Dave's 94th Birthday **Mobile Offer**

Win a \$94 Shopping Spree!

Text DAVEK to 639227

see page 2 for details







Cole Street Store Saturday, June 5, 12:00-2:00 pm





Dave Karp Turns a Very Young 94!

It is so hard to believe that my dad is 94. Even though these days he's moving around with the help of a walker (damn arthritis!), he seems to be a young 80 or so.

If you haven't yet had the pleasure of getting to know Dave Karp, I highly suggest you take advantage of his "gift" to our customers (25% off your purchase and a free bucket if your purchase



Cole Fox's Maria, Dave's grandson David, Dave, Rick, Cole Street's Rene

and enjoy his company. Dave will be holding court on his birthday, June 4. He'll be visiting each store for cake, good cheer, laughs and the opportunity to reconnect with old friends.

I've been working with my father since I was 12. I was his after-school kid at what was then

> Cole Street Hardware. Throughout my life, he has been my teacher, mentor and best friend. Whether sweeping the sidewalk, learning to cut glass by hand, or the intricacies of working with vendors, banks,

> > landlords and more, my dad has always, always been there for me.

Dave is the ultimate people person. Throughout his life, his biggest joy has been, and still is, getting to know other people and being a help to them if he can. If not, he still just plain enjoys the company, and he makes friends with everyone, young

continued on page 2...

Craftsman® Tools

America's most trusted tool brand, Craftsman, will begin to be offered at COLE HARDWARE! Formerly sold exclusively at Sears, we are excited to now offer this extremely reputable line of tools. This is especially great news for city slickers who are either without cars or don't wish to venture to a mall to find the same sturdy tools their fathers used!

Sears has a rich, long history to tell, dating back to 1886 when Richard Sears sold his first batch of watches. Many of us vividly remember the Sears Roebuck catalog, full of those wonderful toys you could only hope Santa left under the tree.

CRAFTSMAN®

For more than 80 years, Craftsman has developed innovative products and was ranked as the most trusted tool brand in America in 2008 according to a Harris Interactive EquiTrend brand study. For those of you wishing for help on DIY projects with tools you can trust to get the job done, our continued on page 2...

"Our commitment to you: Your satisfaction guaranteed. Period."

3312 Mission Street San Francisco, CA 94110-5009

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TIME SENSITIVE MATERIAL







We Think She'll Know!

Q: Our building engineers tend to use duct tape or electrical tape for all-purpose fixes around our buildings until permanent repairs can be made. While these both seem to work well, they can be messy to clean up after. Do you have any other suggestions?

A: It sounds like your staff could use some Rescue Tape®: a self-fusing silicone tape that creates a permanent, airtight and watertight seal in just seconds. Rescue Tape never gets gummy or sticky, as both electrical and duct tape can. Extremely versatile, Rescue Tape also resists fuels, oils, acids, solvents, saltwater and UV rays. It can withstand up to 500 degrees Fahrenheit, has 950 psi strength and insulates 8,000 volts.

The tighter you stretch Rescue Tape, the quicker it bonds. It only needs to be stretched over itself to create an instant bond. Most leaks can be repaired with three to five layers and three to

five inches of tape on both sides of a leaky hose or pipe. Because Rescue Tape



bonds to itself, it can easily be used

on wet, dirty or oily surfaces.

The uses for Rescue Tape are infinite. Here are just some:

- Seal leaky hoses, pipes, tubings, lines and fittings.
- Neatly wrap lines and extension cords in stowage.
- Wrap tool handles for a nonslip grip.
- Waterproof electrical connections and terminals.
- Use for emergency O-rings and fan belts.
- Wrap hydraulic fittings and other exposed metal connections to prevent corrosion.

Available in black, yellow, red or clear in 1" x 12' rolls. (Skus 126000, 1, 2, 4; \$9.99)

Got a business-related question for Alice? Simply email **askalice@colehardware.com** and look for the answer in the next installment of Ask Alice!

SAVE \$4.94 OFF A \$10 PURCHASE!

Dave's 94th Birthday Mobile Offer Win a \$94 Shopping Spree!



Text DAVEK to 639227. You'll be automatically entered to win a \$94 shopping spree AND receive a coupon for \$4.94 off of a \$10 purchase. Send the offer to local friends, and each time you'll be entered again to win the \$94 shopping spree!

