardware.com) or [blitz@colehardware.com](mailto:blitz@colehardware.com).

September in San Francisco is usually warm and beautiful—a great time to enjoy being outdoors in your garden, preparing it for the months to come. Permanent landscaping is an especially good project to dive into this month. Trees and shrubs do well when planted in our warm autumn soil so that they can take in the winter rains. And of course efficient use of water in the garden is especially important because of our drought conditions, and we're approaching what are typically our hottest days.



✓ Unless it is very hot, this is a good time to plant your winter vegetable garden: brussels sprouts, leeks, cabbage, radishes, spinach, broccoli, and all types of greens. Wait until next month if the weather is too hot.

✓ Harvest fruit daily since fruit ripens more quickly this time of year.

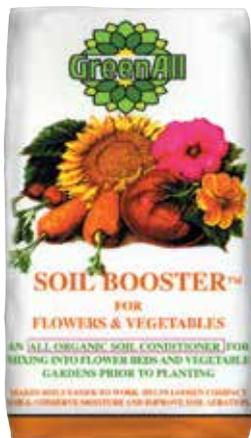
✓ If you started your tomatoes late and are worried about them ripening in time, consider pinching off any new flower clusters. This will direct all the plant's resources into ripening the fruit that is already formed. Also, withhold water to give them a more delicious taste. This stresses the plant, which may increase the chance of disease, but at this point the season is almost over, so that's okay.

✓ Check container plants often for proper soil moisture.

✓ Water more liberally during the hot weather, but efficiently. Citrus trees in particular need to be well watered, since citrus fruit is mostly water. Citrus trees will get their last feeding this month. We recommend Espoma® Citrus-tone® organic plant food. (Sku 7208671, \$9.99)

✓ During fall and winter months, reduce applications of fertilizers.

✓ Flowering plants and roses will benefit from Espoma Rose-tone® fertilizer. (Sku 7122880, \$9.99)



✓ Deadhead perennials and divide those that look crowded. Lift and loosen clumps and divide into sections, removing any dead parts. Amend the soil with compost and replant in any bare spots. Water well. GreenAll® Soil Booster™ is an all-natural and organic conditioner for mixing into flower beds and vegetable gardens before planting. (Sku 746003, \$7.99)



✓ Bougainvillea pruning can be done at this time to shape or direct growth. Long stems should be cut back to keep producing flowering wood if you are growing your plant on a wall.



✓ Collect mature seeds and keep them paper bags in a warm place to dry out. Once dry, store them in labeled envelopes in a cool, dry place.



✓ Shop now for spring bulbs and store them in a cool, dark place until planting, starting at the end of September through November. Remember that crocus, hyacinths, and tulips require six to eight weeks of "pre-cooling" to bloom well. Store these in labeled paper bags in the fridge, separated from all food.

✓ Think about planting native plants—they are heartier and do particularly well when planted in the fall so that they can benefit from winter rains.

See you in the garden!



## Be Pest Smart®

Searching for the least-toxic pesticide products to manage household and garden pests? Use the Pesticide Research Institutes' (PRI) online pest management tool, Pest Smart, to find information on over 18,000 pesticide products and to select low-hazard alternatives.

### Pesticide Product Evaluator®



Search by pesticide product name or EPA registration number. Find products that target a specific pest by clicking on any of the pests displayed on the home page. Compare over 18,000 pesticide products and find least-toxic alternatives to help streamline your decision making. You can also link to PRI's Pest Management Bulletins from within the Pest Smart website to find information for nonchemical and other low-impact methods of pest control



that minimize pesticide use and exposure. Learn which pesticides are toxic to bees and avoid their use to protect pollinators. Pesticide products that are known to be toxic to bees are flagged with a bee hazard icon.



Pest Smart ranks each pesticide product using the easy-to-understand Hazard Tier system, where each product is assigned a rating of 1, 2, or 3 to reflect the human and environmental hazards associated with the product mixture and the active ingredients. Originally developed by the City of San Francisco, the Hazard Tier rating system is now in use in integrated pest management (IPM) programs across the United States.

