Special Offer from Google Express! see page 2 for details





Help the environment and families with kids who have cancer! see page 8 for details





Our Anniversary Sale and Party!

At Cole Hardware, we feel incredibly blessed that after five decades, we are still a part of this wonderful City, with our third generation of Karps (Adrianna and David) joining the business in the past year. Join us as we celebrate 53 years since Dave Karp's purchase of our flagship store (which has been in Cole Valley since the 1920s). We will be celebrating with a 25% off sale

SAVE 25% STOREWIDE* All Day!

> Wednesday, **December 10**

all day. And from 5:00 pm to closing, we will be serving our signature

Cutting Edge wine gourmet chocolates. You'll also receive a free,

reusable Cole Hardware shopping bag. Take advantage of this opportunity to pick up those last-minute gifts on your shopping list—or to just get started if you've procrastinated. Please stop by!

*Discount does not apply to gift cards, postage stamps, Muni passes, Clipper cards, meter cards, special orders, or sale merchandise. Not valid with coupons or other offers. Rewards points do not accumulate.

Cole Hardware Online and on the Go!

Many regular readers of the Hardware Hotline already know that Cole Hardware offers online shopping to help make shopping as convenient as possible for our customers. From the comfort of your home, over 70,000 Cole Hardware items are available at your fingertips for purchase. Well, to add

Online shopping categories include:

- Electrical & Lighting Plumbing & Faucets
- Hand & Power Tools
- Outdoor Living
- Garden Supplies · Hardware & Fasteners · Pet Supplies
 - Auto Supplies
- Paint & Sundries
- Housewares

to that convenience factor, we now offer a mobileoptimized version of our online store to make it all the more accessible! On our online site, you can enter shipping

information or designate your preferred store at which to pick up your purchased items.

Go to colehardware.com from your mobile device to get started shopping now.

Introducing Big Green Egg®

Just in time for the holidays, the all-new, portable Big Green Egg MiniMax is proof

that great things come in small packages. This EGG is the first to arrive with its own transportation in the form of a sturdy, easyto-grip carrier. The



compact MiniMax, perfect for camping, poolside, and tailgating, is built to perform and is ready to travel wherever your culinary interests take you!

Opening the MiniMax dome reveals a stainless steel cooking grate measuring 13 inches in diameter for a whopping 133 square inches of cooking area—all within a convenient 19.5 inch height. And, of course, MiniMax is constructed from the same ultrahigh-quality ceramics as the other six EGG sizes and allows you to grill, bake, smoke, roast, and slow cook. Arrives in one complete package.



"Our commitment to you: Your satisfaction guaranteed. Period."

Shop online 24/7 at ColeHardware.com.

3312 Mission Street San Francisco, CA 94110-5009

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Arriba Juntos Toy Drive

Through December 21

Once again, Cole Hardware is hosting a toy drive for Arriba Juntos's La Posada celebration. Arriba Juntos, which translates from Spanish to "upward together," is a nonprofit community organization that was founded in 1965 in the Mission District. It works to support thousands of individuals and families across the City who are the most underserved and at risk for prolonged poverty. Its clients receive occupational training programs and employment services that help them improve the quality of their lives and contribute to the local

At its La Posada celebration each year, Arriba Juntos aims to have gifts for all the children who attend. Join us in helping make it a special night. Las Posadas is a colorful tradition celebrated in Mexico every evening December 16-24. Each night, a party is held in a neighborhood home, and at dusk, guests gather outside the house and

form a procession led by a child dressed as an angel, with ARRIBA music, songs, and candles. Eventually the procession reaches a house or church (posada translates to 'shelter") where a piñata INTOS and more music ensue.

For your donation, we suggest a toy from Green Toys[™], a Bay Area company that makes a unique, fun line of classic children's tovs constructed from

recycled plastic containers and environmentally friendly materials. Our partner in the toy drive for the past six years, Green Toys has donated hundreds of their toys to Arriba Juntos. At all of our Cole Hardware locations,

> we carry a variety of Green Toys, including race cars, rockets, airplanes, and seaplanes. The toys range in price from \$4.99 to \$29.99. Come check them out for this special event and

stock up for your own holiday giftgiving needs as well. We will be collecting toys to donate through December 21.

Besides Green Toys, you may also donate any new, unwrapped toy. Just drop your toy donations in Santa's bin at any of our stores!

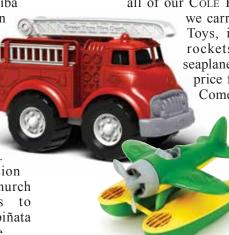


Warm Coat Drive

Saturday, December 13 Sunday, December 14 All Cole Hardware Locations

Although winters in San Francisco are relatively mild most years, we do experience some intense cold spells during the season. While many of us will be sporting new coats this winter, our old, gently used coats can still be put to good use. During the weekend of December 13–14, all Cole Hardware locations will be collecting coats, scarves, gloves, and hats that will be donated to the St. Vincent de Paul Society's Vincentian Help Desk program.

The Vincentian Help Desk is a lifeline for those who are low-income or homeless, helping people meet their most basic needs with dignity and respect. Look in your closet and bring us any of your old, warm coats during our weekend drive.



Neighborly service, delivered.

Get your Cole Hardware necessities delivered today.



Text "COLE" to 42033 and get \$15 off* your first purchase and 3 months free delivery on orders \$15 or more."

Google Express

google.com/express

*Applies only to 1 purchase (even if it's less than the coupon value). Alcohol, gift cards, membership costs and shipping & service fees excluded. \$15 first time coupon offer expires January 15, 2015. One coupon per mobile number. Message and data rates may apply.

**Free delivery means no shipping & service fees. Eligible orders are \$15+ before taxes/fees in select delivery areas and exclude restricted items. Service fees apply to ineligible orders. Pricing may change. After free trial, membership auto-renews. Cancel at any time. Requires active membership subject to terms & conditions. 3-month trial offer expires March 31, 2015. For complete terms and conditions, see g.co/shopexpressterms

Freshly Cut Christmas Trees

We will have freshly cut Christmas trees once again available at all Cole HARDWARE locations. We're happy to bring the tree to your home for a \$20 delivery fee. Just make arrangements for delivery at the time of purchase. While we will try our best to deliver your tree exactly when you request, please allow for a two-hour delivery window.

