



Cole Valley Fair

Sunday,
Sept. 26

see page 12 for details



The Polk Street Blues Festival

Saturday and Sunday,
Sept. 25 and 26

see page 12 for details



COLE HARDWARE'S Hardware Hotline

September 2010

Gift Registry
Now at
COLE HARDWARE!



NEWS AND VIEWS FROM AROUND THE STORES



Save with Dave!

As part of our ongoing commitment to provide our shoppers with the most value possible, we are pleased to introduce our Save with Dave! value-pricing program. Many of our household products that you use on an everyday basis, such as the popular Mrs. Meyer's® cleaning line or compostable bags, or products that you use for projects in your home, such as caulking, spray paint or sandpaper, will receive discounts ranging from 10% to 25% when purchased in multiple units or by the case.

For large painting projects around the house where you might need multiple units to complete your job, you can purchase roller covers, foam brushes, drop cloths, tray liners, primer and tape at substantial savings. For those do-it-yourselfers always in the process of home repair or upgrade, drill bits, saw blades, wing nuts and router bits are just a few of the products you can find at added savings.

Just look for the new Save with Dave! arrows around the store pointing you to our hundreds of value-priced products!



Happy Birthday, Shel!

This month, COLE HARDWARE celebrates our longest tenured crew member, Shel Klein, the store manager of our Cole Street location, who celebrates his birthday on September 4. Our longtime customers will surely recognize Shel as their helpful, friendly hardware man. Shel began his first stint with us during the Carter administration and is now our most knowledgeable and reliable team member! He has helped customers through many events, such as the Loma Prieta earthquake, and witnessed all the changes the Haight and Cole Valley neighborhoods have gone through over the years. We at the *Hardware Hotline* sat down with Shel to learn a little more about his time at COLE HARDWARE.



Shel and Rick.

continued on page 2...

COLE HARDWARE: Your Source for Batteries! (For Just About Anything)

These days we all have multiple portable electronic devices, but very limited options on where to get replacement batteries when necessary. All COLE HARDWARE locations now have the ability to provide virtually every battery you might need.



Our new battery program includes access to thousands of batteries and battery accessories that, if not in stock, we can generally get for you within a few days. We can correctly identify the battery for more than 100,000 devices! We have access to batteries for electronic devices such as cordless and cellular phones, cameras, camcorders, laptops, lighting fixtures, and power tools.

continued on page 3...

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AskAlice!

We Think She'll Know!

Q: Our painting crew is looking to purchase paint in 5-gallon buckets for some of our larger jobs. What are the advantages of purchasing a 5-gallon bucket over an individual gallon?

A: Purchasing paint in 5-gallon buckets is economical both for large professional jobs such as painting an apartment complex and for homeowners who enjoy the serenity of one tasteful paint color throughout their entire home. One 5-gallon bucket is less expensive than buying five individual gallons and eliminates the need for paint trays. Simply hang a roller grid inside the bucket to wipe off excess paint, and your painting project is also more efficiently handled.

Our downtown Cole Fox location has a paint mixer that allows us to mix 5-gallon buckets of paint on the spot. We offer assorted bases in our premium line of Benjamin Moore® paints for superior coverage. A 5-gallon bucket of paint does weigh about 50 pounds, so just be sure to lift it properly!



Contractors and consumers can order paint in 5-gallon containers at all of our stores. We'll have it delivered to our store and ready for you to pick up the following day!

An example of your savings:

Our Benjamin Moore Regal® Interior Flat paint in a 5-gallon bucket retails for \$189.99. An individual gallon retails for \$44.99. Buying five individual gallons would cost you \$224.95; thus, buying the paint in the 5-gallon size will save you almost \$35.



Got a business-related question for Alice? Simply e-mail askalice@colehardware.com and look for the answer in an upcoming issue of the Hardware Hotline.

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Happy Birthday, Shel!

...continued from page 1

Q: How did you meet Rick Karp?

A: I think we first met in seventh grade, but we weren't really friends till high school when we both took a ninth grade public speaking class. We both claim that class and typing were the most valuable classes we ever took, including any we took in college. Rick contacted me in 1979 when he was looking for someone to hire as the store manager. I had no background in retail or building supplies, but I did have a secondary teaching credential at the time. Rick used to like to tell the story that when he first hired me, I didn't know the difference between a nut and a bolt, but that he was proud to say, now I did.

Q: You just celebrated your 23rd anniversary on your second stint with us. What did you do in between?

A: I first worked at COLE HARDWARE from 1979 to 1983, when it was still a one-store operation. Long story short, I emigrated to Israel. Our family had discovered long-lost family there, and I had spent about 18 months there before I worked at COLE HARDWARE the first time. While living there the second time, I married, but due to a serious illness in my family here, my wife and I came back here where we have been ever since.

Q: How do you spend your free time?

A: My wife, Remi, and I have been married 24 years and have two kids, both in college. Our son, Yoni, and our daughter, Talia, are both attending San Jose State University. We also have a dog, Floppy, who is a Pomeranian mix and now has the run of the house. When we can, we love to go on long driving vacations. I think the farthest we have driven is to Glacier National Park in Montana. We are big sports fans and also enjoy going to good films, an occasional theater production, and just spending time with good friends.

Q: We hear that you are a huge Laker's fan?

A: As a native San Franciscan, I learned at a very early age *not* to root for the Dodgers or the Lakers. I am what the local media would refer to as a long-suffering fan of the Golden State Warriors. Here's hoping their new ownership group turns the corner.

Q: Can you share a favorite story about COLE HARDWARE?

A: Having been here so many years, there are so many. But one that comes to mind is many years ago, I got a call at home from the police that the then-manager of our Mission Street store requested that I come there—this was at 3:00 in the morning. Turns out a driver had lost control of his

car, after the bars had closed, and had driven his car through the front window of that store. The next day, when the story spread to the Cole Street store, the joke among the staff was that it never would have happened at Cole Street because the driver never would have gotten through the row of double-parked cars in front of the store.

Q: What do you enjoy about working at COLE HARDWARE?

A: There is so much, but above everything else, it is the human interaction, whether it is with customers, staff or even vendors. I also like to be challenged by how much more merchandise we can cram into the Cole Street store. I've often described this store as the 4,000-square-foot store with 20,000 square feet of merchandise.

Q: Anything else you want to share?

A: Just that I'd like to thank everyone I've been associated with during my tenure here. I am not planning on going anywhere for many years, and it is the people I get to interact with that continue make it all worthwhile.



Shel back around the time he met Rick.

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We invite you to join SFLOMA. Membership is just \$25 per year, you receive one free ad in the *Hardware Hotline* and are eligible to advertise with us very inexpensively. Visit www.sfloma.org for information on how to join.

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FREE Green Zebra Guide, with purchase of \$40 or more at the Green Zebra Eco-Boutique during the month of September.

While Supplies Last Expires 9/30/10

The Crocker Galleria, 50 Post St. 415.346.2361

COLE HARDWARE: Your Source for Batteries!

...continued from page 1

We can also get you batteries for motorcycles, scooters, and personal watercraft, too!

Stop by any of our stores, and one of our friendly crew members can assist you. Simply have the manufacturer name and model number of your device, if possible. For batteries that ship directly to our stores, you may select shipping options ranging from regular ground



COLE HARDWARE can order batteries for almost anything, including this 1987 BMW K75S.

to next day overnight rates. We will do our best to get your replacement battery promptly. Here are some examples:

Motorcycle: Robin, our IT manager, needed a new battery for his 1987 BMW K75S. The battery was available to drop-ship for \$99.99.

Home Security System: We had a customer come in looking for a battery for his ADT alarm system. We were able to locate the battery for \$21.99.

Two-Way Radio: One of our crew members was looking for a replacement battery for his Motorola EM1000R radio. We located the battery in the warehouse we order from twice weekly, and the battery was delivered to the Cole Street store within two days. Because it shipped from our regular warehouse, there was no freight charge. (Sku 3298742, \$19.99)



Thank You, San Francisco, for Voting Us "Best Hardware Store"



Nicci from our Polk Steet store (left) posing at the San Francisco Bay Guardian awards event.

WHAT'S UNIQUE?

Painter's Pyramids®

How cool are these? They allow an item to be raised off a surface for painting. For example, if you are painting two sides of something, no need to let one side dry before flipping it over. Just elevate the item with the pyramids—the nonstick points have minimal contact with the paint. Need to keep chairs off a floor that was just finished or off a carpet that was just cleaned? Painter's Pyramids can do the trick. Available in a pack of ten, they can support up to 200 pounds. (Sku 1397215, \$8.99)



Edge Eyewear™

Each year thousands of people suffer eye injuries, mostly from not wearing any safety glasses or from not wearing glasses appropriate for the activity. The makers of Edge Eyewear are dedicated to designing and producing safety eyewear that complies with or exceeds the American National Standards Institute (ANSI) standards that are enforced by OSHA. In addition, Edge Eyewear meets the United States Military eyewear ballistic impact resistance requirements.



All Edge Eyewear lenses block 99.9% of UVA/UVB/UV rays and are fog and scratch resistant. The tapered-lens feature eliminates refraction. All of the safety glasses feature TPR, a material that increases its grip as it becomes moist or warm.

Not only does the Edge Eyewear line offer superior eye protection for work or play, all styles are highly fashionable for the City. They're even cool enough to wear snowboarding or

surfing! Assorted styles ranging in price from \$13.99–\$36.99 are available at our Cole Street, Mission Street, and downtown Cole Fox locations. (Skus 235135–54)



J. A. Henckels® Cutlery

At first glance, it is difficult to distinguish a high-quality knife from an inferior one. The essential characteristics are revealed only in regular use. One thing is for certain, though: J. A. Henckels International stands for high-quality knives and exceptional values. When shopping for cutlery, consider these features characteristic of the quality knives in the J. A. Henckels line:

1. Precise Workmanship: The parts of the knife have been jointlessly assembled. There is no seam on the transition between bolster and handle. This is particularly important for hygienic reasons. Neither the blade nor the handle show any irregularities or burrs where bacteria could settle.

2. Surface Finish: The blade has a finely ground surface that has first been ground and then



refined to get its compressed surface. This is a sign of top-quality surface finish.