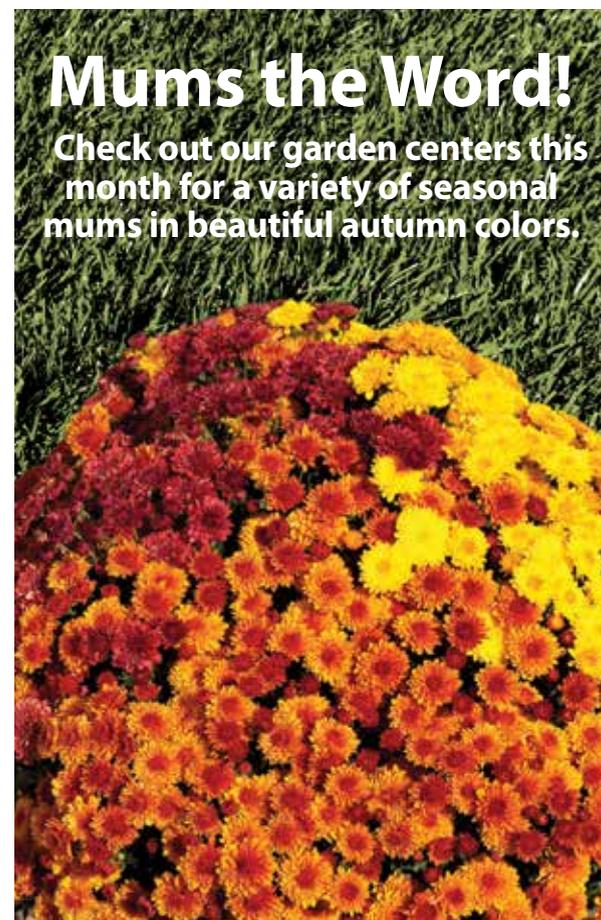


Visit [www.pesticideresearch.com](http://www.pesticideresearch.com) or download the free app from the iTunes store for you iPhone and iPad.



## Mums the Word!

Check out our garden centers this month for a variety of seasonal mums in beautiful autumn colors.



# WHAT'S IN SEASON

## YETI® Bearproof Coolers



If you or someone you know is a serious outdoor enthusiast, COLE HARDWARE is proud to introduce YETI coolers for

all of your outdoor excursion needs. YETI is the best quality cooler we've come across in terms of durability and ice retention time, and it is the *only* cooler we know of that is certified bear resistant by the Interagency Grizzly Bear Committee. These coolers are virtually indestructible as they are constructed out of one piece of seamless polyethylene. And their permafrost insulation system keeps ice solid for up to a week, making these coolers a great choice to take with you on a road trip, fishing, or camping—even in bear country! A heap of other features and extreme care to detail in the hinges, handles, latches, and drain system combine to make YETI the most impressive cooler we've seen. And while they're pricier than the coolers we're used to seeing, they'll be less expensive than a lifetime of replacing cheaper models due to damage or decreased functionality. They receive rave reviews from everyone who buys them. YETI coolers are available in a wide range of

sizes and in three colors: white, ice blue, and tan. They are all backed by a five-year warranty, though we suspect you'll *never* need to buy another cooler!

In our stores, you'll find the original YETI Tundra 45 model for \$349.99 in tan or ice blue (Skus 8399107, 8399123) and a smaller, more portable option great for day trips or tailgates, the Roadie 20 model for \$249.99 (Skus 8399032, 8398919, 8398992).



## New From Timbuk2

Check out the new arrivals from Timbuk2 at our downtown Fourth Street and Rockridge locations, including the new Sunset Collection. The Sunset backpack and messenger bag both feature premium trims and liner fabric with a soft surface finish. An internal slip pocket fits a 13" MacBook Pro, so you can carry your work with you. The Sunset Collection's casual style packs serious personality, designed for those who ride against the grain. Available in black, carbon, and cocoa, with contrasting highlights. (Backpack: Skus 926535-6, \$90.99; Messenger Bag: Skus 926537-9, \$82.99)



Made in San Francisco!

TIMBUK2



## Carhartt® Force® Work Boots

They feel like a running shoe but work like a boot. Carhartt's new Force boots are 20% lighter than old-school work boots, and ounce for ounce just as tough. Fast Dry® technology wicks away sweat for comfort, while Ortholite® insoles fight fatigue and odors. Waterproof, breathable liners will keep feet dry during those impending El Nino storms. Available in black leather in men's sizes 9-13. (Skus 29256-63, \$159.99)



## Planting Fall Bulbs for Spring Bloom

...continued from page 4

add slow-release phosphorus for fantastic flowers next year. Mix into the entire bed or mix a small amount into the bottom of each bulb's planting hole.

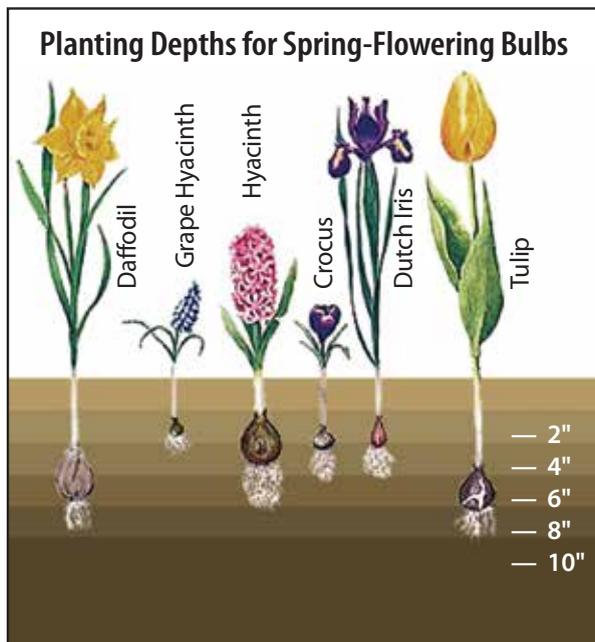
### Planting Bulbs

Most bulbs prefer full sun. Some, such as iris, crocus, and freesia, will appreciate some shade once they are finished blooming. Bulbs may be planted among other plants or in a bed all to themselves. Each bulb should have its own individual hole dug for it.