Citywide Weekend **Delivery** \$20



Re-COLE-mend: Locksmith, Home Repair, Design + Build, and much more!

Repair Referral Service

Cole Hardware's Repair Referral Service was created to introduce our customers to the finest contractors and tradespeople we know. We have formed alliances with independent businesspeople in order to provide you with the very best in home repair, maintenance, and remodeling. Some jobs may even be performed by qualified members of our staff. We provide referrals for:



Air Conditioning **Alarms/Security Systems/Access** Control **Antique Restoration**

Appliance Repair and Installation Arborist

Architectural Planning Asbestos Removal Bath Resurface Brick and Stone Masonry Cabinetmaking

Carpet and Linoleum Installation **Carpet Cleaning Chimney Sweep and Repair**

Cleaning/Janitorial **Commercial Kitchen Installation**

Computer Data Cabling Computer Grounding Computer Repair and Tutoring Concrete

Custom Closets, Pantries, and Storage Solutions **Decks New/Stain** Design + Build

Disaster Cleanup and Restoration (Flood/Fire/Sewage)

Door Refinishing Drain Cleaning Drywall/Lath

Duct and Dryer Vent Cleaning Electrical 24/7

Emergency Locksmith Emergency Power Restoration **Faucet Repair and Installation**

Furnace Repair and Installation **Furniture Refinishing and Repair Furniture Upholstering** Garage Door Repair/Installation Gardening/Pruning/Tree

Trimming **General Contractors Glass Installation Grout Restoration**

Handyman Services

Hardwood Floors New/Refinish Home and Office Organizing **Home Energy Rating Systems** (HERS)

Home Entertainment Systems

Insulation Installation Intercom Systems Interior Design, Staging, and Color Consultation **Interior Wood Refinishing** and Restoration Iron and Metal Works/Gates Kitchen and Bath Remodeling Landscaping

Lead Inspection and Abatement Leak Diagnosis/Waterproofing **Lock Installation**

Locksmith Service 24/7 Mold Remediation Moving

New Construction Painting Interior/Exterior

Re-COLE-mend COLE HARDWARE REPAIR Referral Service Independent contractors and tradespeople for:

- Home, business, and property repairs
- Maintenance
- Remodeling/room additions Contact us at 415/753-2653 ext. 3 All of the vendors and tradespeople in our Repair Referral S prescreened and carefully selected. Your satisfaction is 1009 * If you aren't satisfied, we will work as your advocate until you are.

> **Pest and Termite Control Plastering** Plumbing 24/7 **Power Washing, Commercial** and Residential Cleaning Remodeling/Major Remodeling

Roofs New/Repair **Room Additions** Security Evaluation/ Consultation **Seismic Upgrading Sheet Metal Work Shutter Installation**

Skylights **Solar Energy Installation** Stained Glass Creation and Repair Stair Lift Installation Stucco Work **Telephone System** Installation Tile Installation Wallpaper Application **Water Heater Installation** Welding Window Cleaning/Repair **Windows and Doors**

Contact us at www.colehardware.com/homerepair

Meet Marc: Our Master Locksmith

Cole Hardware is a licensed California General Contractor, license number 708403.

Many longtime readers of the Hardware Hotline probably already know Marc, our Master Class Locksmith, but we'd like to introduce him to our newer readers too

Marc, a native San Franciscan, has been working with Cole Hardware for nearly 20 years; in fact, he

has nearly 30 years' experience installing and maintaining locks in the many Victorians and Edwardians in our City. He takes pride in his work and offers unparalleled customer service in the Cole Hardware tradition: "Your satisfaction guaranteed!"

Mark tells us that his most common call is for rekeying locks (combination changes), when a customer, for any number of reasons, needs his or her locks changed. But Marc also gets calls when customers find themselves locked out. In most cases, Marc can provide a fast 30-minute response time.

Marc says, "You should take a few minutes to recall who might

have copies of your property keys" (a former housemate, dog walker, tradesperson, contractor, etc.). Many people in San Francisco live in shared housing. Locks and keys are rarely changed when a property is bought, sold, or rerented, which means old tenants and their friends, associates, and so on, might still have keys to your home. Marc suggests that homeowners, businesses, and property managers purchase a lock system that will block unauthorized duplication of keys. This concept is called "key control." COLE HARDWARE carries locks that operate with high-security and patented keys. Marc advises his customers to consider master key systems as another option.

When asked what advice he could give to our customers, Marc says, "Customers should consider getting a security consultation if they have any doubts or concerns about the overall security of their property. Additionally, they should install quality locks such as Schlage® or high-security locks like Medeco®." If a customer would like a security consultation, Marc can do a complete walk-through

of the property. He will look for any security vulnerabilities and point out any substandard hardware (locks, windows, doors, etc.). He will then provide a written summary that will include suggestions as well as hardware recommendations. A standard security consultation is \$150. If customers choose Marc to upgrade their security, the \$150 fee is applied to the final bill. For the month of December, Marc is offering a special price of \$99.99 for a security consultation!

Marc is versed in the many different high-security locks and their installations, including commercial applications such as magnetic card readers, biometric

(fingerprint reader) locks, and push-button entry systems. In addition, Marc also provides automotive service for customers locked out of their cars.

We have seen so many advancements in technology in the past 25 years, although many of the changes have been about design and decorative hardware rather than technology alone. Marc says, "Sometimes customers are looking for an updated look for a home, or they may want to keep the vintage look of the original." At times, locks just need some attention, rather than replacement. Marc can work with the customer to achieve either contemporary or vintage design while maintaining or enhancing security.

From simple rekeys and dead bolt installations to high-security locks and master key systems, Marc

can do it all. If you would like to contact Marc for your locksmith needs, you can call him directly at 415/760-LOCK (5625), or call our Repair Referral Service at 415/753-2653 ext. 3, and we will put you in touch with Marc. We also do referrals via e-mail at homerepair@colehardware.com.

Wanted: East Bay Tradespeople!

In addition to our new store opening in Rockridge, our Repair Referral Service will also be expanding to the East Bay. We are looking for talented tradespeople in all of the areas listed above in our Repair Referral Service box. If you are interested in being part of our program and getting more work, please drop us a line via e-mail to homerepair@cole hardware.com for more information.

Because our tradespeople are ambassadors of Cole Hardware, we will perform background and credit checks and vet references thoroughly.