3. Safety: Handle and bolster have been designed to provide a secure grip from which the hand cannot slip. An ergonomically designed handle and the right weight permit safe, tireless use.

4. Cutting Edge Retention:

The cutting edge retention determines the period of use in which the blade retains its cutting properties. A good knife is sharp for a prolonged period.

5. Corrosion Resistance: The more finely the surface of the blade is ground or polished, the more resistant to rust it will be.

At COLE HARDWARE, we offer an assortment of knives by J. A. Henckels, including a bread knife, chef's knife,



carving knife, santoku knives, paring knife and utility knives. Knives range in size from 3 to 8 inches and in price from \$17.99 to \$30.99. In addition, some locations offer a seven-piece knife set for \$99.99. (Sku 6186449) All knives in the line are forged of high-quality stainless steel with a full tang, meaning the knife blade extends the entire length of the handle. A good knife makes cooking all the more enjoyable, and with the upcoming holidays, you'll appreciate one even more! (Skus: 6186167, 187, 324, 407, 415, 456, 472, 480)

FROM THE GARDEN CENTER

VISIT OUR GARDEN CENTERS AT COLE AND POLK STREET STORES AND EL JARDIN AT MISSION STREET



In the Garden with Rick September Garden Tasks

September in San Francisco is the time to think about permanent landscaping—trees and shrubs do especially well when planted in our warm autumn soils, allowing them to take in the winter rains. And after our foggy summer, fall is a great time to be outdoors working in your garden.

- ✓ To plant a tree, simply make a hold in the ground at least the size of the container; then gently remove the tree from its container and place in the hole. It is important to not plant the tree too low in the ground. This leads to soil mounding up around the trunk, which can lead to rot disease, which in turn can kill the tree. Water well.

- ✓ Prune and clean evergreen bushes.

- ✓ Plant a winter vegetable garden. Sow seeds of beets, carrots, lettuces, mesclun mix, radishes, snow peas and spinach. Set out seedlings of artichoke, broccoli, cabbage, cauliflower, kale and strawberry.



- ✓ Make room and plan your spring bulb garden. Calculate the number of bulbs required for the area. Store them in a cool, dark place until planting time—the end of September or early October. Bulbs need cool soil to be planted. Remember that crocus, hyacinths and tulips require six to eight weeks of “pre-cooling” to bloom well. Store bulbs in labeled paper bags in the refrigerator separated from all food, particularly fruit.



- ✓ Keep all trees, especially citrus, well watered. Those planted in containers need watering almost daily. Citrus plants will get their last feeding this month. We have an organic all-purpose fertilizer by E. B. Stone. (Sku 745032, \$7.99)



- ✓ Deadhead perennials and divide those that look crowded. Lift and loosen clumps and divide into sections, removing any dead parts. Amend the soil with compost and replant any bare spots. Water well.

- ✓ If you started your tomatoes late and are worried about their ripening in time, try



pinching off all of the flower clusters; this allows for all of the plant’s resources to go into ripening the remaining fruit. Withhold water to give a more delicious taste. This stresses the plant, which can increase chance of disease; however, since the season is almost over, it is okay.

- ✓ Collect mature seed heads and keep them in a warm place to dry out. Once dry, store them in labeled envelopes in a cool, dry place.



- ✓ This can be one of our hotter, dryer months, so be sure to water container plants often.

- ✓ Fertilizers, including those that are nontoxic, should never be applied during the heat of the day.

- ✓ To keep pests away from your garden, harvest fruits daily.



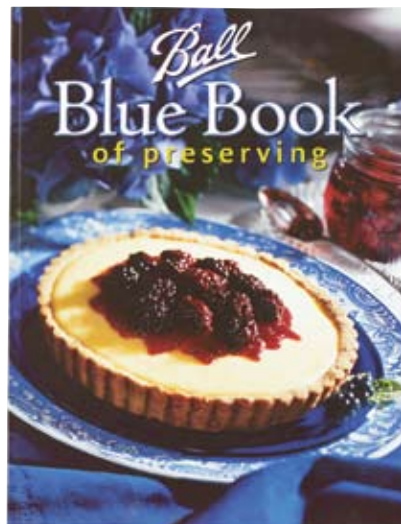
See you in the garden!



September Canning

According to the *Ball Blue Book Guide to Preserving*, foods among the easiest to preserve are those with naturally high levels of acid. Mold, yeast and enzymes, the largest concern when preserving foods, are destroyed at a temperature of 212°F, which is easily reached when using the boiling-water method.

Fruits in season this time of the year that are ideal for preserving include grapes, tomatoes, pears, peaches, nectarines and apples. They



should be harvested or purchased only at their peak of flavor, texture and color. Fruit can be preserved whole, sliced, as a sauce or juiced to provide versatility in serving and



Step-by-step, easy-to-follow instructions for hundreds of recipes are included. (Sku 65798, \$8.49)

In addition to basic canning supplies, a sturdy apple corer (Sku 6000210, \$8.99) and swivel peeler (Sku 6000350, \$9.99) will be useful when putting up fruit.

Start a new tradition by involving your children and create heartfelt and nutritious holiday gifts.

Meet Chris: Plumbing and Heating Owner/Operator

Born and raised in the Sunset district, Chris runs a small, 21-year-old plumbing outfit in San Francisco that employs a core group of plumbers—most of whom have been with him for over 15 years. Because Chris has spent his entire life in San Francisco, he understands City plumbing!

Chris puts a lot of trust in his plumbers to educate customers so that their needs are treated properly, and therefore, they're not spending money needlessly. Many plumbing



outfits in the City charge customers for estimates and pay their plumbers on commission, giving their plumbers incentive to charge for projects, such as installing new pipes, that may not be necessary. Oftentimes a customer is quoted an excessive amount to replace sewer pipes, but older sewers can be maintained rather than replaced most of the time.

Sewer problems are usually caused by tree root invasion. If a client can't afford the expensive project of replacing sewers, Chris and his team can often de-root the sewers instead. Collapsed sewers are a different situation, and most likely they will need to be replaced. Chris advises all customers to get at least two estimates before proceeding with a sewer replacement.

Chris and his crew can handle just about every type of plumbing project, and they do a lot of servicing of existing plumbing. Remodels, copper pipe replacement, water heater replacement (including on-demand tankless) and furnace replacement are some of the types of projects Chris and his team specialize in.

If you would like to get in touch with Chris for any plumbing or furnace need, call our Repair Referral Service at **415/753-2653 ext. 3**, or e-mail homerepair@colehardware.com.

COLE HARDWARE's Repair Referral Service was created to introduce our customers to the finest contractors and tradespeople we know. We have formed alliances with independent business people in order to provide you with the very best in home repair, maintenance and remodeling. Some jobs may even be performed by qualified members of our staff.*

We provide referrals for:

Air Conditioning
Air Duct Cleaning
Antique Restoration
Appliance Repair and Installation
Architectural Planning
Artisans of all types
Asbestos Removal
Audio Systems
Brick and Stone Masonry
Cabinetmaking
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Wood Finishing

Contact us at www.colehardware.com/homerepair



Be Prepared!

It's September, and that means it is National Preparedness Month... again! If you've been waiting for the right moment to assemble or revisit your household, car, or workplace emergency kit, that time is now.

Our 5-gallon paint bucket available at all COLE HARDWARE locations is a great container to use for housing many of the basic tools for a do-it-yourself disaster kit. It's the same size as the bucket the Red Cross uses for their premade kits, so we know it's great for storing quake supplies.

Print a copy of the essentials checklist from **72hours.org**, **sf-fire.org**, or **redcross.org**. Then go to your nearest COLE HARDWARE, skip the red shopping basket, and instead grab a 5-gallon COLE HARDWARE bucket and get shopping. Be sure to acquire some duct tape,

a gas shut-off wrench, flashlights, batteries, a Sharpie® pen, a spare can opener, dust masks, work gloves, tarps, extra propane for the Coleman® stove... you get the idea!

Did you know: Your bucket can double as an emergency toilet, so be sure to get some plastic trash bags to keep on hand for this purpose! Be sure to pick up a lid, too!

And should you feel overwhelmed and need assistance planning and making space for your emergency kits, Debra, a professional organizer in our Repair Referral Service, specializes in helping clients with this service. She'd love to help you get prepared! To contact Debra, simply e-mail homerepair@colehardware.com.



Storm Windows Help With Your Pane

Mornings can get cold here. I am surprised I feel this way because I am from upstate New York and the winter mornings there can take your breath away. During the oil embargo in 1973, for example, I remember waking up in the morning with ice crystals on the inside of my bedroom windows! I'll bet some of you notice how chilly it can get here when you roll out of bed in the morning in a house with doors and windows that no longer keep all of the cold at bay. Although we might have our nicest weather in the Bay Area in September, this is also a good time to start preparing your home for winter.

In addition to seeing your gas and electric bill lowered, by fixing these drafty doors and windows you are making our neighborhoods a bit greener. When we lower the amount of energy that we use in our homes, we also lower the amount of air pollution that is produced by our power plants.

One solution to this problem is to have storm windows installed in your home, which is something you may want to consider as you make your list of home improvements for this coming spring. Storm windows are mounted either outside or inside an ordinary window to improve energy efficiency. They are often recommended on the exterior for those who would like to protect the original doors and windows from the elements.

Storm windows can be added to a home at a relatively low cost and without much construction. They can be installed without changing the trim or the interior of the window, so they are viable from a preservation standpoint. You get not only the increased energy efficiency but also retain the complete look of your home. In other words, you can protect the historical material of your home, the ultimate in sustainability. Another benefit is that you will see improvements in sound insulation.

There may also be the added benefit for making such home improvements in the form of tax credits. So in this case, it actually pays to be green! I know what some of you are thinking. "Bill, isn't the only way to really solve this problem to just replace all of the drafty doors and windows in my home with new ones?" The answer to that question may surprise you.