Work a complete fertilizer into the soil, or if you are planting around already-established plants, you can add up to a teaspoon (depending on the fertilizer) of fertilizer into the bottom of each hole; then add an inch or two of compost or soil before planting the bulb. Each variety of spring-flowering bulb has its preferred depth (see chart), but a general rule is to plant bulbs at a depth equal to twice the bulb's height. Make sure that the roots (the tiny hairs) are facing down. In a hot area or in sandy soils, you can plant slightly deeper; in heavy soil, plant more shallow.

Naturalization is another option for bulb planting; many bulbs can be planted in meadows or light

woodland areas to form a carpet of wildflower-like blooms every year. Be careful, though—if they aren't likely to receive enough water naturally, you



may have to supply it through irrigation. The traditional naturalizing method is to broadcast the bulbs over the area and then plant where they fall. The drift should be denser at one end or toward the center, as if they had begun to grow in one spot then gradually spread—this will result in the most realistic effect. Over the years, overcrowding may cause a decrease in the number of blooms; when this happens, it's time to dig up the bulbs, divide them, and replant.

### Caring for Your Bulbs

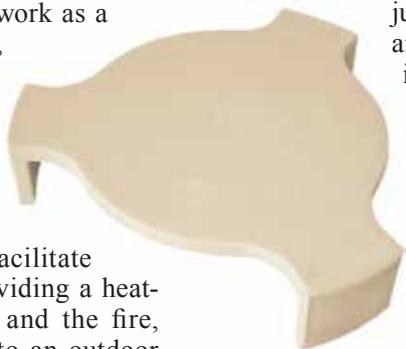
Caring for your bulbs once they have sprouted is quite simple. If you like, you can apply a light fertilizer just before bloom time; this can be done with either a water-soluble fertilizer or with a granulated fertilizer or compost worked into the surface of the soil.

Let the plant continue to grow until it completely dies off and turns brown. This enables it to come back the following year. It's tempting to remove all the yellowing foliage when the plant has finished blooming, but the longer the leaves remain on the plant, the more nutrients the plant will be able to store in its bulb for the upcoming dormant season.

# WHAT'S IN SEASON

## The ConvEGGtor™: Indirect Convection Cooking on the Big Green Egg®

The Big Green Egg is designed to work as a complete outdoor cooking system, producing unrivaled results whether grilling, roasting, smoking, or baking—and nothing contributes more to the versatility of your EGG than adding a convEGGtor to your EGGcessories collection.



The convEGGtor is designed to facilitate indirect cooking on the EGG by providing a heat-directing barrier between the food and the fire, instantly transforming your EGG into an outdoor convection oven. The design of the convEGGtor, in conjunction with the thermal properties of the EGG, allows heat to efficiently radiate within the dome while preventing the flames and heat from overcooking the food.

In the mood for a perfect pizzeria-style pizza? There's no need to travel to Italy or buy a high-priced pizza oven—you can bake and roast your way to culinary perfection with indirect heat using the convEGGtor and the pizza/baking stone. How about low-and-slow barbecue? When using the convEGGtor for low-temp cooking with natural wood chips or chunks, the smoke-infused air circulates around your briskets, roasts, whole chickens, or ribs—resulting in



juicy, delicious, and aromatic meats and poultry. And, the convEGGtor is the secret recipe for amazing holiday turkey, ham, and roasts of any kind!

You may never cook indoors again once you experience how your Big Green Egg, paired with the convEGGtor for indirect convection cooking, achieves better results—with more intense flavor—than any other oven. It really is the ultimate cooking experience. (ConvEGGtor Small: Sku 869068, \$64.99; Medium: Sku 869069, \$89.99; Large: Sku 869012, \$99.99; Pizza Stone, Medium: Sku 869070, \$49.99; Large: Sku 869014, \$59.99; X-Large: Sku 869013, \$99.99)



## Big Green Egg Demonstration

Saturday, September 12  
11:00 am-2:00 pm  
Cole Street Store  
956 Cole Street



Saturday, September 19  
11:00 am-2:00 pm  
Polk Street Store  
2254 Polk Street

See the Big Green Egg in action and prepare to get hungry! More than just a barbecue, the Big Green Egg is a complete cooking system that allows you to grill, slow cook, bake, smoke, and roast. Join us as we cook up a variety of tasty treats while demonstrating how easy it is!



## Weber® Kettle Comparison

While gas grills are wonderful for the convenience they provide, many barbecue aficionados swear by charcoal grills for the distinct smoky flavor they deliver.

COLE HARDWARE offers these Weber kettle grills in assorted sizes for a big backyard or a

petite patio. To keep your grill in top shape in our foggy City, be sure to invest in a cover, too. Covers are available in assorted sizes. (\$9.99–\$45.99)

All Weber charcoal kettle grills feature a porcelain-enameled bowl and lid and heavy-duty cooking grates, along with the individual characteristics listed here.