WHAT'S UNIQUE

Espro® Presses

Espro presses are like no other French press we have seen. The extreme attention to detail, quality, and features are superior to any other French press choices out there. What makes Espro different? It all boils down to two simple yet game-

changing features: its double-filtration system and its vacuum-sealed vessel.

Filtration System

French press coffee is popular because it is a simple and easy method of making coffee that perfectly extracts the full flavor and aromatic oils from freshly ground coffee beans. However, it is common to have a bit of sludge or grit from coffee grounds make its way into your cup. This is because the filter in most models performs its basic function but does not perfectly filter to completely separate all of the coffee grounds from the hot water during brewing and plunging. Not only is the filter used in Espro presses 9 to 12 times finer than any other French press filter currently on the market, but the medium and large size presses feature two of

these extra-fine filters. After your

hot water passes through these

filters, there is no way for any remnants of the beans to sneak through the filter into your freshly brewed coffee. And once you have pressed down to plunge the coffee beans toward the

The Espro Press filters your coffee twice, revealing flavor without grit. bottom, the filters keep the coffee grounds completely separated from the brewed coffee, so that the flavor profile remains totally pure and constant no matter how long you let the coffee sit. That would

be great, you say, but who wants to drink coffee that has been sitting around, and therefore cooling down, for hours? Well, keep reading.

Vacuum-Sealed Vessel

The mirrorlike stainless steel vessel is not only gorgeous on the eyes, it is painstakingly vacuum sealed with special technology to remove any air between the inner chamber and outside wall. The coffee inside the press stays hot for hours, maintaining a consistent temperature as well as

flavor due to the workhorse filter inside! However, the outside wall stays cool to the touch. This means that if you wanted to, you could truly boil

The vacuum-insulated stainless steel vessel holds heat for hours and won't break.

your water and brew your coffee as guests arrive for a dinner party, then serve it straight from the Espro press hours later at dessert time. Or simply leisurely sip your way through a pot over the course of a lazy Sunday, with the last cup being just as enjoyable as the first. The design of the press is fit for the finest tabletop, making this a great piece to leave out to admire even when not in use. However, with its durable yet lightweight stainless steel construction, the Espro press is just as comfortable tossed in your backpack for a camping adventure as it is gleaming

in candlelight on your dining room table. No more broken carafes—the Espro will be the last French press you buy!

When we first experienced the Espro press, we were blown away and knew that we

had to get it in for our customers to experience as well. The best part about our timing in getting Espro onto the shelves at COLE

HARDWARE is that it is here just in time for the holidays. Do

Arguably the

first major

breakthrough

in coffee press

design in over

30 years!

you have coffee enthusiasts on your holiday shopping list? An Espro press is sure to be their favorite gift this holiday season. If they've heard the buzz on Espro, they are no doubt already intrigued and coveting one of their own. Even better if

they haven't—we've done the research for you to play the part of in-the-know coffee geek. We have the Espro press in three sizes. The 8-ounce press (Sku 633500, \$79.99) is perfect for a person living alone or perhaps to keep at the office to turn the afternoon refueling session into a comforting ritual. An 18-ounce press (Sku 633501, \$99.99) is great for a couple or a coffee lover who needs multiple cups to get going in the morning! The largest 32-ounce size (633502, \$119.99) is your best bet for a household with multiple coffee drinkers or those fully fledged caffeine addicts among us!



The gourmet kitchen goes digital with the iPrep, which holds all popular tablets in either portrait or landscape mode. A stylus is included to keep the screen clean of messy hands. A weighted base and nonslip rubber grip keep the stand planted where it belongs. The stylus easily stores in the hinge to keep it from getting lost. The iPrep also features four usable viewing angles. Besides being useful in the kitchen to read recipes, the iPrep is also ideal for viewing step-by-step projects digitally or reading the online edition of the newspaper at the breakfast table. Makes an ideal holiday gift, too! (Sku 607100, \$29.99)

"Leaf" Tabletop Décor to Us!

These beautiful parchment serving leaves are a nod to the French tradition of serving cheeses atop fresh grape leaves. Freshly picked leaves do add a certain *je ne sais quoi* to tabletop and plating presentations, but unless you are reading this *Hardware Hotline* from your château in Bordeaux or your Napa Valley estate, you will probably be hard-pressed to find an easy supply of grape leaves to pluck from the vine. Never fear, just head in to COLE HARDWARE where a fresh crop of beautiful parchment serving leaves has recently arrived. Whether to accent a plate of



cheeses or hors
d'oeuvres for your
next cocktail
party or to
dress up a
plate of
holiday
cookies to
serve with
coffee, these parchment leaves step up your
presentation a notch and help

make any occasion special. Deco Leaves are the original and finest parchment leaves available, and they're made in the USA! The high-resolution, food-safe printing creates the finest detail, making the parchment leaves look just as good as the real thing. We have holly leaves for enhancing the presentation of your holiday tarts and cookies or just for adding a festive touch to your Christmas place settings and centerpieces! Classic grape leaves and banana leaves add an elegant touch to your cheese boards and hor d'oeuvres plates year-round. Leaves come in packets of 20. (Skus 678500–502, \$11.99)

FROM THE GARDEN CENTER

Visit our garden centers at the Cole Street, Polk Street, and Mission Street stores.

In the Garden December Garden Tasks

Tips from Dennis and Bill





Garden Guys, Dennis and Bill. E-mail them with any questions: dennis@colehardware.com or blitz@colehardware.com.

Stop by our Cole Street garden center for all your gardening needs. The advice is free from the

As the temperature drops and the holidays approach, focus tends to shift from outdoor gardens to indoor plants and decorations. But don't neglect to split duty between planning and prepping your garden for spring as well as festive ways to bring the outdoors into your home!

✓ Plants need little water and even less fertilizer in winter months. Instead, spend your time cleaning, pruning, and weeding your garden. These small tasks will pay off big with flower and fruit production come spring.

✓ Clean up and compost fallen leaves and dead flowers. Getting these off the ground will discourage pests from spending the winter in your garden.