My friend Joe, who worked at the Lawrence Berkeley National Laboratory, wanted to see if this was the case, and he came to us some years back to ask us to make some windows for a study. He wanted to compare the performance of old, leaky windows that had storm windows



added against the performance of new replacement windows. His study actually found that the addition of Low-E storm windows to the prime window provided performance very similar to that of the replacement window and that there was a minimal added energy savings by doing the full replacement. So, upgrading a drafty window with a double-glazed, Low-E

storm window will give you almost as much added energy efficiency as would a complete replacement and at a much lower cost.

So now that we are heading into our fall and winter months, think of whether storm windows make sense for you and the needs of your home. You can send your pictures of your leaky windows to see if I can answer any questions. And don't forget that little green actions like this can make a big difference for us all.

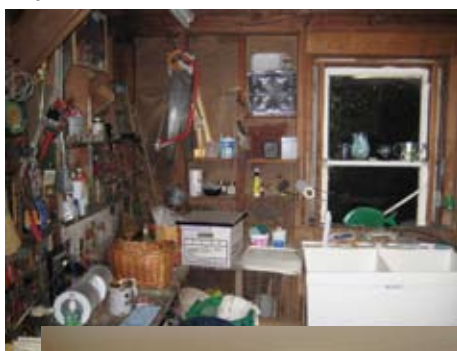
Contributed by Bill, our wooden window expert. To contact Bill, call **415/753-2653 ext. 3** or e-mail homerepair@colehardware.com.

Discover Your Buried Treasure

There are so many advantages to living in San Francisco that homeowners are usually willing to endure one of the main drawbacks—the lack of space. The ubiquitous 100 x 25 foot lot size, quirky architecture of your purchased home and the desire to maximize any existing open space are all good reasons to look *down* when considering adding habitable room to your home. The official term for this expansion (per San Francisco Building Department) is "Rooms Down."

The benefits of Rooms Down are virtually limitless:

- **Has your child decided to take up the trumpet?** Encourage practice time downstairs in your new music studio!
- **Are you a budding painter, sculptor or photographer?** Allow your talent to flourish in your new art space!



- **Bored with the same old gym scene?** Get fit in your private exercise room or relax in your new spa!

- **Want to do more telecommuting?** Manage your career from a home office!

Expanding downward gives you the advantage of more living space and increases the value of your home without increasing the building's footprint. Our contractor Kevin has just completed a Room Down family room with bath for his client Mary. Her active family includes three teenagers. According to Mary, "Now the kids can have friends over and hang out downstairs while I enjoy the rest of

the house in peace and quiet!"

Another client, Holly, is thrilled that Kevin was able to transform her dark and dingy basement into an urban retreat with a garden view. Holly thinks it is now the most beautiful room in the house—a little oasis in the city.

There are many considerations for obtaining a building permit for a Rooms Down project, primarily ceiling height and a means of emergency exit. Kevin is very familiar with building codes and procedures, and he is a member of San Francisco's Code Advisory Committee. Kevin can provide you with a variety of structural solutions to any preexisting cramped conditions. Once your plans have been completed, he can often obtain a building permit within a day. There is no need for you to endure the tedious neighbor notification process—he can take care of that for you, too!

If a Room Down idea sounds intriguing to you, turn to Kevin for all the answers! He has over 35 years of experience as one of San Francisco's most respected remodelers, employs an in-house architect and offers a full spectrum of design/build services. He also has the expertise to advise you about creative options for obtaining financing for your home improvements.

To get in touch with Kevin, our Rooms Down expert, and find out how your buried treasure can come to light call **415/753-2653 ext. 3** or e-mail homerepair@colehardware.com.

PRODUCT KNOWLEDGE

The Lost Art of Laundry

These days, our wash-and-wear lifestyles dictate our wash-and-wear laundry habits. Long gone are “washdays,” when our grandmothers devoted one day a week to laundering the clothes, hanging them out in the fresh air to dry and then ironing the wrinkles out of everything. These days, with Mom more likely to be found in a boardroom than a laundry room, and time being a valuable commodity, clotheslines are closely following pay phones on the road to extinction.

Fire your dryer! Although a big-city lifestyle doesn't exactly lend itself to dryerless living, there are alternatives available to hitting the fluff-dry button, allowing for energy and money savings and a lower carbon footprint—plus, your clothes will last longer! If the owners of all 90 million American household clothes dryers line dried their laundry for just six months a year, the total residential output of carbon dioxide in the United States would be reduced by over 3%.

Accordion dryers: Polder® accordion dryers fold flat for storage, provide ample drying space and are steel-constructed with nonskid plastic feet.

Drying space ranges from 14 to 29 linear feet. (Skus 6161798, 676100, 6161863, \$20.99–\$34.99)

Pulley clotheslines: These may be hung building-to-building or building-to-pole and are an inexpensive alternative to electric dryers.



These can be strung indoors or outdoors. Old-fashioned wooden clothespins hold up to 10 pounds each and come in a 96-count package. (Sku 62685, \$6.99)

Octopus arm dryer: Ideal for small indoor spaces, but perfect for outdoor use too, this swing-out dryer attaches to a wall to offer 60 linear feet of drying space. Then it simply folds down when not in use. (Sku 676036, \$49.99)



About your unmentionables: Retractable clotheslines can be easily strung in your bathroom to hold lighter loads and extend up to 8 feet. Polished metallic housing for indoor or outdoor use. (Sku 65218, \$14.99) PVC-coated wire clothespins have a smooth finish that won't snag delicate fabrics. Package of 12. (Sku 6067110, \$3.79)



Hand wash to save even more: If you're really inspired or for delicate fabrics, hand wash when possible. The aromatherapeutic Mrs. Meyer's® liquid laundry detergent uses plant-based ingredients that are kind to your skin and easy on the environment. Sweet scents include Lemon Verbena, Lavender, and Geranium and come in a 64-ounce concentrate. (Skus 1381094, 1381110, 1382670, \$14.99) This collapsible pan from Progressive™ is an ideal size for hand washing and collapses flat for easy storage. (Sku 645038, \$14.99)



Laundry baskets: We have lots of laundry baskets. Baskets of Cambodia™ are handwoven of natural fibers. The company adheres to fair trade principles. The baskets are of exquisite quality and workmanship.

Available in two sizes. (Skus 676034–5, \$14.99–\$24.99)



Irons and ironing boards: Truly a lost art with many people today mistaking tie-dye as an excuse not to iron. Nothing makes a good impression like a crisply pressed shirt!



Surefoot® ironing board:

Small tabletop ironing boards will work in a pinch, but consider this ironing board if you take your

ironing seriously. Constructed of steel, this ironing board is adjustable in height and features a Scotchguard™

cover. (Sku 6000426, \$39.99)

Rowenta® Airglide™ iron:

The Cadillac of irons, this self-cleaning model provides effortless glide, advanced steam distribution and easy wrinkle removal. The automatic cord reel offers convenience for easy storage of the cord. (Sku 6026124, \$64.99)



Recipe for scented ironing water:

There is nothing better than crisp, freshly ironed clothes and bed linens. Recipes for ironing water used to be closely guarded family secrets passed down from grandmother to granddaughter. Start your own family tradition with this easy recipe, choosing the scent of your choice.

Scented Ironing Water

- 3 tablespoons vodka
- 10–20 drops scented essential oil
- 2 cups distilled water
- Mason jar or other tight-sealing jar

Mix the vodka and oil together; then add the distilled water. Seal the jar tightly and shake well.

Place in a dark spot for two weeks. Pour ironing water into a spray bottle to use. Always test on a hidden seam or hem of your clothing or on a pillowcase. Leftover water can be stored in the refrigerator for future use.



PRODUCT KNOWLEDGE

Why House Paint Fails

The month of September in the Bay Area provides an ideal time for exterior house painting, with what is usually our best weather of the year. Many factors can affect whether a painting project succeeds or fails. According to David Underwood of Benjamin Moore, weather, moisture and wood quality must be considered before any painting project. Take into account these common problems and remedies from Underwood before working on your home's curb appeal.

Problem: The wood is wet.

Remedy: If only the surface of the wood is wet, one sunny day is needed to dry it out before painting. If the wood is saturated, several sunny/windy days are needed before painting. Ideally, the humidity level should be between 12% and 14%.

Problem: The weather is cold or expected to get cold.

Remedy: Primers as well as oil-based paints and stains should be applied when the surface temperature is at least 50°F. Some non-oil-based paints may be applied to surface temperatures as low as 40°F. In addition, conditions should remain at or above these temperatures for 24 hours.

Problem: The weather is hot or is expected to get hot.

Remedy: If the temperature is above 90°F, do not paint! Underwood suggests following the sunlight around the house: Paint the east side in late morning, the south side in midafternoon, the west side in late afternoon. The north side may be painted any time during the day; however, allow for at least two hours for the fresh paint to dry before the weather conditions cool to the point where dew forms. If blisters do occur, allow the paint to dry for a few days; then scrape off the blisters, smooth the edges by sanding and repaint the areas.

Problem: It's very humid.

Remedy: When water-based paints cure, the water should evaporate as fast as or faster than the solvents. After the water evaporates,



the paint will shrink to nearly its final shape, and as the solvents evaporate, the paint chemically reacts to form a hard material. But when the weather is too humid, water cannot evaporate, and the solvents end up evaporating first. Paint then cures in a water-

filled state and cannot recover from this type of failure. Oil-based paints will also fail if conditions are too humid. A relative humidity of 50% is ideal.

Problem: The wood siding is dirty.

Remedy: If the wood is dirty, power wash it or clean it with a detergent and bristle or brass brush before applying paint. Never use a steel or iron brush, which causes iron stains and may glaze the surface.

Problem: The wood

has decayed or rotted.

Remedy: Decayed wood is a result of wood that has been wet for an extended period. If the wood is soft and spongy, it is degraded to the point that it will never hold paint and should be replaced.

Ideal Outdoor Painting Conditions

Temperature:

Between 50°F and 90°F, with 50% relative humidity.

Evening Temperature:

Don't forget to check the expected low temperature for the night, as your latex finish coat should not go below freezing the first night after application.

Moisture Levels:

Humidity is always a factor when painting exteriors, with 50% humidity ideal.