### Performer® Deluxe Charcoal Grill

- Hinged 22½-inch cooking grate
- One-Touch cleaning system
- Removable ash catcher
- Durable steel frame
- Built-in thermometer
- Gas ignition

Available by special order. (Sku 8406795, \$349.99)



### Original Kettle Premium

- Hinged 22½-inch cooking grate
  - One-Touch cleaning system
  - Removable ash catcher
- (Black: Sku 8406605, \$149.99; Green: Sku 8406639, \$159.99; Crimson: Sku 8406621, \$159.99; Copper: Sku 8406167, \$159.99)



### Original Kettle

- 22½-inch cooking grate
  - One-Touch cleaning system
  - No-rust aluminum vent and ash catcher
- (Sku 8105207, \$99.99)



### Smokey Joe® Gold Grill

- 14½-inch cooking grate
- Compact and portable
- Lid lock for carrying doubles as lid holder
- No-rust aluminum vent
- Glass-reinforced nylon handle

Available by special order. (Sku 87771, \$39.99)

### Smokey Joe® Silver Grill

- 14½-inch cooking grate
- Big barbecue flavor in a small package
- No-rust aluminum vent
- Glass-reinforced nylon handle

(Sku 85415, \$34.99)



# ENVIRONMENTAL INFO



GOOD FOR THE EARTH—WE TAKE ACTION FOR THE ENVIRONMENT!

## Recycling Program at COLE HARDWARE for Residents

The retail recycling drop-off program in our store for batteries, light bulbs, and spent propane tanks, is intended for residents only. Businesses can take tubes, CFLs, and other mercury-containing light bulbs to Recology's public disposal drop-off at 501 Tunnel Avenue, San Francisco, seven days a week, but there is a charge of \$3 per unit (tube/bulb/etc.). Businesses would be better off using a mail-back service, buying prepaid mailing packages to send out for recycling via the USPS—there are quite a few of these services. Find them by searching online for "fluorescent tube recycling mail back."

Businesses with large numbers of tubes (boxes and

boxes) can pay to have the fluorescent tubes picked up and recycled. The Recyclewhere? search tool is helpful to find businesses that will accept these. Just visit [www.recyclewhere.org](http://www.recyclewhere.org).

COLE HARDWARE can accept up to 5 gallons of leftover paint from businesses through our PaintCare® program. But, unfortunately, we cannot accept any other products from businesses.



## We No Longer Accept E-Waste

Unfortunately, we cannot accept consumer electronic e-waste at this time. We are actively looking for another source to accept the e-waste from us and will keep you posted when and if we are

able to recycle it again. We apologize for any inconvenience this may cause.



## Bee Safe



Bee pollination is responsible for more than \$15 billion in increased crop value each year. About one mouthful in three in our diet directly or indirectly benefits from honeybee pollination. Commercial production of many specialty crops like almonds and other tree nuts, berries, fruits, and vegetables are dependent on pollination by honeybees and other beneficial insects. These are the foods that give our diet diversity, flavor, and nutrition.

Honeybees are not native to the New World; they came from Europe with the first settlers. There are native pollinators in the United States, but honeybees are more prolific and easier to manage on a commercial level for pollination of a wide variety of crops. Almonds, for example, are completely dependent on honeybees for pollination. In California, the almond industry requires the use of 1.4 million colonies of honeybees, approximately 60% of all managed honeybee colonies in the United States.

Colony collapse disorder (CCD) is a phenomenon in which worker bees from a beehive abruptly disappear. The total number of managed honeybee colonies has decreased from 5 million in the 1940s to only 2.5 million today. Neonicotinoids are a class of insecticides with properties similar to nicotine. The use of these systemic insecticides in some countries is restricted due to some evidence of a connection to CCD.

Urban beekeeper and bee activist Terry Oxford of UrbanBeeSF brought the use of neonicotinoids to our attention. UrbanBeeSF's primary mission is to

seed the future with survivor bees. To that end, Terry has begun to strongly advocate for bees and pollinators. Healthy beehives can and do flourish in the City because San Francisco fairly bursts with largely pesticide-free flowering trees with abundant blossoms all year long.

UrbanBeeSF collaborates with like-minded restaurateurs and chefs to create rooftop hive sites. Even though these restaurants use her artisanal honey in many creative and exciting recipes, bee health, not honey production, remains the primary focus. Her restaurant clients with rooftop hives include some of the City's finest eateries: Quince, Cotogna, Jardiniere, Nopa, and Tony's Pizza Napoletana.

We are working with our plant and seed vendors to identify plants that are confirmed not to have been treated with neonicotinoids. Our local vendor Sweetwater Nursery offers bee-friendly plants that you can find at COLE HARDWARE. Just look for the "Bee Safe" signage on plants, and you can be assured they are free of this insecticide.



In addition, Botanical Interests, our seed vendor, offers Save the Bees, a special mix of fragrant herbs and beautiful flowers that attract and provide food for honeybees. (Sku 701295, \$4.99) Visit [UrbanBeeSF.com](http://UrbanBeeSF.com) for more information.



## Recycle at COLE HARDWARE!

Bring to any of our five stores:

### BRITA PRODUCTS:

Includes filters, pitchers, bottles, and dispensers.



### CELL PHONES:

Personal cell phones—batteries and chargers not required.

### BATTERIES:

Rechargeable (NiCad, NiMH) and household (alkaline and carbon).



### OLD PAINT:

- Recycle dry, clean, empty metal paint cans through your regular trash pickup. The paint containers you bring to us should have paint in them!
- No handwritten labels can be accepted.
- Be sure that lids are SEALED ON TIGHT and containers are rust-free and don't leak.
- Please limit your drop-offs to no more than five 1-gallon-size containers (or 20 quart-size containers or a combination of both) at a time. Containers are counted by size, not by the volume of paint they contain.
- Take paint to the customer service desk.
- PLEASE, no brushes or rags!