To send to a friend, just text or reply to 38766 and type your friend's 10-digit phone number followed by DAVEK. (See phone image to left.) Visit **www.colehardware. com/mobile** for more information.

Dave Karp Turns a Very Young 94!

...continued from page 1

and old. A first-generation San Franciscan from a family of immigrants, Dave has a special place in his heart for new immigrants to the United States. He admires the bravery and determination of the new immigrant, documented or not, and to this day, does what he can to make their lives here successful.

And stories: Dave has plenty—jokes, too. Always in search of a new audience, he gladly will rattle off yarn after yarn, enjoying each as if it is the first time he has heard it, let alone shared it with others!

Every Thursday, and sometimes more often than that, my dad accompanies me to the stores, spending the day kibitzing with the staff, doling out advice, taking great advantage of our free popcorn (Mission, Cole Fox and Polk), soaking up the sun and visiting with his many longtime friends on the sidewalks around the stores. Cell phone in his breast pocket, while I work he's off visiting his many acquaintances in the neighborhoods around the stores. These days in and around the stores are a joy to him, as well to all those he touches with his good humor, kindness and warmth.

June 4 Dave turns 94. His present to you is 25% off your purchase, a free bucket with \$30 purchase, a piece of cake, and if you see him, a card trick, too!

Happy Birthday, Dad.

Craftsman Tools

...continued from page 1

assortment of Craftsman products are on promotion this month.

Our initial assortment will include an auto hammer, cordless drill/driver, 104-piece tool set, cordless multi-tool, wrench sets and DOG BONE 8-in-1 wrenches. Here are some highlights of some of our favorite Craftsman tools available at our stores.

DOG BONE™ 8-in-1 Wrench: The

Go-Thru swivel head allows easy access and fits any angle, and the built-in 8-lb magnet serves as an oil drain plug or nut holder. Ideal for



Cordless Auto Hammer: Press the trigger to drive nails up to 3½" long. The Auto Hammer features a magnetic sleeve and tip to ensure accuracy, proper placement and flush finishes. Nailing overhead and in tight spaces is simple. (Sku 2137115, \$99.99)

Cordless Compact Multi-Tool: Powered by a 12-volt lithium battery, the Multi-Tool features six different accessories, including a steel scraping blade, a sanding plate and paper, and a high-speed circular saw blade. An LED work light on the tip provides additional illumination for poorly lighted

areas. A vacuum adapter allows for improved dust extraction when used with a vacuum cleaner. (Sku 2137099, \$99.99)





A Birthday Party!

Dave Karp For:

What: Dave's 25% off Birthday Bucket Sale!

Friday, June 4th When:

Cole Hardware Place:

Happy 94th Birthday!



Enjoy a slice of cake AND save 25% off of everything that fits (or not) in a 5 gallon bucket!*

Spend \$30 and keep the bucket!

If you're lucky, meet Dave that day and learn a card trick!

Sale excludes gift cards, MUNI, meter cards, special orders and sale merchandise. Not valid with coupons or other offers.

FATHER'S DAY WEEKEND—GIFT WITH PURCHASE!

Micro Utility Bar

with coupon and \$10 purchase

ersatile tool. Remove small tacks, brads and finishing nails. 5¼" length Saturday, June 19 and Sunday, June 20 Perfect for the glove box or toolbox! (Sku 280280, \$3.99 Value) While supplies last.

Weekly June Raffles Dave's Gift to You!

Enter to win a valuable prize each week in June! Drop off the below entry blank the next time you shop with us. Also, receive an entry form with every purchase during the month of June.

Week 1:

Dave's Toolbox

Week 2:

Dave's Picnic Kit

Week 3:

Dave's Green Cleaning Kit

Week 4:

\$25 Cole Hardware Gift Card





Dave's **Weekly June Raffle**

Entry Blank:

Name Address State___Zip_ City__ Phone E-mail







The colors of Summer.

Brought to you by Benjamin Moore® and available at Cole Hardware

Choose from over 3,300 Benjamin Moore® colors, including our Summer Color Colors that let you create a room that reflects your sense of style, passion and flair.





Get up to a

when you buy 4 gallons of premium Benjamin Moore® paint (\$5 per gallon, 2 gallon minimum, 4 gallon maximum)

See store for details.

June 2010

3

WHAT'S UNIQUE?

Welcome to the "What's Unique?" feature of the *Hardware Hotline*. Among the thousands of items that we stock, we thought it would be fun to highlight some of the items that are just plain...unique.