How to Grow a School Garden

A Complete Guide for Parents and Teachers By Arden Bucklin-Sporer and Rachel Kathleen Pringle

In this groundbreaking resource, two school garden pioneers offer parents, teachers and school administrators everything they need to know to build school gardens and to develop the programs that support them. Today, both schools and parents have a unique opportunity—and an increasing responsibility—to cultivate an awareness of our finite resources, to reinforce values of environmental stewardship, to help students understand concepts of nutrition and health, and to connect children to the natural world. What better way to do this than by engaging young people, their families and teachers in the wondrous outdoor classroom that is their very own school garden?

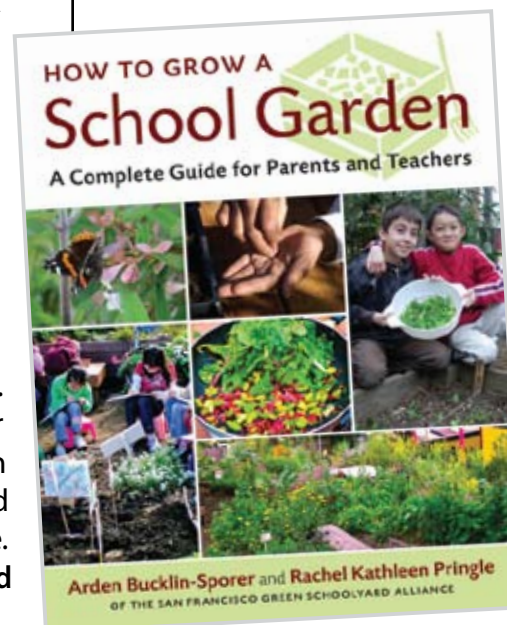
It's all here: developing the concept, planning, fund-raising, organizing, designing the space, preparing the site, working with parents and schools, teaching in the garden, planting, harvesting, and even cooking, with kid-friendly recipes and year-round activities. Packed with strategies, to-do lists, sample letters, detailed lesson plans, and tricks of the trade from decades of experience developing school garden programs for grades K–8, this hands-on approach will make school garden projects accessible, inexpensive and sustainable.

Reclaiming a piece of neglected play yard and

transforming it into an ecologically rich school garden is among the most beneficial activities that parents, teachers and children can undertake together.

This book provides all the tools that the school community needs to build

a productive and engaging school garden that will continue to inspire and nurture students and families for years to come. (Sku 940100, \$24.95)



WHAT'S IN SEASON

Have a Cool September!

San Francisco is naturally cooled, so many folks don't feel the need to have air conditioning in their homes. But when the mercury starts to rise above the norm, we often find ourselves unprepared. Often during heat waves, our stores completely sell out of every cooling device we have. Fans can also offer air circulation year round for poorly vented rooms.

Consider these cooling solutions for the next heat wave or to improve your home's air quality. With the downright cold summer we've had, we hope September will bring us some sunshine.

Deco Breeze® Fashion Fans

Most fans are purely functional. Fashion and form meet function with these tasteful fan designs from Deco Breeze. Aesthetically pleasing to fit any room's décor, the Retro™ box fan comes in metallic sapphire, purple or sienna and measures 12.5" tall by 10" wide. (Sku 609003-5, **HOT DEAL \$39.99** Regular price \$49.99)

SPT Portable Air Conditioning

Stay cool and breathe fresher air with these portable air conditioners that cool up to a 200-square-foot area (7,500 Btu) or 400-square-foot area (12,000 Btu) with two fan speeds. Air circulation in poorly ventilated spaces is effectively improved and energy efficiency maximized. During the cooling process, water is extracted from the air into the unit. Most of the water is then recycled and used to cool the cooling coils for efficiency. (Sku 434000, \$399.99; Sku 434032, \$549.99)

Floater® Ice-Air Coolers

Evaporative air coolers, sometimes called "swamp coolers," are an efficient, cost-effective way of cooling a room. They work on a very simple premise: Room

temperature air is pulled through a wet wicking mesh, and as a result, hot, dry air becomes moist. As this moisture evaporates, it cools down the room.

The Floater Ice-Air Coolers, with a built-in ionizer, are effective in removing dust, dander, pollen and smoke from the air, and are maintenance free—no filters to change or clean. Plus, additional cooling can be achieved by inserting the included ice packs or by using the ice cube tray. The Ice-Air Coolers are ecological, using

no harmful chemicals, only water; they're economical, using only 38 watts or 60 watts, the same as one light bulb; and they're easy to operate: Simply add water and turn on the unit. The Ice-Air Cooler is compact: 10"W x 13"D x 27"H and weighs only 17 pounds. It covers 100 to 150 square feet. To make room for the new sleek black model (Sku 4368718, \$199.99), we are offering the white model for only \$149.99! (Sku 454100, Regular price \$199.99—limited to stock on hand) The Mini Eco-Air Cooler is even more compact: 7"W x 12"D x 27"H, weighs only 10 pounds and covers 50 square feet. (Sku 434102, \$99.99)



Urban Gift Registry Tips

Gift registries are no longer just for weddings; they're now common for housewarmings, birthdays or first apartments. With families and friends spread across the country and world these days, a registry allows those who might not be able to attend a special event feel they are a part of the celebration.



If you have an upcoming special event that you are considering creating a registry for, here are some tips to keep in mind:

Why should I register?

You register as a courtesy to your guests to assist them in selecting a gift.

When should I register?

Plan your registration two to four months prior to your event. Complete your registration a minimum of one month prior to invitations being mailed.

What do I register for?

It is quite acceptable to register for any item you need or desire for your home or yourself, traditional or nontraditional. Be creative and fun; register for gifts your guests will enjoy giving.

What price range?

Register for gifts within a broad price range, thus offering many options to all of your guests.

How many gifts should I choose?

Provide choices for your guests. At a minimum, register for at least the total number of presents equivalent to the number of guests invited to your event. For engagement parties or showers, add to your gift list.

How should I announce my registry?

Proper etiquette dictates that someone other than the registrant advise the guests. For weddings, a family member or a member of the wedding party is acceptable.

If you are interested in creating a registry for an upcoming special occasion, contact us to set up an appointment with a registry attendant at your favorite COLE HARDWARE location. E-mail gift@colehardware.com or phone 415/753-2653 ext. 5.

Cool San Francisco Evenings

Although we may experience a heat wave in our autumn months, evenings in the City can still be chilly. Create some atmosphere in your backyard or patio, keep warm and roast some marshmallows with a fire pit. The portable fire pit featured in our September color ad has a porcelain fire bowl and charcoal grid. (Sku 8291361, \$39.99) On sale through September 15 or while supplies last at \$29.99.





ENVIRONMENTAL INFO

GOOD FOR THE EARTH — WE TAKE ACTION FOR THE ENVIRONMENT!

SodaStream™ Home Soda Makers

Making carbonated water and soft drinks is simple with SodaStream home soda makers! Turn tap water into sparkling water in under 30 seconds, with no cleanup. Enjoy the freshness and convenience of homemade soda and protect the environment at the same time. No heavy bottles to carry, store at home or throw away. Fizz to your taste and add the flavor of your choice to make your favorite drink.

After the initial investment of the carbonating machine, you can make seltzer or soda at home for just about 25 cents per liter.

Reusable BPA-free bottles and concentrated soda mixes cut down on recyclables and

disposables, making an environmentally friendly alternative to store-bought drinks.

SodaStream carbonators are made of lightweight aluminum to exacting standards set forth by the U.S. Department of Transportation, maintaining the highest quality standards to ensure safety and purity. Carbonators are available in two sizes, to make up to 60 or 110 liters of soda or sparkling water per carbonator. A full, licensed CO₂ carbonator is included with the purchase of every SodaStream soda maker kit. When empty, SodaStream takes back the cylinder to be cleaned, inspected, refilled and reused. Carbonators may be exchanged at our Cole Street and Polk Street locations, where the entire system, flavor packs and CO₂ cylinders may be purchased.

Each bottle of flavoring, available in both assorted soda flavors and fruit water flavors, makes about 12 liters of sparkling beverage. The system is simple to clean and reuse. (Sku 606000, \$99.99)



Lifefactory® Glass Water Bottles

Reusable water bottles are a way of life now, and until recently, the choices have been limited to aluminum, stainless or plastic. Lifefactory introduces a collection of reusable glass beverage bottles with patent-pending silicone sleeves.

Glass has been a trusted material for centuries. It is one of the greenest materials on the planet and is 100% recyclable. And it is safe: You don't have to worry about BPA, lead, or other chemicals that can leach into liquids from plastic bottles. Moreover, water and beverages will taste better coming out of a glass bottle because glass is taste neutral—no unpleasant plastic or metallic taste. The patent-pending silicone sleeves were designed not only to look stylish but also to protect the bottles and help prevent them from breaking. The material and design combine to improve the bottle's tactile quality and grip, which prevents bottles from becoming slick with condensation (or sweat, for athletes) and reduces the potential for breakage.

Lifefactory bottles are available in five stylish colors: orange, green, red, white, and midnight blue. (Skus 230000-005, \$21.99)



Recycle at COLE HARDWARE!



Bring to any of our four stores:

CELL PHONES:

Personal cell phones—batteries and chargers not required. PLEASE, no cordless home phones, car phones, walkie-talkies, pagers or two-way radios.

BATTERIES:

Rechargeable (NiCad, NiMH) and household (alkaline and carbon).



OLD LATEX PAINT:

- Recycle dry, clean, empty metal paint cans through your regular trash pickup. The latex paint containers you bring us should have paint in them!
- The ORIGINAL label on each can must CLEARLY state "latex," "acrylic," or "water-based" paint. No handwritten labels will be accepted.
- Be sure that lids are SEALED ON TIGHT and containers are rust-free and don't leak.
- You must not be a commercial paint user.
- Please limit your drop-offs to no more than 10 gallon-size containers (or 40 quart-size containers or a combination of both) at a time. Containers are counted by size, not by the volume of paint they contain.
- Take paint to the customer service desk.
- PLEASE, no brushes or rags!



PROPANE TANKS:

Small (14 or 16.9 oz.), empty, nonrefillable propane cylinders only. Household only. Limit 5 per visit.