### PROPANE TANKS:

Small (14 oz. or 16.9 oz.), empty, nonrefillable propane cylinders only. Households only. Limit 5 per visit. (San Francisco stores only; cannot be recycled at our Rockridge location.)



### SCRAP METAL:

Copper and brass.

### SPENT FLUORESCENT BULBS:

CFLs, tubes up to 8 feet, U- and D-shaped tubes. Drop-off limit is 10 bulbs.



### EXPIRED PRINTER CARTRIDGES:

Must be in plastic bags to avoid leakage.

### SOFT PLASTIC:

Clean plastic only. Households only. One basketball-size amount per visit, please.



For Bay Area recycling resources, visit [www.colehardware.com/recycle.htm](http://www.colehardware.com/recycle.htm).

# PRODUCT KNOWLEDGE

## Exterior Painting: Fixing Common Problems

The month of September provides an ideal time for exterior house painting to enhance your home's curb appeal. Many factors can affect whether a painting project succeeds or fails. To avoid leaks, dry rot, and mold, take the opportunity while working on an outdoor painting project to prepare your home for the upcoming rainy season and correct small problems before they develop into major headaches. Here are solutions to a few common situations you may encounter when preparing to paint exterior surfaces.

### Stained Spots from Rusting Nail Heads

This problem is caused by using uncoated steel nails where excessive moisture exists under the paint. The uncoated steel nails obviously cannot be removed, but you can correct the moisture problem.

Try to locate the source of the excessive moisture. Check for leakage from the eaves, evaporation from nearby plumbing pipes, or sweating caused by heat from a bathroom or kitchen. If you can locate the source, try to eliminate the problem. Then remove any stained paint around nail heads by sanding the area or using a wire brush. Sand clear down to the nail head and then sand the nail head itself to remove built-up rust.

Use a nail punch to countersink all nail heads approximately 1/8" below the wood surface. Apply one even layer of undercoat, such as KILZ<sup>2</sup> Latex Stainblocking Primer (Sku 1309566, \$9.99) over the countersunk nail and the area around it. After the area is primed, fill the countersunk hole with a good grade of caulking compound. Allow the compound to dry; then apply one coat of a quality exterior house paint. After adequate drying time, apply a second coat.



### Peeling Paint Under a Roof Overhang

Paint sometimes peels in areas of a building that are protected from weather. Such peeling is usually caused by a build-up of "salt" deposits, which are normally washed away by rain in exposed areas. The following treatment should correct the peeling problem.

First, remove the peeling paint by sanding the surface thoroughly. Then prepare a cleaning solution that leaves no film, such as trisodium phosphate and water. Wash the sanded surface with this solution, rinse with clear water, and allow to dry. After the surface has dried completely, apply two

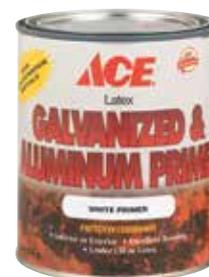
coats of a good grade of undercoating paint such as Zinsser<sup>®</sup> Primer Sealer, available in a quart (Sku 16889, \$11.99) or a gallon (Sku 16890, \$21.99). When it has thoroughly dried, apply a coat of exterior paint. Under some conditions, two finish coats may be required.



### Peeling Downspouts and Gutters

Gutters and downspouts normally peel because they were not properly treated and primed when originally painted. Galvanized metal usually has a thin, invisible film that causes many paint problems. Remove the loose paint with a wire brush, scraper, or other stiff tool. Use a power brush or power sander for big projects. Be sure that all loose paint is removed. Otherwise, the problem will recur after another painting. Don't take shortcuts—correct the problem now by doing the job properly.

If you are using latex-based paint, clean the sanded area with a good grade of solvent. Apply a heavy coat of the solvent and allow it to evaporate (special solvents are available for treating galvanized metal). Apply the latex paint directly to the bare galvanized area. For large areas, finish the job with a second top coat.



If you'll be using an oil-based paint, prime the sanded areas with a good metal primer such as ACE<sup>®</sup> Galvanized & Aluminum Primer (Sku 16947, \$14.99) or the KILZ<sup>2</sup> Stainblocking Primer. Use at least one coat of finish, two coats for extreme cases.

## Aura<sup>®</sup> Waterborne Exterior Low-Lustre Finish Paint

A superpremium quality, 100% acrylic, exterior low-lustre latex finish paint, this product combines the advantages of the latest resin technology and Benjamin Moore's proprietary GENNEX<sup>®</sup> colorant system to provide the ultimate exterior coating.