Throx®: The Cure for the Missing Sock

One day, after losing one too many socks, it dawned on inventor Edwin Heaven: if tires come with a spare, why not socks? So now there's Throx - the first set of socks to

give you a spare! Throx is a set of three socks. When you lose a sock, you still have a pair! And

let's face it, inside every washer and dryer is a Bermuda Triangle! If you buy two sets of Throx, you wind up with three pairs of socks. Three-of-a-kind beats a pair every time!

Available in both crew and thigh-high styles in assorted patterns. (\$8.99–\$12.99)





Polk Street's Dom with future Frequent Shopper—and future heartbreaker—Silas

Scratch-B-Gone™ Stainless Steel Repair Kit

Scratch-B-Gone is a soft-metal restoration kit designed to remove scratches while blending and oxidizing the newly restored metal to match

the surrounding areas. After being used successfully on a commercial basis for over five years, Scratch-B-Gone has a proven record of successful results and has been demonstrated to be effective for major appliance manufacturers, retailers and service professionals.

The kit comes complete with everything needed to

successfully remediate most scratches in just minutes. User friendly, nontoxic and environmentally safe, step-by-step instructions are also included in the kit. Any soft-metal grained surface is ideal

for Scratch-B-Gone. Stainless steel refrigerators, ranges, dishwashers, sinks, countertops, backyard grills and more!

One of the benefits of using Scratch-B-Gone is you do not have to refinish the entire surface. It will effectively remove even deep scratches while working only a few inches around the

scratch. Scratch-B-Gone is not for use on any surface without a grain finish, such as a mirrored or high-gloss surface, and should not be used on any surface treated with a "clear coat" or any synthetic or imitation stainless steel finish. (Sku 102001, HOT DEAL \$14.99 Regular price \$24.99)



FrogTape® Makes Perfect Lines Possible!

As the trend toward DIY continues, manufacturers are striving to make their products more user-friendly. When it comes to painting, no-VOC paints, easy-pour cans and easy-to-clean supplies are some of the recent new products that give consumers better ways to take on this classic home improvement project. Now, FrogTape brand painter's tape with PaintBlock® technology is the latest painting tool breakthrough to give consumers not only the ability to easily



complete their paint projects, but also the confidence to try more sophisticated patterns and designs.

FrogTape is the only painter's tape treated with PaintBlock technology—a technology that allows FrogTape users to achieve crisp, clean paint lines and save time and money by eliminating the need for touch-ups. PaintBlock is a superabsorbent polymer that has the ability to absorb and trap liquid. When latex paint comes into contact with FrogTape, PaintBlock absorbs the paint and creates a barrier, preventing the paint from bleeding under the tape, keeping paint lines neat and clean.

FrogTape with PaintBlock technology is available in a variety of widths from 0.94" to 1.88" and in 60-yard rolls to accommodate any application. The tape comes in a reusable plastic canister designed to protect the tape edges from damage. (Skus 1392216, 224, 232, \$6.99–\$12.99)

FROM THE GARDEN CENTER •

VISIT OUR GARDEN CENTERS AT COLE AND POLK STREET STORES AND EL JARDIN AT MISSION STREET



In the Garden with Rick

June Garden Tasks

San Francisco summers are characteristically overcast and cool, but the marine layer usually burns off by the afternoon perfect weather to get out in the garden! Take these steps in June to enjoy your garden throughout the rest of the season.

▼ Tomatoes: Make sure to give seedlings plenty of room for growth if you are starting your plants from seed. If plants



are too close, their growth will be stunted. Once plants sprout their first leaves, transplant into at least 4" pots. Plant your tomatoes deeper than the pot they come in—all the way up to a few of the lower leaves. Tomatoes can sprout roots all along their stems. After the plants are approximately 3 feet in height, remove the leaves from the bottom foot or so of the stem. Lower leaves are generally the first to develop fungus, because they get the least amount of sun. For the most flavorful tomatoes, plant the Roma or Mama Mia varieties.

- ▼ Full Sun: If full sun is recommended for a plant, this would be direct exposure to the sun from noon until sunset.
- ✔ Plant Warm Weather Vegetables: Get your warm weather vegetable garden going as soon as possible. This



includes corn, beans, peppers, eggplant, squash and pumpkins.