- ✓ If you have stone fruit trees like cherries, plums, and peaches, go ahead and prune them now. With shrubs, and apple and pear trees, you can wait until after the holidays.
- ✓ It's also important to weed your garden in winter months before these pesky plants flower and go to seed. If you get the chance right after a rain, they should be especially easy to pull!
- ✓ If you still have bulbs to plant, there is no time like the present!
- ✓ Now is also the perfect time to transplant any trees and shrubs. During early winter, they will have the least amount of shock, but don't forget to add

generous amounts of compost, peat moss, and manure to the existing soil.

✓ Deciduous trees, shrubs, and vines, once dormant, can be sprayed with a dormant oil spray to discourage overwintering insects and diseases.

✓ Have a frost protection plan in place just in case! Weather reports will alert you to potential

killing frost events, but if you wait until it hits the news, supplies could be low. Stop by any of our stores for a protection blanket, which can be tented on garden sticks or poles to protect your tender plants from the cold air. (Sku 7170798, \$14.99)

✓ Consider purchasing a live tree for the holidays and enjoy it for years to

come! Potted Christmas trees can be easily moved and even planted outdoors with the proper planning and care. Think about your climate and space before you pick your tree—once in the ground, it will grow to full size before you know it. If you would like to use your tree for multiple years, make sure to pick a pot big enough, and when moving it around from

inside to outside and then back again, always remember to grab it by the pot and not the trunk.

✓ When selecting a cut tree, test for freshness by gently grasping a branch between your thumb and forefinger and pulling it toward you—if very few needles come off, you've got a fresh tree. Keeping it fresh requires the same dedication you would give to a beautiful bouquet of cut flowers, and we've got just

the item to help! Preserve concentrate (Sku 96350, \$4.49) mixed with water as directed will yield 2 gallons of liquid to keep needles green and moist.

✓ Our stores have a large selection of poinsettias, fresh wreaths, and garlands to bring the outdoors in! Consider grouping a variety of poinsettias for more impact or adding lights to wreaths and garland displays. When it comes to picking poinsettias, freshness is determined by the pollen—the less you can see, the fresher!



See you in the garden!



Recycle Your Christmas Tree

Each year, tens of thousands of Christmas trees are collected throughout San Francisco, fed through a mulcher, and used for erosion control. Sunset Scavenger and Golden Gate Disposal and Recycling Co. will pick up trees left on the curbside on your regular garbage days. Visit www.sunsetscavenger.com to see





The Living Seed Company

The Living Seed Company offers seeds that are the highest in quality and 100% open-pollinated. For the benefit of all farmers, gardeners, consumers, and future generations, the Living Seed Company pledges to not knowingly buy or sell genetically engineered seeds. Our Cole Street location is now offering several Living Seed Company collections, which of course will make perfect gifts for gardeners or foodies.

In California, these collections will thrive from spring through winter, offering garden-fresh food throughout of the year.

The **Northern Collection** is suited for shorter gardening seasons and contains 22 heirloom varieties, including Amish paste tomato and bull's blood beet, along with a seed-saving book. (Sku 777100, \$59.99)

The **Southern Collection** is suited for longer seasons and contains 22 heirloom varieties, including sweet chocolate pepper and white icicle radish, along with a seed-saving book. (Sku 777101, \$59.99)

The **Founder's Collection** is the original and widely adapted collection that contains 22 varieties, including Cherokee purple tomato and rattlesnake bean pole, and a seed-saving book. (Sku 777102, \$59.99)

The **Urban Small Garden Collection** is suited for urban settings, small gardens, and containers. It contains 13 varieties, including Bloomsdale spinach and lemon cucumber, and a seed-saving book. (Sku 777103, \$34.99)

The **Culinary Herb Collection** contains 11 heirloom varieties and includes recipes on how to dry and use herbs and how to make different herb blends. (Sku 777104, \$29.99)

The **Pizza Collection** contains seven heirloom varieties and different pizza sauce recipes. Perfect for anyone who has ever wanted to grow their own ingredients for pizza sauce and toppings. (Sku 777105, \$24.99)

The Micro Garden Collection contains seven heirloom varieties and a garden space utilization plan. This is the perfect solution for balconies, window boxes, and tiny spaces. (Sku 777106, \$19.99)

The **Salsa Garden Collection** includes seven heirloom varieties and salsa recipes—everything fresh salsa lovers need to create their own homemade salsa. (Sku 777107, \$19.99)



WHAT'S IN SEASON

O Christmas Tree!

Nothing makes a home more festive or aromatic over the holidays than a freshly cut Christmas tree. The Christmas tree has become such a recognizable symbol and part of the holidays over generations, with many ancient cultures believing that evergreens, wreaths, and garlands represented eternal life. Here at COLE HARDWARE, the origin of our freshly cut trees began over 50 years ago with a customer asking Dave Karp if he knew where one might buy a Christmas tree in the City. Dave found a source of trees from a family in Oregon—the same family we buy our trees from to this day! In fact, many of our current Cole Street shoppers remember Dave delivering their first holiday tree in the Cole Valley neighborhood on the roof of his car. At 98, Dave still enjoys his involvement in our Christmas tree sales, and in honor of Dave, we honor the Christmas tree



Light-Up USB Tree

(Sku 936958, \$7.99)

Glass Ornament, Set of 3 (Sku 936617, \$7.99)



Light-Up Pin (Sku 9367671, \$3.99)



Light-Up Wine Stopper



(Sku 935015, \$25.99) Tree Centerpiece (Sku 936625, \$18.99)

Coir Doormat

Tea Towel (Sku 936736, \$6.99)



Tree Hat (Sku 936910, \$9.99)



Gingerbread Tree Kit (Sku 937235, \$15.99)

Baggallini® Bags For most women, handbags are not just an

accessory, but more along the lines of an extension of our arms. Born in 1995 from the idea that women need a stylish way to stay organized while traveling, Baggallini bags have evolved to help us stay organized in our daily lives, too. These beautiful bags embrace personal style and thoughtful function for a well-ordered life lived fully and beautifully. Check out the Baggallini collection at our downtown Cole Fox location. You'll find a fabulous assortment of purses, backpacks, totes, gym bags, wallets, and clutches. (Regular prices \$24.99–\$179.99)

20% Off

baggallini

Reindeer Games!

We all know that reindeer, also known as caribou, live at the North Pole (with Santa, of course) and that at one time they freely roamed most of our northern states. To find a reindeer in the United States today, though, you'd have to travel to Alaska. But we've saved you the time and expense—a trip to your friendly local Cole Hardware will allow you to see these festive reindeer offerings.