This high-solids formula is suitable for a variety of exterior surfaces, including wood, vinyl and aluminum siding, unglazed brick, stucco, and cinder block. Aura Waterborne Exterior Low Lustre Finish is suitable for wind-driven rain when applied according to recommendations and can be applied at as low as 40°F. (Sku 1386689, \$65.99)



### Features:

- Extreme hide, never more than two coats in any color
- Color Lock<sup>®</sup> technology
- Low temperature application and greatly improved resistance to surfactant leaching in dark colors
- Superior adhesion and excellent resistance to chalking
- A high-build paint film for excellent durability and long-lasting protection
- Easy to apply with brush, roller, or sprayer
- Soap and water cleanup
- Fast dry and recoat times
- Resistant to fading, cracking, peeling, blistering, dirt pick up
- A mildew-resistant film
- Self-priming in most situations



# COMMUNITY NEWS



Heading to the Cole Valley Fair? Stop by the Cole Valley Improvement Association (CVIA) booth for a chance to buy raffle tickets with great prizes from our local merchants! The raffle is a fund-raiser for Clean Cole Street, a project initiated by CVIA where much of the commercial area of Cole Valley is swept every day by CleanScapes.

You'll want to stop by the COLE HARDWARE booth, too, for a special project with our new line of Amy Howard at Home® One Step Paint™, a water-based chalk paint that adheres to most any surface. No stripping, sanding, or priming is necessary. Paint directly on old wood finishes, concrete, iron, stone, Formica, and more to give an old piece of furniture a complete new look.

Enjoy the 11th Biennial  
**Rockridge Kitchen Tour**  
Sunday, September 20, 2015, 12:30–5:30pm

Visit eight beautifully remodeled kitchens and tour the historic Morse House

**Advance Tickets—\$40** (thru Sept. 18)  
Online: [RockridgeKitchenTour.org](http://RockridgeKitchenTour.org)  
In person (cash/check):

- Rockridge Home: 5418 College Ave
- Cuttin' Up: 5811 College Ave

**Day-of-Tour Tickets—\$45**  
College Avenue Presbyterian Church, 5951 College Ave, beginning at 11am

**Plus These Events:**  
**Kitchen Expo**  
September 17, 7–9pm; Free  
**Berkeley Mills Kitchen Seminar**  
September 19, 2–5pm; \$25

The Rockridge Kitchen Tour is a biennial fundraiser for the benefit of the Rockridge Community Planning Council (RCPC), a 501(c)(3) organization. Proceeds from the event support a wide range of community activities.

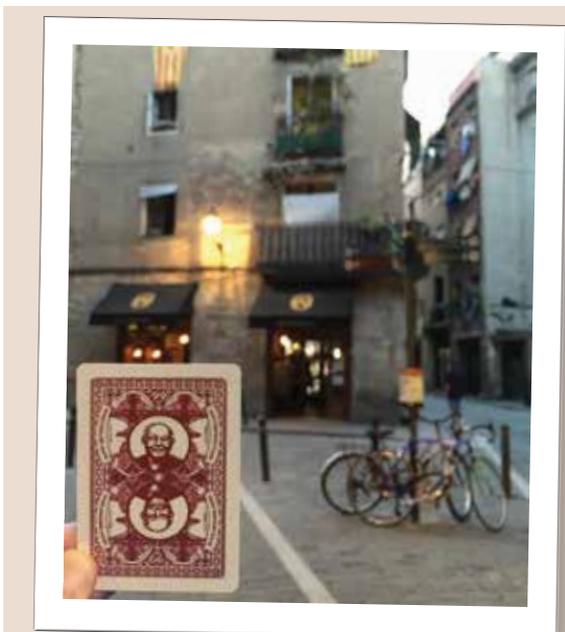
Tickets/Info: [RockridgeKitchenTour.org](http://RockridgeKitchenTour.org)

**5TH ANNUAL**  
**2 OF ART**  
**BLOCKS ART WALK**  
6TH ST, ST - MARKET - HOWARD

**FRI, SEPTEMBER 18**  
**2015**  
4:00 PM •• 8:00 PM

- 25+ LOCATIONS • 100+ LOCAL ARTISTS • CLUB & BAR SPECIALS • HAPPY HOUR SPECIALS • LOCAL FOOD & RESTAURANTS • ART & CRAFT TABLES • EXHIBITIONS • LIVE MUSIC • SUNSET PIANOS • FOOD TRUCKS • PERFORMANCES & MORE!

**ALL WITHIN 2 BLOCKS**



## Dave Visits Spain

Well, sort of—Bry Sarté sent us this photo of one of Dave's limited-edition playing cards at the Plaça de Sant Augustí Vell in El Born, Barcelona. Send us a photo of a COLE HARDWARE T-shirt, playing card, or any of our bling gallivanting the globe, and we'll send you a \$5 gift card and feature your photo in an upcoming issue of the *Hardware Hotline*. Just e-mail your photo to [hotline@colehardware.com](mailto:hotline@colehardware.com).

## Localwise Online Job Board

Local business is part of business partners Ben and Maya's DNA. As a kid, Ben helped his mother measure homes for his parents' architectural firm. Maya spent summers packing boxes at her family's balloon printing warehouse. In high school, each started a local business: Ben catered events in his community, and Maya sold handmade jewelry in her school cafeteria. Localwise, an online job board dedicated to matching students and other community members with local businesses, is inspired by their local business roots.

Ben and Maya believe that stronger local businesses create stronger local communities. Local businesses bring creativity and passion to a community. They sell the best food, coffee, clothes, gifts, and pretty much anything else we can

think of. Local businesses are also the backbone of the local economy—providing the jobs and resources that enrich the areas in which we live, work, and play.