✔ Pollinators: Vegetable plants aren't always the prettiest plants in a garden. Plant high-nectar flowers



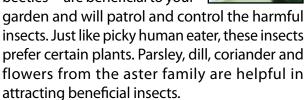
between vegetables to attract bees to your garden: cosmos, larkspur, mints, sunflowers,

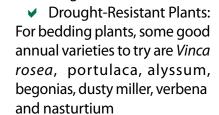
sweet peas and zinnias.

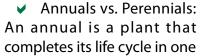


dad, Auggie, and brother, Steve

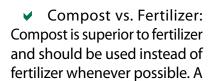
✓ Beneficial Insects: Some insects—ladybugs, lacewings, parasitic wasps and ground beetles—are beneficial to your







growing season: dahlias, geraniums, nasturtiums, pansies and petunias are all considered annuals. Perennials are plants that live for two years or more: chrysanthemums, columbine, hostas, daisies and lilies all fall in this family.





good measurement is approximately one cubic foot of compost for every six square feet of garden. Work the compost into your garden at least two inches deep.

Camellias, Azaleas and Rhododendrons: Immediately after these have finished flowering, be sure to fertilize



with an "evergreen" or "rhododendron" type of fertilizer. Also, make sure to dead head the developing seed pods, so next year's bloom will be bountiful.

✓ Birds: If birds are wreaking havoc in your garden, use a protective netting to minimize damage from our feathered friends.

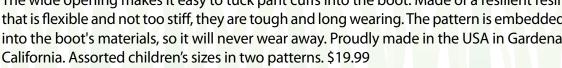
See you in the garden!



Groovy Garden Boots for Young Gardeners

Gardening is a great summer activity for children. Not only is it fun, it's educational, too, although these budding biologists, naturalists and landscape architects will have no idea they are learning! These garden boots can be easily hosed off after a fruitful day in the garden, keeping the outdoors from coming inside. Functional and versatile, these garden boots double as rain boots, keeping feet dry while splashing through the rain, creeks and more! These boots feature a high quality premium insole and a comfy cotton liner and are 100% waterproof.

The wide opening makes it easy to tuck pant cuffs into the boot. Made of a resilient resin that is flexible and not too stiff, they are tough and long wearing. The pattern is embedded into the boot's materials, so it will never wear away. Proudly made in the USA in Gardena,



Meet Jackie and Felipe: Our Moving Professionals

San Francisco residents tend to be somewhat mobile—moving often. If you've asked that one friend with a truck one too many times to help you move, you probably need to hire a moving professional. Because our homes contain our entire lives, when we move, we hope that the mover we hire respects our belongings and is trustworthy with our valuable possessions. Jackie and Felipe have actually moved a few Cole Hardware family members, so we have some firsthand knowledge of their professional moving business.



Jackie was recruited years ago by a moving company to work in the office. It was there that she met her husband, Felipe, who was the operations manager. When that company closed in 2001, they decided to start their own company. Today with almost 20 employees, they operate out of a 14,000-square-foot office/warehouse. They offer storage services, and their facility is a military-approved warehouse, meaning they are held to a higher standard than most companies and are subject to surprise inspections to ensure they are always in top form.

Their storage charges are based on their customers' needs. They have customers who leave the country who are charged on a yearly basis. Some customers are simply remodeling a home, or their new home isn't move-in ready, so they only need storage for a very short period and are charged either a monthly rate or even a daily rate. The rate is based on the volume, so customers can store as little or as much as needed. All belongings are containerized.

Whether a customer is moving across the street or around the world, Jackie and Felipe have the knowledge and experience to make the move an easy one. Performing an average of 500 moves per year, Jackie and Felipe offer services for all aspects of moving. Some customers just want

Cole Hardware's Repair Referral Service was created to introduce our customers to the finest contractors and tradespeople we know. We have formed alliances with independent business people in order to provide you with the very best in home repair, maintenance and remodeling. Some jobs may even be performed by qualified members of our staff.*

We provide referrals for:

Air Conditioning Air Duct Cleaning Antique Restoration **Appliance Repair and Installation Architectural Planning** Artisans of all types Asbestos Removal **Audio Systems Brick and Stone Masonry** Cabinetmaking

Carpentry **Carpet and Linoleum Installation Carpet Cleaning Chairlift Installation** Chimney Sweep and Repair Closed-Circuit TV Installation **Commercial Kitchen Installation Computer Data Cabling** Computer Grounding **Computer Repair and Tutoring Corian Installation Custom Closets, Pantries** and Storage Solutions **Deck Cleaning and Staining Disaster Cleanup and Restoration** (Flood/Fire/Sewage) Door Refinishing **Doorbell Repairs Drain Cleaning Dryer Vent Cleaning** Drywall/Lath and Plaster Repair Electrical **Emergency Power Restoration**