Burlap Stocking



Light-Up Pin (Sku 936670, \$3.99)



Dog Antler Headband (Sku 936679, \$7.99)



Tea Towel (Sku 936735, \$6.99)



Ornament Sku 935030, \$4.99)

Stocking

Holder (Sku 935032,

\$12.99)







WHAT'S IN SEASON

It's Crab Season!

The month of December is synonymous with many different things for people across the country: time spent with family, snowmen, parties, warm cider, winter break for those on a school-year schedule, and varying holiday traditions depending on cultural or religious affiliations. For those of us lucky enough to be living on the West Coast, December also signifies crab season! That's right, crab lovers rejoice: 'tis the season for fresh and bountiful Dungeness crab. Who needs a holiday roast?!

It doesn't take an elaborate or fancy recipe to make the subtly sweet flavor of this favorite seafood shine. For an all-out crab feast, enjoy the meat straight from freshly cracked shells right at the table and dipped in a bit of melted butter. The easiest way to remove whole pieces of lump crab meat is to crack and split every section of the crab individually, at the joint. To stretch your supply of crab further among a group of people, serve a simple crab salad over beds of individual crisp leaves of romaine or endive.

To get you in the spirit, here are a few fun facts about this popular, tasty crustacean:

- Dungeness crab live in Pacific Ocean waters from as far north as Juneau, Alaska, to as far south as San Luis Obispo, California.
- No Dungeness crab may be taken from the San Francisco Bay, as it is an important crab nursery.
- In the Bay Area, crab season officially kicks off in November—but in Oregon and Washington, it begins December 1. The two Northwest states typically produce more crab than California does.
- Crab season is long—officially, it doesn't end until June. But around 80% of Bay Area Dungeness is usually brought in by January.
- The cost of crab depends heavily on season and supply—local crab in high supply is guaranteed to be dramatically less expensive than if it's flown
- The Pacific States Marine Fisheries Commission enforces a strictly detailed preseason testing protocol used to determine recommendations for crab fishing and forecast supply each season.

FRESH CRAB SALAD

1/4 cup freshly squeezed lemon juice 2 tablespoons white wine vinegar

- 2 tablespoons water
- 1 teaspoon salt
- ½ teaspoon sugar
- 1 large rib of celery, thinly sliced to vield about 34 cup
- 1 tablespoon sour cream
- 1 tablespoon high-quality
- mavonnaise 8 ounces fresh crab meat 1 tablespoon chopped fresh chives Salt and pepper to taste Romaine or endive for serving

Paprika for optional garnish

- In a small bowl, whisk together first five ingredients to create a mild, quick-pickling liquid for the celery. Add the celery and refrigerate for 30 minutes.
- Drain celery, reserving the liquid. Use 1 tablespoon of celery liquid and whisk with the sour cream and mayonnaise. Flake crab meat into dressing, add celery and chives, and stir to combine. Season to taste with salt and pepper.
- Refrigerate for at least 30 minutes but not more than 24 hours before serving, divided evenly over the romaine or endive. Sprinkle with paprika if

Yields 4 appetizer servings



Custom Engraved Tags

All Cole Hardware stores now can customize a variety of identification tags in a matter of minutes. The tags come in an assortment of highquality finishes, materials, and shapes to choose from. Make sure Fido or Fluffy can be found should they get lost! Or customize a holiday gift tag with

a special heartfelt

inscription. We offer an assortment of fun tags, including dog bones, hearts, and a few holiday themes. Depending on the tag

design you've chosen and the message, the number of engraved lines varies

between two and four (\$6.99-\$12.99 including inscription).

In addition to ID tags, we can also engrave keys. Many apartments and homes have

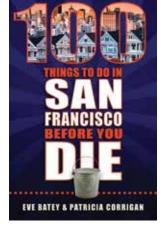
> several keys—a key into the building, a key into the apartment, keys for

storage units and garages, and so on. Often the keys are similar. Engraving them will allow you to easily identify a particular key instead of attempting to use each one. For just \$3.99, you receive a new key—and the engraving is included in the price.

San Francisco Bucket List

We are excited to bring you the ultimate S.F. bucket list book: 100 Things to Do in San Francisco Before You Die. The book is written by two locals who love the City and who also happen to be professional journalists. It covers a wide range of

attractions, classics such as the painted ladies and where to buy tie-dye in Haight-Ashbury, to a number of off-thebeaten-path excursions that will be new even to most locals. Anyone up to track down a food truck selling bacon-wrapped hot dogs, support a nonprofit for tutoring young people in their writing skills by



shopping for pirate supplies, or taste-test the best tea

leaf salads from the authors' list of the top four Burmese restaurants across the City? About the Authors:

Eve Batey is the cofounder of SFist.com, the proprietor of the San Francisco Appeal, and former deputy managing editor of the San Francisco Chronicle. She lives in the Outer Sunset with her husband and a bunch of animals.

Patricia Corrigan is a freelance writer and editor in San Francisco who worked for 23 years as a newspaper reporter and has written 17 books. She lives in Twin Peaks, close to her son, daughter-inlaw, and grandson.

Chock-full of insider information for a mere \$16.00, this book would make just as great a gift for a local as for that friend you have subtly, or perhaps not so subtly, been trying to get to come out for a

Stay tuned for details about our December 10 anniversary party, as authors Eve Batey and Patricia Corrigan will be stopping by one or more stores to share information about their wonderful book!



Timbuk2 is a San Francisco original. Founded in a San Francisco garage in 1989 by a bike messenger named Rob Honeycutt, Timbuk2 products have been continuously manufactured in the City's Mission District ever since. Rob made products that served his needs as a messenger, and at the same time, he had huge drive for success. Product offerings have grown to include luggage and laptop bags, but the made-in-San Francisco custom messenger bag remains the iconic style and the heart and soul of the company. Our Cole Fox location offers assorted styles and accessories. (Regular prices \$19.99-\$199.99)

ENVIRONMENTAL INFO



GOOD FOR THE EARTH—WE TAKE ACTION FOR THE ENVIRONMENT!

San Francisco Water 2015 Calendars

The San Francisco Public Utilities Commission publishes a beautiful calendar full of colorful photography and everyday tips to prevent water pollution. The calendars are made available free of charge to educate residents about environmental stewardship and ways to help prevent pollutants

from entering the City's sewer system, the Bay, and ocean. While supplies last, pick

one up at any Cole Hardware location.