Localwise is more than a job board. By connecting local businesses, including COLE HARDWARE, with local talent, it is helping not only to build résumés, but also communities. This work-local movement is about helping local businesses, people, and communities thrive. Visit their website at [localwisejobs.com](http://localwisejobs.com).



*Ben and Maya connect local businesses with local talent.*



A BERNAL HEIGHTS TRADITION

**FREE**

**BERNAL HEIGHTS OUTDOOR CINEMA™**

[www.bhoutdoorcine.org](http://www.bhoutdoorcine.org)  
showcasing local filmmakers

**September 10 – 12 & October 27, 2015**

# COMMUNITY CONNECTIONS

## BAY AREA BUSINESSES

**Bed and Breakfast Hosting:** If you have an extra bedroom, with or without a private bath, that you would like to rent out on a nightly basis, let us know. Additional income—meet guests from all over the world. Phone: 415/899-0060, e-mail: [reservations@bbsf.com](mailto:reservations@bbsf.com), website: [www.bbsf.com](http://www.bbsf.com). Bed & Breakfast San Francisco—since 1977.

**Cat Sitters Wanted:** Ideal for retirees and seniors in San Francisco. Provide loving, safe care in your home for one or two cats while owner is away. Must have *no* other pets. Perfect for kitty lovers with feline experience. Jobs vary from one day to four months. Must be reliable, honest, and trustworthy! References required. Please call 415/333-1123.

**Custom Websites and Apps:** Need a website or an app? Lost track of your old webmaster and have a site in desperate need of an update? Contact us at [info@Bayrocketmedia.com](mailto:info@Bayrocketmedia.com). Local in the Rockridge area of Oakland. In business since 1998.

**Driver:** Retired gentleman can drive you (in my car) to medical appointments, grocery shopping or on other local errands. I am dependable, very punctual, friendly with a good sense of humor plus a fantastic reference list! I do what taxi drivers don't: wait for you in doctor's waiting room, help you shop (if needed), carry groceries/packages etc. All this for only \$25 an hour (2-hr. minimum). Please call Bill 415/826-3613 or e-mail [bill311@att.net](mailto:bill311@att.net). Thanks for reading my ad!

**Flower Outings:** Join your host, Karen, for a round-trip pleasure outing to the San Francisco Flower Mart. A long-time Mart member, explore flowers, plants, and her warmth, wit, and expertise with seniors. A wonderful outing or gift. Two hour minimum \$90. Phone 415/260-7540 or e-mail [krmkrm2@aol.com](mailto:krmkrm2@aol.com).

**Interior Redesign and Feng Shui:** Imagine living in a home that you love—a space that supports, nourishes, and inspires you. SpaceTransform creatively reenvisions and rearranges your rooms to be beautiful, functional, and comfortable. To learn more, contact Gwen at 415/656-7289 or visit [www.spacetransform.com](http://www.spacetransform.com).

**Legal Services:** Established San Francisco attorney emphasizing Wills and Trusts (including LIVING TRUSTS and irrevocable trusts) and representation of small businesses (formation of corporations and limited liability companies; drafting of confidentiality and trade secret agreements, buy-sell agreements; and copyright matters). Reasonable rates (set fees for trusts). Call 415/221-3000 for appointment. See [www.franklawoffice.com](http://www.franklawoffice.com) for info.

**Proofreading:** Lurilla has an English degree, a journalism background and was a member of the International Typographical Union for 40 years. She is an excellent proofreader (editing service also). Reasonable rates—unreasonable pickiness! First page free, then hourly rates apply. References available. Call 415/648-1868.

**Real Estate:** \$2,100 REBATE WHEN BUYING OR SELLING YOUR HOME, CONDO, OR INCOME PROPERTY. Representing all neighborhoods of San Francisco and the Peninsula since 1990. I provide a complete service package for both buyers and sellers through Century 21. Why not compare your Realtor services with mine? Call Mike at 415/742-1199 or e-mail [Mike.Torres@Century21.com](mailto:Mike.Torres@Century21.com). License #01071794. Rebate given at close of escrow.

**Tax Prep and Planning:** Tax services for individuals and self-employed persons. Over 20 years experience, especially in dealing with issues of artists, consultants, and nonfilers. Free initial phone consultation. Please contact Alan Steger, Enrolled Agent, at 415/387-3057 or visit [www.StegerTax.com](http://www.StegerTax.com).

**Wallpaper Installation:** Over 30 years experience with all types of wall coverings: anaglypta, inlaid wood veneer, glass beads, metallic, natural fiber, hand-printed, murals, and nonwovens. The latest techniques in full-service, quality preparation, removal, repairs, and installation. For projects large or small, contact Susan through COLE HARDWARE'S Repair Referral Service at 415/753-2653 ext. 3 or [homerepair@colehardware.com](mailto:homerepair@colehardware.com).



COLE HARDWARE proud member of:

**somba** South of Market Business Association

COLE HARDWARE supports organizations working to enhance our great neighborhoods. If you'd like us to be part of your membership, please contact [julia@colehardware.com](mailto:julia@colehardware.com).

Muddy at Pt. Isabel  
Yosemite camping  
Walking the lake  
Fetch at Estuary  
Hiking in Tilden

Local caregivers who want to help make great memories.