SPENT FLUORESCENT BULBS:

CFLs, tubes up to 8 feet, U- and D-shaped tubes. Drop-off limit is 10 bulbs.



SCRAP METAL:

Copper and brass.

EXPIRED PRINTER CARTRIDGES:

Must be in plastic bags to avoid leakage.

SOFT PLASTIC RECYCLING:

Clean plastic only. Households only. One basketball-size amount per visit please.

For Bay Area recycling resources, visit www.colehardware.com/recycle.htm

COMMUNITY NEWS

Rebuilding Together™ San Francisco Now Accepting Applications for Their Free Renovation Program, National Rebuilding Day

Each April, Rebuilding Together San Francisco (RTSF) mobilizes teams of volunteers to provide repairs and renovation work on the homes of low-income San Franciscans as well as on community centers, nonprofits and schools. The type of work depends on what the client needs but may include interior painting, landscaping, general cleaning, plumbing, electrical, carpentry, safety modifications, weather stripping and replacing appliances. All the work is done by volunteers on the last Saturday of each April.

**Application
Deadline:
October 31**

Mark your calendars: National Rebuilding Day will be Saturday, April 30, 2011.

RTSF is currently accepting applications from homeowners in need of repairs as well as nonprofits and community groups. **Their deadline is October 31.** Please tell your friends and neighbors and keep an eye out for community organizations in need of work.

If you have any questions, please contact the RTSF's friendly staff at **415/905-1611**. You can download an application or find out more information by visiting **www.RebuildingTogetherSF.org**.



Cole Valley Fair—Bigger and Better

The Cole Valley Fair will once again provide an opportunity for neighbors to gather in a festive atmosphere to celebrate our neighborhood with good music, tempting food and unique things to buy. The fair boundaries, which traditionally run from Frederick to Grattan and on Parnassus from Belvedere to Shrader, will expand one block farther north this year.

The Cole Valley Fair is renowned among San Francisco street fairs for its appeal to families. Twee Twee, the balloon artist, and Buki, the face-painting clown, will both be returning.



The recurring display of historic Cole Valley photos assembled by Jessica Justino will feature "The Hidden Gardens of Cole Valley." The roundup of musical groups promises to be the best to date, with a wide array of genres that includes folk fusion, traditional, acoustic, rock and contemporary—something for everyone.

This will mark the fifth year of the vintage car exhibit as part of the Cole Valley Fair, and the entry list looks more fun than ever. This year vehicles range from an Alfa Romeo to a Grumman electric postal van, with

lots of interesting cars in between. See you at the fair!

**Sunday,
September 26
10:00 am to 5:00 pm**

The Polk Street Blues Festival

Saturday and Sunday,
September 25 and 26, 2010
10:00 am–6:00 pm

Upper Polk Street—Pacific to Union Streets

For many years, San Francisco has been known for its love of the blues. If you are looking to escape the crowded downtown San Francisco

chain stores and want to enjoy a warm, friendly neighborhood atmosphere, Polk Street is the place.

The Festival will feature two main stages, a merchant marketplace, arts and crafts, gourmet food booths, a large family area, cafe seating areas, and much more.

Please join us at our booth at the only free blues festival in the City.



Show Us Your COLE HARDWARE T-shirt!

Send us a photo of yourself, family or friends in a COLE HARDWARE T-shirt in front of the Coliseum in Rome or Athens, or the Oakland Coliseum. We'll send you a gift card for \$5, and you'll be immortalized in an upcoming issue of the *Hardware Hotline*. Available in assorted men's, ladies' and child sizes and styles, \$9.99.



Polk Street Frequent Shopper Arnie rocks his COLE HARDWARE T-shirt at the "Cole-iseum" in Rome.

CUSTOMER SERVICES

THE EVER-GROWING LIST OF EVERYTHING WE DO FOR YOU

ACE® Hardware: Our affiliation with ACE allows us to get quality products quickly and opens doors of the world's manufacturers, so we can get you what you need. ACE's buying power enables us to sell to you at the right price, too!

ATM and Credit Cards: We'll accept your ATM cards for payment. You can get cash back, too. We also accept VISA, MasterCard, Discover and American Express credit cards.

Balloons: We have free COLE HARDWARE helium balloons for the kids. Helium is available to inflate your party balloons for fifty cents per balloon.

Bridal and Gift Registry: We'll load your name and list of everything you wish to register in our computer. Your friends and family can then call us to place gift orders. Recipients receive a gift card equal to 10% of the total value of all gifts purchased. E-mail Julia@colehardware.com.

Business-2-Business: Members of the program receive free delivery, special pricing and personal service. Call our Cole Fox location at 415/777-4400.

Carry-Out Service: We'll be happy to load your purchases into your car. Just let the cashier know, and we'll take care of you.

Charge Accounts: For your convenience, we have in-house charge accounts for businesses. Stop by and fill out the simple application, and we'll open one for you.

Chauffeur Service for Senior Citizens: If you need help getting to our stores and you live in San Francisco, call us to arrange a mutually convenient time to pick you up.

Color Matching: We have terrific paint matching computers. Bring in a swatch of fabric or quarter-size paint chip and the staff can match just about any color.

Commercial Supply: We have an entire division devoted to servicing the needs of commercial and industrial customers throughout the Bay Area and beyond. We offer charge accounts, on-site account specialists, free delivery and the personal services of Joe, Damion, Melinda, and Rodney. Give them a call at 415/647-1800 or e-mail colesupply@colehardware.com

Community Savings Days: One day a month, we offer a 20% discount to students, seniors, school district employees and active members of the military or veterans. The promotion cannot be applied to frequent shopper accounts and is not valid on gift cards, Muni or special orders.

Coupons: We honor all manufacturers' coupons. If we carry the product, we'll honor any other store's coupons as well.

Delivery in San Francisco: Free delivery for Frequent Shoppers Club members on weekends. For non-Frequent Shoppers, delivery is free for purchases of \$100 or more, \$10 for purchases with total pretax amount under \$100 and \$5 for the elderly or disabled.

Digital Camera: Have a problem that you can't describe? We'll lend you a digital camera to take a photo of the problem so that we can better help you. (Note: Credit card required for camera loan.)

Discounts:

Birthday Discount: Come in on your birthday, show your I.D. and we'll give you a percent discount amounting to half your age. Must be a Frequent Shoppers Club member. Discount is available only on your actual birthday and cannot be applied to sale/promotional merchandise, power tools, household appliances, water heaters, special orders or Muni. Discount applies to purchase for the personal use of recipient only. Maximum discount \$100.

Disabled Customer Discount: Sign up for our Frequent Shoppers Club, show your Medi-Cal card or other proof of disability, and get 10% off all discountable merchandise in our stores.

Senior Citizen Discount (age 65 or older): 10% off all purchases of nonsale merchandise.

Student Discount: Show us your student I.D. and receive a 5% immediate discount, plus 5% annual rebate, custom key tag, use of our fax machines and more!

Electrician: Call our Home Repair Referral Service at 415/753-2653 ext. 3 Monday through Friday 8:00 am–5:00 pm and after store hours for emergency referrals 24/7. On weekends and during store hours, dial 415/753-2653 and press 3 for a direct referral.

eLine: The COLE HARDWARE eLine is delivered free, direct to your desktop. The eLine contains information on new products, practical tips and more (or less!). Sign up at www.colehardware.com.

e-mail: Write us at service@colehardware.com—any time!

Fax Service: Our fax machines are for your personal use. We do charge for our fax service—please ask for rates. Fax numbers: Cole Street: 415/753-0957, Mission Street: 415/647-6554, Cole Fox: 415/777-4453, Polk Street: 415/674-8917.

Frequent Shoppers Club: Earn an annual 5% dividend on purchases and much more. Membership is quick and free. Sign up today!

Gift Cards: We offer COLE HARDWARE gift cards and ACE Hardware gift cards in almost any denomination.

Glass Cut to Size: Plexi, single and double-strength glass cut while you wait. We can also special order curved, tempered, laminate and obscure glass, as well as mirrors and tabletops.

Hardware Hotline: We publish our newsletter every month of the year. See the online version at www.colehardware.com. It's homegrown and filled with interesting articles about hardware, our community and, of course, COLE HARDWARE.

Hours of Operation: We're open every single day of the year including every holiday.

Cole Street: weekdays 7 am–7:30 pm, weekends 8 am–7 pm

Cole Fox: weekdays 8 am–7:30 pm, weekends 9 am–5:30 pm

Mission Street: weekdays 7 am–7:30 pm, weekends 8 am–7 pm

Polk Street: weekdays 8 am–8 pm, weekends 9 am–7 pm

Lamps Rewired: We offer rewiring services for table and floor lamps. Contact our stores for information and pricing.

Lifetime Warranty: Your "complete satisfaction" dictates that we offer a lifetime warranty on just about everything we sell.

Locksmith Service and Key Cutting: We cut keys at all our stores including hard-to-find computer chip keys for automobiles. We have an expert locksmith on duty Monday to Friday at our Cole Fox store downtown (415/777-4400). We can also send a locksmith to your home or business 24/7. Call 415/753-2653 ext. 3 Monday to Friday 8:00 am to 5:00 pm, or after store hours, dial 415/753-2653 and press 3 for a direct referral.

Low Price Guarantee: Just bring in another store's ad and we will honor the lower price.

Muni: We sell monthly Adult, Youth and Senior Fast Passes, monthly Disabled Stickers, 1-Day, 3-Day and 7-Day Passports and Parking Meter Cards in \$20 and \$50 denominations.

Pipe: We cut and thread galvanized and black pipe, your pipe or ours. (Note: Cole Fox can't thread.)

Plumbing Service: Call our Home Repair Referral Service at 415/753-2653 ext. 3 Monday through Friday 8:00 am to 5:00 pm and after store hours for emergency referrals 24/7. On weekends and during store hours, dial 415/753-2653 and press 3 for a direct referral.

Recycling: Bring your old latex paint (S.F. residents only; liquid paint only—put dried paint cans into your own recycle bin, lids off!), used rechargeable batteries (nickel-cadmium), used household batteries (alkaline and regular), copper and brass scrap metal (such as keys, bathroom and plumbing fixtures), cell phones, expired printer cartridges and spent fluorescent bulbs into any of our four stores, and we will send them off to be recycled into new products. See page 11 for details.