Creative Gift Wrap

Say Ho! Ho! Ho! this holiday season by wrapping gifts without leaving the house. Unfortunately, the beautiful wrapping paper we use to make our gifts picture-perfect is blamed for the 25% increase in waste generated during the holiday season. Most likely you'll find these items in your home just waiting to be repurposed!

Old maps: With GPS and online maps dominating our travel these days, old maps make ideal wrapping paper for the intrepid traveler in your life.

Empty coffee canisters: Just wrap the outside with some oil cloth or used gift wrap, and these are ideal for baked treats.



with the kids on Sunday morning, the comics section of the paper makes a perfect wrapping for the young and young at heart.

30% Off

Lights for Life is dedicated to making the lives of children with cancer and their families a little easier. We are setting out to help them accomplish this through the recycling of old holiday string lights. Over 200 million strings of lights are sold each year in the United States, with many of them eventually ending up in our landfills. Lights for Life and Cole Hardware are asking you to not throw away your old and broken lights this year. If Lights for Life can collect just a small percentage of these light strings, it will go a long way in helping those families of children with cancer. The light strands are sold to recyclers for the copper they contain. The funds received from these sales are used to provide financial assistance to the families of children with cancer, along with sponsoring a kids' camp. Cole Hardware will once again serve as

$SIGG^{^{\mathrm{TM}}}$ **Bottles**

For over 100 years, SIGG has utilized Swiss precision to design and build products that make life easier and a little more enjoyable. SIGG bottles are made to the highest standards of Swiss quality and craftsmanship. As fashionable as they are functional, SIGG bottles are ecologically sound, reusable, and ultimately, easily recycled. Assorted styles and sizes. (Regular prices \$16.99-\$24.99)











Recycle at Cole Hardware!

Bring to any of our four stores:

BRITA PRODUCTS:

Includes filters, pitchers, bottles, and dispensers.

SMALL CONSUMER ELECTRONICS:

Items up to the size of a desktop computer.

CELL PHONES:

Personal cell phones—batteries and chargers not required.

BATTERIES:

Rechargeable (NiCad, NiMH) and household (alkaline and carbon).

OLD PAINT:

- Recycle dry, clean, empty metal paint cans through your regular trash pickup. The paint containers you bring to us should have paint in them!
- No handwritten labels can be accepted.
- Be sure that lids are SEALED ON TIGHT and containers are rust-free and don't leak.
- Please limit your drop-offs to no more than five 1-gallon-size containers (or 20 quart-size containers or a combination of both) at a time. Containers are counted by size, not by the volume of paint they contain.
- Take paint to the customer service desk.
- · PLEASE, no brushes or rags!

PROPANE TANKS:

Small (14 or 16.9 oz.), empty, nonrefillable propane cylinders only. Household only. Limit 5 per visit.

SCRAP METAL:

Copper and brass.

SPENT FLUORESCENT BULBS:

CFLs, tubes up to 8 feet, U- and D-shaped tubes. Drop-off limit is 10 bulbs.

EXPIRED PRINTER CARTRIDGES:

Must be in plastic bags to avoid leakage.

SOFT PLASTIC:

Clean plastic only. Households only. One basketball-size amount per visit, please.

For Bay Area recycling resources, visit www.colehardware.com/recycle.htm







a collection site.

Just bring your spent light

strands to any

of our four

December 31.

locations through

HARDWARE KNOWLEDGE

May all your holiday wishes come true!

This holiday season, unwrap "The Ultimate **Cooking Experience.**"

Grilling, baking, roasting, and smoking no other outdoor cooker can match the quality and versatility of a Big Green Egg!



Snow Cable Chains

Veteran Tahoe travelers know that tire chains, also known as tire cables, are sometimes necessary when crossing the mountains in winter. These are sold by

the pair and help car or truck tires get more traction in conditions where snow and/or ice have accumulated on the road. Four-wheel-drive or allwheel-drive vehicles with snow tires used to be exempt from chain controls, but no longer. All vehicles must now carry chains to enter a chain control area.

Our Cobra[™] cable chains feature tough carbon steel rollers that provide traction and long wear. The low-profile steel rollers allow increased tire-to-road contact, resulting in better stability, plus a considerable reduction in noise and vibration, and they

> are galvanized for rust prevention.

All Cole Hardware locations stock four of the most popular size cables for cars (Skus 818818-21, \$46.99-\$49.99) and a popular truck size 818822, (Sku \$99.99). Just bring in your specific tire size as set forth by the ISO metric tire code.

Virtually all tires have this

information molded into the sidewalls, or you can refer to the factory specs for tires if the tires have not been changed on your car since you purchased it.

How to Read Your Tire Size

The tire code consists of a leading letter and a string of numbers. The leading letter "P" correlates to a passenger car; the leading letters "LT" correlate to a light truck. (Please note that European car models may not have a letter.) After the letter (or

lack of letter), there is a three-digit number (tire width in millimeters), followed by a slash, with an additional two or three numbers (the aspect ratio, or

a percentage of the total width of the tire that the sidewall would cover if placed directly over it). There may also be an additional "B," "D," or "R" after the last numbers series o f (representing bias belt, diagonal, or radial). Finally, the tire size will terminate with another two-digit number, which is the wheel

diameter the tires are designed to fit.

For example, a tire with the code P285/40R15 indicates the following:

The "P" means the tire is for a passenger vehicle. 285 is the width of the tire in millimeters.

40 is the aspect ratio and stands for 40%, or a percentage of the total width of the tire that the sidewall would cover if placed directly over it.

"R" means the tire uses a radial fabric construction of the carcass of the tire (radial is the standard tire on most vehicles).

15 is the number of inches in the diameter of the wheel the tire is designed to fit.

What If We Don't Carry Your Size?

No worries! We can special order the cables for you. Just come in with your tire code by Monday,

and if we don't have the size you need, we'll order them and have them in our store for you by Thursday of that week.

Don't get caught on the mountain pass without snow cable chains!

IMPORTANT! If

you buy a pair of Cobra cable chains, you must use a pair of tensioners with them. These are essentially six small, rubber, bungee-type cords, bound by a circular rubber piece in the center, and come two to a bag. (Sku 818823, \$12.99) This is an integral part of the Cobra system and cannot be omitted.