Faucet Repair and Installation

Fence Building

Furnace Repair and Installation Furniture Refinishing and Repair Furniture Upholstering **Garage Door Repair, Replacement** and Opener Installation Gardening

General Contractors Glass Installation Granite/Marble/Stone Installation

Handyman Services Hardwood Floors

Hauling **Heating and Furnace Repair and**

Replacement **Home and Office Cleaning Home and Office Organizing Home Entertainment Systems Houseplant Services** Insulation Installation Intercom Systems Interior Design, Staging and Color Consultation Interior Wood Refinishing and Restoration **Irrigation System Installation** Kitchen and Bath Remodeling Lamp Restoration and Repair Landscaping Lead Inspection and Abatement

Leak Detection Lighting Consultant Lock Installation Locksmith Service 24/7 **Mold Remediation**

All of the vendors and trades people in our Home Reps pre-screened and carefully selected. Your satisfaction i "If you aren't 100% satisfied, we will work as your advocate until you are **Motion Detector Installation** Moving **New Construction Painting Picture Framing**

Re-COLE-mend...

Independent contractors and tradespeople for.

COLE HARDWARE REPAIR

Contact us at 415/753-2653 ext. 3 or email

Referral Service

Powerwashing, Commercial and Residential Cleaning **Property Management**

Plumbing

Registered C&D Transporters Remodeling/Major Remodeling

Roofing and Repair **Rooftop Gardens Room Additions** Security Evaluation/

Consultation Seismic Upgrading **Sheet Metal Work Shutter Installation** Solar Panel Installation Stained Glass Creation

and Repair Stucco Work Telephone System Installation **Telephone Wiring** Tile Installation

Video Surveillance Systems Water Heater Installation Waterproofing

Welding Window Cleaning **Window Repairs** Window Screen Installation **Wood Finishing**

Contact us at www.colehardware.com/homerepair

the basic move, and they do all the packing themselves; others prefer to have someone else pack, move and unpack their belongings. A move package can be tailored to fit anyone's needs. Charges vary on the services requested and the final destination. If a customer is moving within 100 miles, it is considered a local move, and the charge is by the hour. Moves over 100 miles, out of state and overseas are charged by the weight of the shipment.

It is important to know that you are working with a licensed, professional mover. Licensed movers are required to maintain liability and workman's comp insurance. You can check licensing at the following sites: For moves within California, you want to make sure your movers have a Cal T number. You can find this at www .cpuc.ca.gov/PUC/transportation. For moves out of California, movers are required to operate with a MC#. You can research this at www .protectyourmove.gov.

Jackie and Felipe pride themselves on their customer service and professionalism. Their crew members are friendly, do excellent work and take great care in protecting a customer's belongings. They experience a high level of referral and repeat business, because of their high level of service. If you have a move planned in the near future or just want more information, contact homerepair@colehardware.com or call 415/753-2653 ext. 3.



Cole Street's Scott with his father and brother

Re-Cole-mend: Locksmith, Home Repair, Design + Build and much more! See pages 6 & 7

Design + Build: Tips from Shanta

There are many benefits to a design + build relationship between a homeowner and

a contractor. We asked our contractor Shanta to come up with some points of consideration for homeowners to take into account. Although the following is just the tip of the iceberg, it is crucial information for a homeowner to consider.

Whether a relatively small job, such as a custom-built bookcase, or a full house remodel with multiple additions, clients always want to be comfortable with their contractor and want to know the people "invading" their home.

Besides being respectful and honest, you want to make sure that your contractor also possesses these skills and characteristics:

 The appropriate skills to get the job done well, on time and on budget

 A relationship with subcontractors and material suppliers who reflect the same core values as the contractor

• Sensitivity to protecting, at all times, not

just clients and their belongings, but their kids, pets, neighbors and neighborhood

Many architects can produce fantastic transformative designs that thrill clients about their home project. But when the project is put out to bid, many homeowners are shocked at the actual costs associated with that beautiful design.

All too often architects might be unaware of the actual costs in implementing their designs.