Repair Referral Service: Our alliances with competent, honest, quality tradespeople assure you excellent work on your home, property or office. We are a licensed contractor (#708403). Call 415/753-2653 ext. 3 or go to www.colehardware.com/homerepair.

Repotting Service: Pick out the plant and the pot, and our Cole, Mission or Polk Street Nursery staff will repot your plant for free.

Return Policy: We accept returns on just about anything. (Power tools, appliances, etc., may only be returned subject to manufacturer's warranty. Hand tools exchanged for defective replacement only.)

Room Painting Software: All of our paint departments are equipped with room painting software. Simply bring in your camera's memory chip, upload your image and choose paint colors to review.

Rug Cleaners Rented: We have steam carpet and upholstery cleaners available for rent at each store.

School and Community Assistance Partnership Program: Nonprofit organizations whose mission is to improve the lives of those around us, either directly or through cultural enrichment, can join a special program of discounts and donations. COLE HARDWARE donates 10% of all purchases made by your organization's community. Go to our COLE HARDWARE Community Partners page for information and a list of partners (page 15). Also, be sure to check out www.colehardware.com/partners.

Sharpening Service: Knives and scissors sharpened while you wait or same day service at our Cole, Mission and Fox stores (Note: Fox doesn't sharpen scissors, just knives).

Speakers Bureau: Topics range from home repair, to gardening, to security, to small business, marketing and more. If you need a speaker for your organization, call 415/753-2653 ext. 5.

Special Orders: If we don't have what you need in stock, we'll do our best to obtain it as quickly as possible.

Tool Rental: We rent floor sanders, many hand and power tools, and garden tools, too. Contact our stores for availability. (Note: Floor sanders not available at Cole Fox or Polk Street stores.)

UPS Shipping Service: We ship packages all over the country for members of our Frequent Shoppers Club via United Parcel Service.

Website: Visit www.colehardware.com.

Windows, Doors and Window Screens: Window and screen repairs are available at our Cole Street and Mission Street stores. Contact these stores for information and pricing.

**By the way,
we sell hardware,
too.**



COMMUNITY CONNECTIONS

BAY AREA BUSINESSES

Attorney: Practicing 25 years in San Francisco and offering personalized, attentive service, reasonable fees. Advice and representation in residential and commercial tenancy matters—leases, notices, eviction, Rent Board petitions and hearings; drafting/enforcing contracts; formations of business entities—partnerships, limited liability companies, corporations. Free consultation. John R. Weinstein, Attorney-at-Law. Telephone 415/863-5896.

Bed and Breakfast Hosting: If you have an extra bedroom, with or without a private bath, that you would like to rent out on a nightly basis, let us know. Additional income—meet guests from all over the world. Phone: 415/899-0060, e-mail: reservations@bbsf.com, website: www.bbsf.com. Bed & Breakfast San Francisco—since 1977.

Bookkeeper: Professional service with over 20 years experience, specializing in small business, QuickBooks, Pro Advisor, A/P, A/R and payroll. Assistance with financial reporting, budgeting, audit controls and cash management. Visit www.alphaquickbooks.com or contact Liz at emckersie@comcast.net or 415/254-4600.

Driver: I CAN DRIVE YOU! Retired businessman can drive you to doctor appointments, grocery shopping or on other local errands. 10+ years experience with outstanding references. Friendly and dependable service. \$20 per hour with a 2-hr. minimum. (Out-of-San Francisco trips are negotiable.) Call Bill: 415/826-3613 or e-mail to: bill311@att.net.

Financial Services: Bookkeeping, payroll, budgeting, financial reports, cash management, QuickBooks setup, reconciliations, A/P, A/R and much more. 15 years experience in bookkeeping/accounting. All companies—big and small. schwartzconsulting@gmail.com.

Interior Design: Everyone is unique, and your home should reflect your individuality. Refreshing your interiors reduces stress in your life. At **ALMOST INSTANT INTERIORS** we create affordable, unique, inviting interiors often using deceptively simple solutions. For makeovers, color consultation, interior architecture and full service design, contact: 415/824-4440, almostinstant@gmail.com or visit www.almostinstantinteriors.BIZ.

Interior Design Services: You have an idea of a style and mood for your home but you just need a little professional guidance to realize your vision. Carole Glosenger Design can assist you with everything from developing paint color schemes to remodeling your kitchen and bath. For information call 415/221-7379 or E-mail cgstudio2@aol.com.

Legal Services: Established San Francisco attorney emphasizing Wills and Trusts (including **LIVING TRUSTS** and irrevocable trusts) and representation of small businesses (formation of corporations and limited liability companies; drafting of confidentiality and trade secret agreements, buy-sell agreements; and copyright matters). Reasonable rates (set fees for trusts). Call 415/221-3000 for appointment. See www.thelawcounselor.com for info.

Music Lessons: David Manley Music Studio offers piano lessons, guitar lessons, and vocal coaching for beginners & intermediate students—at the studio or in your home. Located in the Cole Valley area. Free introductory session. For more information please visit my website at www.speakeasy.org/~dmanley Phone: 415/759-8324 e-mail: dmanley@speakeasy.net.

Nanny Services: Need superior child care? Looking for a small, quality company? Call Natural Nannies at 415/839-5310 to meet competent, well-trained, experienced nannies. Check out our website to learn more about us at www.naturalnannies.com. We are caring, creative and conscientious. Any questions? E-mail us at info@naturalnannies.com.

Orange Dog Manor: Cole Valley Vacation Rental is perfect for housing visiting grandparents or out-of-town friends. Fully furnished studio apartment includes kitchen and private bath. Special discount for weeklong rentals. Visit our website at www.orangedogmanor.com or call 415/753-6886.

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Organizing/Relocating: Overwhelmed by clutter or relocating? As featured on KPIX and NPR, SHIPSHAPE has expertly helped overworked professionals, frazzled moms and harassed homeowners cut through clutter and restore simplicity and peace of mind to their busy lives. Homes, offices, closets, packing and more. Free phone consultation. Call 415/550-0658 or visit www.ShipShape.com.

Printing: We print business cards, office stationery and company brochures using the latest technology. Free consultations, easy e-mail prices and friendly service. Delivery right to you. Call or e-mail On The Mark for graphics, print and mailing services. References available. Call or e-mail: 415/621-2312 or Sam@printotm.com.

Proofreading: Lurilla has an English degree, a journalism background and was a member of the International Typographical Union for 40 years. She is an excellent proofreader (editing service also). Reasonable rates—unreasonable pickiness! First page free, then hourly rates apply. References available. Call 415/648-1868.

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Tax Services for Individuals and Self-Employed Persons: GRETCHEN BECK is an Enrolled Agent, licensed to represent clients before the IRS. Half-hour free consultation. Appointment only. 415/695-9811. wonderwoman2k@juno.com

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SCHOOLS

A. P. Giannini Middle School (*76)
After-School Pursuits (*504)
Aim High School (21360)
Alamo School (*266)
Alice Fong Yu Alternative School (*1541)
Alvarado After-School (*503)
Alvarado Elementary School (*825)
Amer. College of Trad. Chinese Medicine (451)
Aptos Middle School (10594)
Argonne Elementary School (21299)
ASI Early Childhood Education Center (1660)
Before/After-School Immersion Care (*505)
Benchmark Institute (21216)
Brandeis Hillel Day School (*655)
Bret Harte Elementary (21344)
Buen Diam Nursery School (*88)
Buena Vista Alternative School (*24)
CS Children's School (455)
Cathedral School for Boys (*1275)
Cntr. for Learning in Retirement U.C. Ext. (425)
Chibi Chan Preschool (21325)
Children's Day School (*334)
Chinese American International School (150)
Chinese Immersion School at DeAvila PTA (21352)
City College John Adams Campus (*1860)
City College Mission Campus (*67)
City College of S.F. Downtown Campus (21312)
Claire Lilienthal Elementary School (*33)
Clarendon Elementary School (*80)
Clarendon JBBP Auction (5008)
Clarendon 2nd Community Program (*5007)

Cleveland Elementary School (2455)
Commodore Sloat School PCO (51)
Cong. Sherith Israel Religious School (2266)
Convent & Stuart Hall (21249)
Creative Arts Charter School (*1515)
Daniel Webster Elementary (21383)
Dianne Feinstein School (21211)
Dr. Charles Drew School (*47)
Dr. Geo. Washington Carver Elementary (658)
Dr. William L. Cobb School (21263)
E. R. Taylor Elementary School (*423)
Edison Elementary School (*3531)
Enterprise for High School Students (21202)
Everett Middle School (21317)
Everyday Magic Child Devel. Center (2002)
Fairmount Elementary School (365)
Families of Sunset PTA (19204)
Francis Scott Key (21320)
Francisco Middle School (21242)
Frank McCoppin Child Devel. Center (*651)
French-American International School (*44)
Friends of Potrero Nursery Hill School (21240)
Friends of Saint Francis Childcare Center (500)
Galileo Academy PTSA (1110)
Gates and Bridges Preschool (282)
Gateway High School (2931)
George Peabody Elementary School (2516)
German School of San Francisco (2913)
Glenridge Coop. Nursery School (1113)
Grattan Child Development Center (21332)
Grattan Elementary School (*35)

Growth & Learning Opportunity (*500)
Haight Ashbury Psychological Services (21384)
Haight-Ashbury Coop Nursery School (*22)
Hamlin School Parents Association (212)
Harvey Milk Civil Rights Academy (523)
Healthy Environments Daycare (*95)
Herbert Hoover Middle School (2290)
Horace Mann Middle School (*56)
Infant Development Center (*46)
Institute of Classical Homoeopathy (21306)
International Christian School (*42)
International Studies Academy (*693)
Iyengar Yoga Institute (*108)
James Denman Middle School (*75)
James Lick Middle School (*34)
Jewish Community H.S. of the Bay (1835)
John A. O'Connell H.S. of Technology (*1920)
Jose Ortega Elementary School (21347)
July Jordan School for Equity (21323)
The Junior League of San Francisco, Inc. (21314)
Katherine Michiels School (1335)
The Kid's Co-op Inc. (21264)
KIPP Bayview Academy (888)
KIPP San Francisco Bay Academy (902)
Lafayette School (2545)
Lakeshore Elementary School (424)
Lakeside Presbyterian Cntr. for Children (201)
Laurel Hill Nursery School (*40)
Lawton Alternative School (*57)
Leadership High School (21255)
Leonard R. Flynn Elementary School (3128)