Cole Hardware Rewards

Rewards member benefits:

- Membership is free, and you'll receive the Hardware Hotline, our monthly newsletter full of valuable information and promotions.
- Free delivery in San Francisco with \$100 purchase.
- New members receive an instant 5% discount on their first purchase for joining and a \$5 coupon toward their subsequent purchase of \$25.
- Attach your Rewards key fob to your key ring—if you lose your keys, they can be dropped in the mail to be returned to us; we'll notify you if we receive them.
- Lifetime warranty on most products purchased at Cole Hardware.
- Receive a birthday discount equal to 50% of your age, up to a \$100 discount.
- ➡ We don't sell our customer list, and all information is kept confidential.

How points are earned:

- ➡ For every \$1 spent, one point is earned.
- Points are converted in increments of 100 points, which converts to \$5, and posted to your Rewards card monthly. This equates to 5% of your total purchases.
- Points are calculated daily and shown on
- For us to track your Rewards points, please identify yourself as a Rewards member each time you shop.

Terms and Conditions: 1. Rewards dollars are cleared after nine months. 2. Points accumulate for one year, with leftover points clearing at the end of the year. 3. Rewards points are not issued for charge accounts or any accounts that receive a discounted selling price under any other program.

For more information, visit www.colehardware.com/rewards or e-mail service@colehardware.com.

Ask for your

Rewards dollars on your

next visit!



COMMUNITY NEWS



W.O.M.A.N., Inc.

Women Organized to Make Abuse Nonexistent, Inc. (W.O.M.A.N., Inc.) has operated since 1978 as a community-based, multiservice agency, serving survivors of domestic violence in San Francisco and the larger Bay Area.

In addition to a 24-hour crisis line, they provide culturally sensitive support to survivors in domestic violence situations. Cole Hardware will be supporting W.O.M.A.N., Inc. in multiple manners for the month of December, and we invite you to join us!



W.O.M.A.N., Inc.'s **Pet Calendar**

By purchasing W.O.M.A.N., Inc.'s 2015 pet calendar you can help support survivors of domestic violence and the loving pets that provide them so much companionship during their self-care, recovery, and healing. Visit www .womaninc.org/PetCalendar to receive a calendar with your donation. An excellent holiday gift for the pet lover in your life!

For more information on W.O.M.A.N., Inc., please visit www.womaninc.org. W.O.M.A.N., Inc. is Cole Hardware Community Partner #*1537. Mentioning W.O.M.A.N., Inc.—or your favorite Community Partner—at the time of checkout will post 10% of your purchase to that organization in the form of a Cole Hardware gift card for the upcoming year.

Adopt-a-Family

For the past four Christmas seasons, our Cole Street assistant store manager, Tessa, has participated in a holiday adopt-a-family program. She has adopted families both personally and for us at Cole Hardware. Whoever could, pitched in with presents and gift cards for these mothers and their children, to make their Christmas special. Tessa will once again be adopting two families this holiday season. If you would like to donate a gift or gift card to one of these families, please contact Tessa to find out what the family has requested and the ages of the children. E-mail tessa@colehardware.com or ask for her when you're shopping at our Cole Street location.

Spare Change Collection

In the spirit o recognizing the strong bond between survivors and their pets, our

December spare change collection will benefit W.O.M.A.N., Inc.'s efforts to care for the pets that are often displaced with families. Unfortunately, pet abuse correlates closely with domestic violence, and for many domestic violence survivors, pets provide emotional support and comfort. Funds raised will help with veterinarian fees, food costs, and kennel stays.

Of course, our successful spare change collection program would not be possible without the generosity of our loyal shoppers! It's easy to donate. Simply drop your spare change into the collection jars when you're checking out at any of our stores. Or bring in that old jar of pennies that's collecting dust on your dresser!



We were able to buy this huge pile of toys last year for W.O.M.A.N., Inc.'s Adopt-a-Family program!

Follow Cole Hardware!











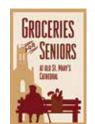


October Spare Change Collection

Our grand total since our spare change collection was started now stands at \$23,491.84, with our October fund-raising bringing in \$303.29 for Dress



for Success. November's collection is earmarked for Groceries for



Seniors, a local organization that distributes nutritious, fresh food to approximately 1.000 senior citizens in San Francisco every week. We'll

report those numbers next month. Will we be able to break the \$25,000 mark in 2014? Stay tuned!



COLE HARDWARE **Out and About!**

Dave from Cole Hardware Supplies recently visited the stunning Bryce Canyon, and his Cole Hardware cooler enjoyed the trip, too. This particular green cooler was our crew member gift a few years back, but we have other colors for purchase in our stores. Send us a photo sporting a Cole Hardware T-shirt or any of our gear in the Grand Canyon or the Grand Caymans and we'll send you a \$5 gift card.





COMMUNITY CONNECTIONS

BAY AREA BUSINESSES

Accounting/Bookkeeping: We are an accounting firm specializing in accounting systems for small and medium sized businesses with a focus on QuickBooks and online solutions. Services include setup, training, troubleshooting, cleanup, and ongoing bookkeeping for businesses that want to outsource the accounting. Deborah Lardie is a CPA and Certified QuickBooks Consultant. 415/864-0770, www.lardiecompany.com, deborah@lardiecompany.com

Attorney: Practicing 25 years in San Francisco and offering personalized, attentive service, reasonable fees. Advice and representation in residential and commercial tenancy matters—leases, notices, eviction, Rent Board petitions and hearings; drafting/enforcing contracts; formations of business entities—partnerships, limited liability companies, corporations. Free consultation. John R. Weinstein, Attorney-at-Law. Telephone 415/863-5896, e-mail john@johnweinsteinlaw.com

Bed and Breakfast Hosting: If you have an extra bedroom, with or without a private bath, that you would like to rent out on a nightly basis, let us know. Additional income—meet guests from all over the world. Phone: **415/899-0060**, e-mail: **reservations@bbsf.com**, website: **www.bbsf.com**. Bed & Breakfast San Francisco—since 1977.