Having a qualified builder involved in the process from the beginning to assist with the design and construction costs will offer the best path to getting the architectural vision realized. In a design + build relationship, the contractor would meet with the architect and owner at agreed upon critical points throughout the design process to help the process run smoothly

and stay on track. Along the way the contractor can also advise on certain design components

and offer alternate ideas that may accomplish the architect's vision, but at a much lower cost.

During this process, the homeowner and architect are developing a firsthand relationship with their chosen contractor. For all parties involved, it is much better to find out if the builder and owner are a fit in the design process than to find out the relationship is problematic when the job is already under way.

A qualified contractor who assisted with the design and cost component may not necessarily be the best builder for the client. But at least the client has been led down the proper budgeting

path. Regardless of how the initial owner/builder

relationship works out in the design and cost phase, the owner can still put the project out to bid when the plans are completed. Paying a builder in the design

phase is well worth the preventative measures up front, rather than paying much more down the road.

Another added benefit to having early builder feedback is getting a sense of how a qualified builder thinks about a wide range of topics:

•How does the builder respond to problems and emergencies?

•How does the builder treat his associates and employees?

•How does the builder deal with extra and unforeseen work?



For any design + build projects you may wish to discuss with Shanta, contact homerepair@ colehardware. com or call 415/753-2653 ext. 3.



Dave's Birthday Bucket Sale



25% Off STOREWIDE!

Enjoy a slice of cake and SAVE 25% off everything that fits (or not) into a 5-gallon bucket!*

Spend \$30 and keep the bucket!

*Sale excludes gift cards, MUNI, meter cards, special orders and sale merchandise. May not be combined with any other offers.



Joseph from Cole Fox with Chelsea and Joemar

PRODUCT KNOWLEDGE

Cool It! A Guide to Fans

San Francisco is naturally cooled, so many folks don't feel the need to have air conditioning in their home. But when the mercury starts to rise above the norm, San Franciscans are the first to suffer. Every time there's a heat spell, COLE Hardware gets a major run on fans—sometimes to such an extent that we sell out of everything in all four stores and our warehouse. And by the time folks have suffered through the intense heat and come to buy a fan from us, they're often desperate.

Well, we can't control mother nature (don't want to!), but we do have a suggestion: consider your air circulation needs before the misery of hot temperatures drives you to purchase the first fan you can get your hands on. Do you occasionally need a fan to circulate air in the immediate vicinity of your desk? Do you want the air in your room to circulate year-round? Do you want to bring in fresh air from the outdoors or vent hot air out a window?

Fans are excellent energy-conserving alternatives to air conditioning. An efficient 20" fan can change the air approximately once a minute in a 2,400-cubic-foot area. A typical larger portable fan uses 50 to 200 watts, while smaller fans can run on less—a drop in the bucket compared to the energy use of most air conditioners.

If you have small children, pay special attention to the fan's safety features. Always place fans out of the reach of small children.

Window Fans



Window fans are great for bringing fresh, cool air into the house or expelling hot air. Traditional box fans can double as window fans (or floor fans). Contemporary models are designed with side panels—just open the window, put the fan in and switch on the power. A forward/reverse feature allows you to switch the fan between intake and exhaust without turning the unit around. The Lasko® 2-speed reversible twin 9" window fan shown here fits window widths from 22" to 34". (Sku 6066583, \$39.99)

Floor Fans and Air Circulators

Floor fans provide an air movement pattern to circulate air without causing drafts. Floor fans such as traditional box fans generally move air in

a unidirectional pattern. Air circulators, due to different blade shape and a more powerful motor, circulate all the air in a room and can cool

entire dwellings by bringing in cool air and extracting hot air. The Bahamas Breeze® 18" floor fan is a high velocity, three-speed

floor fan with tilting stand. (Sku 6102032, HOT DEAL **\$39.99** Regular price \$59.99) The Lakewood® 21½" box fan is a three-speed portable, energyefficient fan. (Sku 6171862, HOT DEAL

\$9.99 Regular price \$14.99) Stand-Mounted Fans

Stand-mounted fans can be positioned at the angle that best suits your needs. When used for exhaust, they should be placed two to three feet away from the window. For intake, place as close to the window as possible. The Living Accents® 16" stand

fan has three-speeds and an adjustable neck that allows 90° oscillation. (Sku 66807, HOT **DEAL \$17.99** Regular price \$29.99)

Desk and Clip-On Fans

Desk fans are designed to circulate air quietly without blowing away everything in their path and often have a clip-on mount. They can be mounted at a doorway to circulate air from room to room, too. The Living Accents Desk Fan® features three speeds, 90°

oscillation and a tilt head. (Sku 69204, HOT **DEAL \$17.99** Regular price \$21.99)



Ceiling Fans

Along with their decorative functions, ceiling fans create a gentle indoor breeze that supports heating and air conditioning systems, providing a lot of benefit for very little energy use. They are available in a range of blade diameters, and for efficient air circulation, the room size should be considered (be sure to read manufacturer's

instructions). Blades should be 8' to 9' above the floor. Extension downrods can be used for high ceilings.