Lick Wilmerding Library (*755)
Little People's Workshop (*4166)
Live Oak School (*99)
Longfellow Elementary School (*7555)
Lowell High School (21278)
Lowell High School German Club (*92)
Lycée Français La Pérouse (1330)
Malcolm X Academy (21410)
Marilyn Reed Lucia Child Center (*610)
Marshall Elementary School (3575)
McKinley Elementary School (*1025)
Miraloma Elementary School PTA (2175)
Miraloma Nursery School (*85)
Mission Dolores School (21239)
Mission Graduates (*1661)
Mission High School (*3750)
Mission Learning Center (21343)
Mission Kids Co-op (21201)
Monroe Elementary School (*216)
Montessori Children's House (21204)
New Traditions Alternative School (*2049)
Nihonmachi Little Friends (*2031)
Noe Valley Nursery School (*55)
Oakes Children's Center (*1348)
One Fifty Parker Avenue School (91165)
Out of Site Center for Arts Education (302)
Pacific Primary School (*1500)
Parents for Public Schools (906)
Paul Revere Elementary School (*555)
Phoebe A. Hearst Preschool (*1315)
Playmates Coop. Nursery School (*2340)

Presidio Hill School (*77)
Presidio Middle School (21259)
Raoul Wallenberg High School (*43)
Redding Elementary School (21215)
Rocky Mountain Nursery School (*58)
Rooftop Alternative School (*68)
Roosevelt Middle School (*460)
Rosa Parks Elementary School (21213)
Sacred Heart Cathedral Preparatory (1055)
Saint Anne's School (21251)
Saint Anthony Immaculate Conception (399)
Saint Brendan School (21253)
Saint Brigid School (3256)
Saint Cecilia School (*660)
Saint Dominic School (*2445)
Saint Elizabeth School (21266)
Saint Finn Barr School (415)
Saint Gabriel School (355)
St. Ignatius College Preparatory (21241)
Saint James' Preschool (21261)
Saint James School (521)
Saint John Elementary School (9259)
St. Mary's Chinese Day School (21238)
St. Monica School (21322) Saint Paul's
Elementary School (*180)
Saint Paul's Littlest Angel Pre-School (*221)
Saint Philip School (6665)
Saint Thomas More School Parents' Club (900)
San Francisco Community School (325)
San Francisco Day School (3509)
San Francisco Educational Services (*66)

San Francisco Friends School (8503)
San Francisco Jr. Adventist Academy (*48)
San Francisco School (*300)
San Francisco School of Circus Arts (*55)
School for Integrated Academics and Technologies
SIATECH— (21313)
School of the Arts High School (*45)
2nd Community Prog. at Clarendon (*8500)
Sherman Elementary School (1654)
South San Francisco High School (40094)
Star of the Sea School (21319)
Stepping Stones Preschool (329)
Sterne School (2690)
Stuart Hall High School (*1715)
Sunnyside ES School (6550)
Sunset Cooperative Nursery School (*4245)
Sunset Elementary (21395)
Sutro Elementary School (1235)
Synergy School (*91)
Tamalpais-Strawberry Preschools, Inc. (1009)
Thurgood Marshall Academic High School (21316)
Tule Elk Park Child Development (21315)
Urban School (*1563)
Wah Mei School (889)
Waldorf School (*999)
Washington High School (2291)
West Portal Parents Club (*5941)
Yick Wo School PTO (*2245)

COMMUNITY GROUPS

7th Avenue Senior Center (21289)
30th Street Senior Center (21296)
Accion Latina (21304)
AcroSports (*639)
ADDIS Light (21386)
AIDS Benefits Counselors (*470)
AIDS Emergency Fund (*1540)
AIDS Housing Alliance of S.F. (*427)
AIDS Legal Referral Panel (*114)
AIDS Memorial Grove (*8560)
AIDS Walk San Francisco (1939)
Alexander Hamilton Post 448 (411)
American Cancer Society (21237)
American Youth Hostels (*426)
AORN (21409)
Arab Cultural & Community Center (21350)
The Arc San Francisco (5355)
Arriba Juntos (21367)
Art of the Matter (3288)
Arts Expression Society (21267)
ArtSpan (934)
Asian Neighborhood Design (21212)
Asian/Pacific Islander Am. Health Forum (450)
Asian/Pacific Islander Legal Outreach (21287)
Asian/Pacific Islander Wellness Center (*786)
Asian Women's Shelter (21393)
At the Crossroads (21371)
Auxiliary of Little Sisters (892)
Balboa Alumni Association (*1100)
Bay Area Attachment Parenting (211)
Bay Area Ridge Trail Council
Bay Area Wilderness Training (302)
Bay Area Youth Survivors (21282)
Bay Area Young Fund for Education (29415)
Bazaar Bizarre San Francisco (21359)
Bernal Hgts. Neighborhood Center (*515)
BCOA: Black Coalition on AIDS (504)
Big Brothers Big Sisters of the Bay Area (887)
The Big Rumble (21394)
Black Rock Arts Foundation (1900)
Blind Babies Foundation (5016)
Booker T. Washington Community Center (21398)
Breast Cancer Emergency Fund (21331)
Breast Cancer Fund (21405)
Buddhist Church of San Francisco (21346)
California Jug Band Association (21293)
California Native Plant Society (*1424)
California Reinvestment Coalition (21329)
California Revels (*337)
CAL-PEP (510)
Cameron House (21208)
Castro Lions Club (*2584)
Central American Resource Center (21362)
Centro Latino de San Francisco (*1656)
Children of Lesbians/Gays Everywhere (400)
Children's Book Project (*455)
Children's Brain Disease (21219)
Children's Council of San Francisco (*123)

Chinatown Community Development Center (21257)
Chinese Historical Society of America (21291)
Círculo de Vida (21399)
City Car Share (21284)
Clinic By the Bay (21402)
Cole Valley Improvement Association (21369)
Coleman Advocates for Children/Youth (*2602)
Community Board Program (*1542)
Community Educational Services (21223)
Community Housing Partnership (935)
Community Living Campaign (21404)
Community Sherith Israel (2266)
Company Chaddick (656)
Compass Community Services (9995)
Conard House (*149)
Congregation Beth Israel Judea (21400)
Congregation Beth Shalom (*130)
Congregation Sha'ar Zahaz (*1290)
Conservatory of Flowers (21401)
Crohn's & Colitis Foundation of America (21233)
Cultural Integration Fellowship (8502)
Curry Senior Center (formerly North of Market Senior
Services — acct 333) (21235)
Daily Acts (21224)
Department of Environment (21365)
Discovery Community, Inc. (21229)
Dolores Street Community Services (*938)
Dream House (*1601)
Embarcadero YMCA (2169)
Family House (502)
Family Link (*317)
Family Service Agency of San Francisco (331)
First 5 California (21270)
First Unitarian Universalist Society of SF (21256)
Florence Crittenton Services of S.F. (*291)
Flowers Heritage Foundation (21375)
Fort Mason Community Garden (21279)
Friends of Camp Mather (21368)
Friends of San Francisco City Planning (21205)
Friends of Sharon Art Studio (*1033)
Friends of the S.F. Public Library (*14)
Friends of the Urban Forest (1070)
Friends of Walter Haas Park (140)
Gamelan Sekar Jaya (6485)
The Garden Conservancy (21302)
Garden for the Environment (780)
Gay and Lesbian Medical Assn. (*211)
Gay Asian Pacific Alliance (21311)
Gay/Lesbian All. Against Defamation (*1360)
General Assistance Advocacy Project (278)
Give Me Shelter Cat Rescue (885)
Glen Park Festival (21318)
Global Autism Project (21415)
Global Services Corps (21318)
Grattan Child Development Center (21332)
Great Gorilla Run (21217)
Groceries for Seniors (21307)
Groundworks Opportunities (21392)

Habitat for Humanity (*4319)
Haight Ashbury Food Program (*1525)
Haight Ashbury Free Medical Clinic (*333)
Haight Ashbury Improvement Assn. (890)
HANC Recycling Center (*780)
Hands on Bay Area (661)
Health Champions (7999)
Hearing and Speech Center of No. Cal. (21200)
HIV Care (*9000)
Holy Family Day Home (299)
Home Away from Homelessness (903)
Homeless Prenatal Program (995)
H.O.M.E.Y. (21286)
Horses in California, Inc. (21228)
Huck Cancer Ultimate Frisbee Tournament (21373)
Huckleberry Youth Programs (279)
Independent Arts & Media (21364)
Independent Living Resource Cntr. of S.F. (649)
Insight Meditation Community of S.F. (4755)
International Dyslexia Association (21254)
Intersection for the Arts (446)
Jack and Jill of America, Inc., San Francisco (21349)
Janet Pomeroy Center (21225)
Japanese Community Youth Council (21406)
Jewish Family/Children Services (*1600)
Jewish Healing Center (3530)
Jon Sims Center (1519)
Jones Memorial United Methodist Church (21280)
Josie's Place for Bereaved Youth and Families (21308)
The Junior League of San Francisco (21314)
Kid Stock, Inc. (21214)
Kids in Parks (886)
KUSF 90.3 FM (21309)
La Casa de las Madres (833)
The LAB (the-art-re-grüp, inc.) (2949)
Larkin Street Youth Services (2506)
Leadership High School (21255)
Leap (21218)
Legal Services for Prisoners with Children (21303)
Lesbian/Gay Chorus of San Francisco (*151)
Lesbians in the Visual Arts (870)
Leukemia/Lymphoma Soc. Team Training (1390)
Liberty Numismatic Society (*813)
Lincoln Child Center (*4368)
Literacy for Environmental Justice (21269)
Little Brothers - Friends of the Elderly (909)
Love Every Animal (21403)
Lyon Martin Women's Health Services (1748)
Lyric-Lavender Youth Rec. & Info. Center (*127)
Maitri (*61)
Make-A-Wish Foundation (*785)
Mama Hope (21410)
Manilatown Heritage Foundation (21262)
Market Street Railway (*870)
The Mary Elizabeth Inn (21374)
Meals on Wheels of San Francisco, Inc. (2375)
Mental Health Association of S.F. (871)
Mercy Housing (111)