BROADWAY PET HOSPITAL  
4920 BROADWAY OAKLAND CA 94611

OPEN 7 DAYS A WEEK  
510.653.0212  
BROADWAYPETHOSPITAL.COM

## COLE HARDWARE Rewards

### Rewards member benefits:

- Membership is free, and you'll receive the *Hardware Hotline*, our monthly newsletter full of valuable information and promotions.
- Free delivery in San Francisco and Rockridge neighborhood with \$100 purchase.
- New members receive an instant 5% discount on their first purchase for joining and a \$5 coupon toward their subsequent purchase of \$25.
- Attach your Rewards key fob to your key ring—if you lose your keys, they can be dropped in the mail to be returned to us; we'll notify you when we receive them.
- Lifetime warranty on most products purchased at COLE HARDWARE.
- Receive a birthday discount equal to 50% of your age, up to a \$100 discount.
- We don't sell our customer list, and all information is kept confidential.

### How points are earned:

- Rewards points are calculated daily and shown on your receipt.
- For every dollar spent, one point is earned.
- Points are converted to dollar value on your Rewards card on the last day of each calendar quarter.
- Points are converted in \$5 increments for every 100 points earned. Points balance is then reduced, and leftover points remain in place with no expiration.
- Rewards dollars are valid for three months once converted from points.
- For us to accurately track all of your purchases, you must identify yourself as a Rewards member each time you shop.

Terms and Conditions: 1. Rewards dollars are cleared after three months if they are not used. 2. Points never expire. 3. Rewards points are not issued for charge accounts or any accounts that receive a discounted selling price under any other program.

For more information, visit [www.colehardware.com/rewards](http://www.colehardware.com/rewards) or e-mail [service@colehardware.com](mailto:service@colehardware.com).

Remember to request your Rewards points the next time you are in!

# Benjamin Moore® Paint Available at COLE HARDWARE!



Colors that let you create a room that reflects your sense of style, passion, and flair



Choose from over 3,300 Benjamin Moore colors.

## The COLE HARDWARE Calendar - September

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1 <b>Knife Sharpening</b> Rockridge, 4 pm–6 pm	2 <b>Knife Sharpening</b> Fourth Street, 8 am–9 am Mission Street, 4 pm–6 pm	3 <b>Labor Day 4-Day Sale</b> Sept. 4–7	4 <b>Sale</b> <b>Flash Friday DEALS</b> Polk Street, 4 pm–6 pm	5 <b>Sale</b> <b>Knife Sharpening</b> Cole Street, 3 pm–5 pm
6 <b>Sale</b>	7 <b>Sale</b> Labor Day	8 <b>Hardware HOT DEALS</b> September 1–15 see insert		10 <b>Labor Day 4-Day Sale</b>	11 <b>Flash Friday DEALS</b>	12 <b>Big Green Egg Demo</b> Cole Street Store 11 am–2 pm
13 <b>Opera in the Park</b> Golden Gate Park <b>SUNDAY CONCERTS</b> Western Addition	14 Labor Day	15 <b>Knife Sharpening</b> Rockridge, 4 pm–6 pm	16 <b>Knife Sharpening</b> Fourth Street, 8 am–9 am Mission Street, 4 pm–6 pm	17	18 <b>Flash Friday DEALS</b> <b>Knife Sharpening</b> Polk Street, 4 pm–6 pm	19 <b>Big Green Egg Demo</b> Polk Street Store 11 am–2 pm <b>Knife Sharpening</b> Cole Street, 3 pm–5 pm
20 <b>Rockridge Kitchen Tour</b> see page 10 for details	21	22 <b>COMMUNITY SAVINGS DAYS</b> Special Community Members <b>SAVE 20%</b> see our website for more details		24 Military Thursday	25 <b>Flash Friday DEALS</b>	26
27 <b>Cole Valley Fair</b> see page 10 for details	28 <b>COMMUNITY SAVINGS DAYS</b> Student Monday	29 <b>Knife Sharpening</b> Rockridge, 4 pm–6 pm	30 <b>Knife Sharpening</b> Fourth Street, 8 am–9 am Mission Street, 4 pm–6 pm		<b>Flash Friday DEALS</b> To sign up, send an e-mail to <a href="mailto:hotline@colehardware.com">hotline@colehardware.com</a> with "Flash" in the subject line.	



Our founder, Dave Karp  
Purveyor of Hardware Wisdom

The COLE HARDWARE credo...

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- Commitment to the community:** We donate 10% of what you spend to local charities (you get to designate one of our Community Partner beneficiaries).
- Commitment to you:** Over 90 years of guaranteed customer satisfaction.
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San Francisco, CA 94117  
(at Parnassus—near U.C. Medical Center)  
415/319-6705

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COLE HARDWARE reserves the right to limit quantities to stock on hand and to correct printed errors. Items are similar if not identical to printed illustrations. If an item is out of stock, we can offer a suitable replacement or a "rain check" for the advertised item. We strive for complete customer satisfaction.

Contact the *Hardware Hotline* at 415/674-8913 ext. 4 or e-mail [hotline@colehardware.com](mailto:hotline@colehardware.com).



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