Driver: Retired gentleman can drive you (in my car) to medical appointments, grocery shopping or on other local errands. I am dependable, very punctual, friendly with a good sense of humor plus a fantastic reference list! I do what taxi drivers don't: wait for you in doctor's waiting room, help you shop (if needed), carry groceries/packages etc. All this for only \$25 an hour (2-hr. minimum). Please call Bill **415/826-3613** or e-mail **bill311@att.net**. Thanks for reading my ad!

Framing: Custom frames and mats. Personalized design consultation. Have your art framed by a local trusted artist. 30+ years in the design business and competitive pricing. Kingmond Young, 416 Cortland Avenue, 415/206-1680.

Interior Redesign and Feng Shui: Imagine living in a home that you love—a space that supports, nourishes, and inspires you. SpaceTransform creatively reenvisions and rearranges your rooms to be beautiful, functional, and comfortable. To learn more, contact Gwen at **415/656-7289** or visit **www.spacetransform.com**.

Legal Services: Established San Francisco attorney emphasizing Wills and Trusts (including **LIVING TRUSTS** and irrevocable trusts) and representation of small businesses (formation of corporations and limited liability companies; drafting of confidentiality and trade secret agreements, buy-sell agreements; and copyright matters). Reasonable rates (set fees for trusts). Call **415/221-3000** for appointment. See **www.franklawoffice.com** for info.

Orange Dog Manor: Cole Valley Vacation Rental is perfect for housing visiting grandparents or out-of-town friends. Fully furnished studio apartment includes kitchen and private bath. Special discount for weeklong rentals. Visit our website at www.orangedogmanor.com or call 415/753-6886.

Proofreading: Lurilla has an English degree, a journalism background and was a member of the International Typographical Union for 40 years. She is an excellent proofreader (editing service also). Reasonable rates—unreasonable pickiness! First page free, then hourly rates apply. References available. Call **415/648-1868**.

Real Estate: Your Bay Area Real Estate Agent, Serving San Francisco and the Peninsula: Shari Klein, JD. Commercial and residential specialist; legally trained; experienced; seasoned negotiator; strong values and professional integrity; committed and responsive. "This is about you—the way to get started is to quit talking and begin doing." (Walt Disney) Cell number 650/464-5074. E-mail: sharicklein@gmail.com. DRE# 01941623.

Real Estate: \$2,100 REBATE WHEN BUYING OR SELLING YOUR HOME, CONDO, OR INCOME PROPERTY. Representing all neighborhoods of San Francisco and the Peninsula since 1990. I provide a complete service package for both buyers and sellers through Century 21. Why not compare your Realtor services with mine? Call Mike at **415/742-1199** or e-mail **Mike.Torres@Century21.com**. License #01071794. Rebate given at close of escrow.

Tax Prep and Planning: Tax services for individuals and self-employed persons. Over 20 years experience, especially in dealing with issues of artists, consultants, and nonfilers. Free initial phone consultation. Please contact Alan Steger, Enrolled Agent, at **415/387-3057** or visit **www.StegerTax.com**.

Wallpaper Installation: Over 30 years experience with all types of wall coverings: anaglypta, inlaid wood veneer, glass beads, metallic, natural fiber, hand-printed, murals, and nonwovens. The latest techniques in full-service, quality preparation, removal, repairs, and installation. For projects large or small, contact Susan through Cole Hardware's Repair Referral Service at 415/753-2653 ext. 3 or homerepair @colehardware.com.



Digital Hardware Hotline

To sign up for a digital version of our monthly *Hardware Hotline*, visit **www.colehardware.com/eline.htm**.



Visit www.bescrappy.com/register.



December 2014



Cole Hardware Is Hiring!

Cole Hardware, San Francisco's favorite hardware stores, is looking to hire for multiple full-time positions. We have openings for sales associates, cashiers, and warehouse assistants. Successful applicants will have a real dedication to customer service. Experience in retail and hardware is

preferred but not required. Our busiest days are Saturdays and Sundays, and applicants must expect to work both days each week.

Why Work at Cole Hardware?

Our stores are fun and invigorating places to work. We have a fast-paced, demanding environment with an excellent staff and

hundreds of customers each day. Cole Hardware offers the strongest benefit and compensation package for our industry: medical, dental, 401(k), employee discounts, and much more. Please apply online and submit your resume at www.colehardware.com/online-application.

We expect many applicants; make yourself stand out! Applications submitted without a resume will *not* be considered. We look forward to hearing from you and thank you for considering Cole Hardware.





Our founder, Dave Karp Purveyor of Hardware Wisdom

The Cole Hardware credo...

Commitment to savings:

Rewards program members receive a 5% monthly dividend on purchases.

Commitment to the community:

We donate 10% of what you spend to local charities (you get to designate one of our Community Partner beneficiaries).

Commitment to you: Over 90 years of guaranteed customer satisfaction.

Commitment to the environment:

We're reducing our footprint by implementing environmentally sound practices in our stores.

Four locations serving you every single day of the year!

2254 Polk Street

San Francisco, CA 94109-1820 (at Green Street on Russian Hill) 415/674-8913 Fax: 674-8917 Every day 8:00 am-8:00 pm Open Christmas 10:00 am-2:00 pm

3312 Mission Street

San Francisco, CA 94110-5009 (at 29th Street—near Safeway) 415/647-8700 Fax: 647-6554 Every day 8:00 am–8:00 pm Open Christmas 10:00 am–2:00 pm

956 Cole Street

San Francisco, CA 94117-4316 (at Parnassus—near U.C. Medical Center) 415/753-2653 Fax: 753-0957 Every day 8:00 am-8:00 pm Open Christmas 10:00 am-2:00 pm

70 4th Street

San Francisco, CA 94103-3124 (downtown between Market and Mission) 415/777-4400 Fax: 777-4453 Every day 8:00 am–8:00 pm Open Christmas 10:00 am–2:00 pm Our fifth location coming soon!

5533 College Ave. Rockridge District, Oakland, CA

(at Ocean View Drive)

Cole Hardware reserves the right to limit quantities to stock on hand and to correct printed errors. Items are similar if not identical to printed illustrations. If an item is out of stock, we can offer a suitable replacement or a "rain check" for the advertised item. We strive for complete customer satisfaction.

Contact the *Hardware Hotline* at **415/753-2653 ext. 5** or e-mail **hotline@colehardware.com**.







San Francisco's Favorite Hardware Stores!



www.colehardware.com Contractor's License #708403 service@colehardware.com