Metropolitan Community Church of S.F. (155)
Middle Polk Neighborhood (21305)
Milestones Human Services (*594)
A Miner Miracle (414)
Mission Economic Development Agency (21300)
Mission Neighborhood Center (362)
Most Holy Redeemer AIDS Group (432)
Mothers Organizing Mothers (*69)
Mujeres Unidas Y Activas (21416)
Museum of Performance & Design (21377)
National Alliance for the Mentally Ill (5214)
National Marfan Foundation (5829)
National Multiple Sclerosis Society (21351)
Native American AIDS Project (21413)
Nature in the City (21234)
Neighborhood Parks Council (783)
Network for Elders (657)
New Door Ventures (*1387)
New Leaf Services (1854)
New Music Bay Area (21380)
Next Arts (21231)
Noe Valley Chamber Music (21206)
North & South of Market—Adult Day Heath (21285)
No. of Panhandle Neighborhood Assn. (*591)
Northern California Community Loan Fund (21244)
North California Supplier Development Council (21260)
NorthWest Bernal Alliance (3181)
Notre Dame des Victoires (5669)
Norie's Place for Bereaved Youth and Families (21308)
The Junior League of San Francisco (21314)
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Kids in Parks (886)
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Mental Health Association of S.F. (871)
Mercy Housing (111)

Public Glass (1750)
Public Interest Clearinghouse (21222)
Purple Moon Dance Project (*3543)
Quan Yin Healing Arts Center (*1748)
Randall Museum Friends (199)
Rebirth and Development, Inc. (5145)
Rebuilding Together San Francisco (328)
Richmond District Neighborhood Center (21268)
Richmond District YMCA (21396)
Rockwood Leadership Program (2649)
Ronald McDonald House of S.F. (1640)
Rose Resnick Lighthouse for the Blind (*214)
Rotary Club of Fisherman's Wharf (21382)
RSVP San Francisco (21328)
Russian Hill Neighbors (1822)
Sacred Heart Cathedral Preparatory (21295)
SAGE Project (901)
Saint Anthony Foundation (8500)
Saint Francis Foundation (21342)
Saint Francis Living Room Project Foundation, Inc.
(21414)
Saint Luke's Hospital Foundation (*3555)
Saint Vincent De Paul Society (28050)
Sts. Peter & Paul Church and School (6609)
San Francisco Animal Care and Control (1201)
San Francisco Architectural Heritage (21265)
San Francisco Arts Education Project (136)
San Francisco Bay Area Book Council (*125)
San Francisco Beautiful (141)
San Francisco Bicycle Coalition (21220)
San Francisco CASA (833)
San Francisco Children's Art Center (*1231)
San Francisco Circus Center (21340)
San Francisco Conservation Corps (*102)
S.F. Depressive/Manic Depressive Assn. (*900)
San Francisco Dyke March (21288)
San Francisco Education Fund (21378)
San Francisco Experience Corps (3930)
San Francisco Food Bank (*901)
San Francisco Frontrunners (891)
San Francisco Generations, Inc. (21341)
San Francisco Lyric Chorus (21321)
S.F. General Hospital Foundation (*89)
S.F. Lesbian/Gay Freedom Band (585)
San Francisco Little League (*2521)
San Francisco Museum of Craft & Design (21210)
San Francisco Organizing Project (21250)
San Francisco Parks Trust (5011)
S.F. Planning & Urban Research (21301)
San Francisco Prime Timers (42674)
S.F. Recreation and Park Department (21248)
San Francisco Senior Center (21207)
San Francisco Shakespeare Festival (662)
San Francisco SPCA (2503)
San Francisco Suicide Prevention (*1913)
S.F. Urban (21397)
San Francisco Urban Service Project (*1406)
San Francisco Vikings Soccer Club, Inc. (2521)

San Francisco Women Against Rape (3543)
S.F. Women's Rehabilitation Found, Inc. (21232)
San Francisco's Promise (501)
Save Japan Dolphins (21388)
SaveNature.org (21203)
Scottish Rite Language Center (21246)
SFGRO (1705)
ShadowLight Productions (*223)
Shalom Bayit Bay Area Jewish Women Working to End
Domestic Violence (10102)
Shanti (*1546)
Shih Yu-Lang Central YMCA (234)
Shipyard Artists (884)
Slow Food Nation (21292)
SolMa Community Action Network (965)
Southern Exposure (21274)
Spinsters of San Francisco (21363)
Starr King Openspace (21385)
The Stepping Stone (21387)
Stop AIDS Project (*301)
Streetside Stories (209)
Sunrise Community Pantry (21324)
Sunset Neighborhood Beacon Center (21275)
Sunset Youth Services (391)
Support for Families of Children w/Disabilities (*2601)
Swords to Plowshares (16569)
Talkline (*1757)
Tenderloin Health (*241)
Tenderloin Housing Clinic (21283)
Tenderloin Neighborhood Development (21389)
Tesoro (21221)
TFW Children's Fund (21348)
Twin Peaks Improvement Assn. (*31002)
UCSF Medical Center Auxiliary (21361)
Under One Roof (21243)
UNIFEM (21381)
United Cerebral Palsy of San Francisco (*627)
United Irish Cultural Center, Inc. (21379)
Up On Top After School Program (1187)
Upwardly Global (21372)
Urban Services YMCA of San Francisco (21273)
Urban Solutions (21258)
Victory Outreach San Francisco (21345)
Vietnamese Youth Development Center (21407)
Villa Sinfonia Foundation (21247)
Visitation Valley Community Center (*50)
Visual Aid, Artists for AIDS Relief (*720)
Walden House (520)
Wallenberg Community Found (21245)
Woman, Inc. (*1537)
Women's Cancer Resource Center (3023)
Women's Community Clinic (21252)
World Bridges (1205)
Wu Yee Children's Services (21277)
Youth Life San Francisco (5222)
Zeum (*111)
Zoo II (21276)

The COLE HARDWARE Calendar - September

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3	4
5	6  Labor Day Stores open regular hours	7	8	9	10	11 SIDEWALK SALE Cole Street
12	13	14	15	16  Mexican Independence Day	17	18 SIDEWALK SALE Polk Street
19  COMMUNITY SAVINGS DAYS Special Community Members SAVE 20% see page 13 for more details	20	21  Look for our mid-month specials in your mailbox!	22 SIDEWALK SALE Cole Fox	23  First Day of Autumn	24	25  Polk Street Blues Festival Saturday 25 and Sunday 26!
26  Cole Valley Fair See page 12 for details	27 Student Monday	28 Teacher Tuesday	29 Senior Wednesday	30 Military Thursday		
COMMUNITY SAVINGS DAYS						



Our founder Dave Karp, Purveyor of Hardware Wisdom

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Commitment to savings:

Frequent Shoppers Club members receive a 5% annual dividend on purchases.

Commitment to the community:

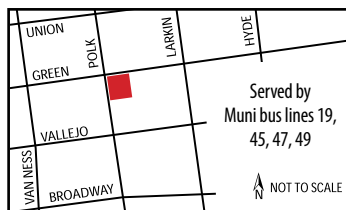
We donate 10% of what you spend to local charities (you get to designate one of our school or community partner beneficiaries; see page 15).

Commitment to you: Over 80 years of guaranteed customer satisfaction.

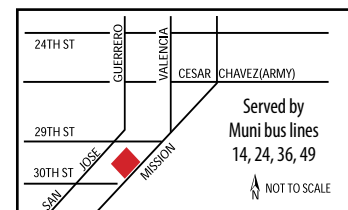
Commitment to the environment:

Reducing our footprints by implementing environmentally sound practices in our stores.

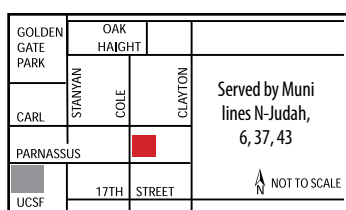
Four locations serving you every single day of the year!



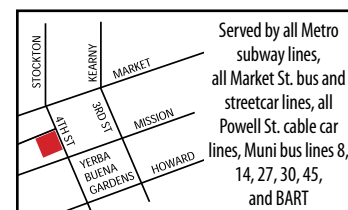
COLE HARDWARE
2254 Polk Street
San Francisco, CA 94109-1820
(at Green Street on Russian Hill)
415/674-8913 Fax: 674-8917
Weekdays 8:00 am–8:00 pm
Weekends 9:00 am–7:00 pm



COLE HARDWARE
3312 Mission Street
San Francisco, CA 94110-5009
(at 29th Street—near Safeway)
415/647-8700 Fax: 647-6554
Weekdays 7:00 am–7:30 pm
Weekends 8:00 am–7:00 pm



COLE HARDWARE
956 Cole Street
San Francisco, CA 94117-4316
(at Parnassus—near U.C. Medical Center)
415/753-2653 Fax: 753-0957
Weekdays 7:00 am–7:30 pm
Weekends 8:00 am–7:00 pm



COLE FOX HARDWARE
70 4th Street
San Francisco, CA 94103-3124
(downtown bet. Market and Mission)
415/777-4400 Fax: 777-4453
Weekdays 8:00 am–7:30 pm
Weekends 9:00 am–5:30 pm

COLE HARDWARE reserves the right to limit quantities to stock on hand and to correct printed errors. Items are similar if not identical to printed illustrations. If an item is out of stock, we can offer a suitable replacement or a "rain check" for the advertised item. We strive for complete customer satisfaction.

Contact the **Hardware Hotline** at 415/753-2653 ext. 5 or e-mail hotline@colehardware.com.



San Francisco's Favorite Hardware Stores!

web: www.colehardware.com
Contractor's License #708403
service@colehardware.com