Ceiling fans are available from COLE Hardware by special order.

Floater Ice-Air Cooler

Evaporative air coolers (sometimes called "swamp coolers") are an efficient, costeffective way of cooling a room. They work on a very simple premise: Room temperature air is pulled through a wet wicking mesh, and as a result, hot, dry air becomes moist. As this moisture evaporates, it cools down the room. Cole Hardware now carries the Ice-Air Cooler, which also has a built-in ionizer that is effective in removing dust, dander, pollen and smoke from the air and is maintenance free—no filters to change or clean. Plus, additional cooling can be achieved by inserting the included ice packs or by using the ice cube tray.

The Ice-Air Cooler is ecological, using no harmful chemicals, only water; it's economical, using only 60 watts, the same as one lightbulb; and it's easy to operate: Simply add water and turn on. Additional features include a built-in timer, remote control, oscillation, variable fan speeds and whisper-quiet operation, and built-in ionizers that can clean the air.

The Ice-Air Cooler is compact: 10"W x 13"D x 27"H and weighs only 17 lbs. It covers 100–150 square feet. (Sku 454100, \$199.99). The Mini Eco-Air Cooler is even more compact: 7"W x 12"D x 27"H, weighs only 10 pounds and covers 50 square feet. (Sku 434102, \$99.99)



PRODUCT KNOWLEDGE

Shedding Some Light on Lightbulbs

Few changes in your home will make as much difference as a change in lighting. What with all the types of lightbulbs available, you may wonder what differentiates them.

Variations in bulb technology impact spectral distribution, bulb life expectancy and energy efficiency, the latter being of increasing importance these days. Each type of bulb has its advantages.

Fluorescent

A fluorescent bulb produces light when electricity arcs between electrodes at both ends of a glass tube filled with low-pressure mercury vapor and other gases. Electrons flowing between the electrodes collide with vaporized mercury atoms, causing the mercury to release ultraviolet energy. A phosphor coating inside the tube absorbs the UV energy, causing the coating to emit visible light.



Once known for casting

a harsh glow, fluorescent technology now provides excellent color rendition; light emitted by a "warm white" fluorescent bulb is virtually indistinguishable from light from an incandescent bulb.

Compact Fluorescent Lamp (CFLs)

Among the commonly available types of bulbs, compact fluorescent bulbs provide the most economical and energy-efficient lighting. They use about one-fourth the power to produce the same amount of light as incandescents, and while an incandescent bulb lasts about 1,000 hours, CFLs last approximately 10,000 hours.

Over the life of a single compact fluorescent bulb, you will realize a savings of as much as \$200 over the cost of an incandescent bulb. In recent years, the cost of CFLs has come down dramatically. Multiply all the sockets in your house times \$200, and you'll start to comprehend the savings



you will realize by switching over to compact fluorescent lighting.

It's important to remember that CFLs contain a very small amount of mercury and therefore must be recycled and not thrown in the regular trash. Cole Hardware accepts spent CFLs for recycling.

Dimmable CFLs

In order to use a CFL with a dimmer switch, you will need a specially designed compact fluorescent or "dimmable" CFL. A traditional incandescent bulb can be dimmed simply by reducing the amount of power sent to the bulb and will dim smoothly between 100% brightness to completely off. CFLs have a more narrow dimming range of generally between 20%–90% of full light, and the dimming process is more complicated.

In all fluorescent bulbs, the ballasts both start the light and keep it lit. Early CFLs had magnetic ballasts that did not easily lend to dimming. However, newer generations of CFLs use electronic technology allowing for dimmable CFLs. As with any new technology, dimmable CFLs are still being refined and are expected to become more readily available. When a CFL is dimmed, the savings in electricity is even greater.

Incandescent

breaks.

Basic incandescent light technology is essentially the same as Edison's first invention: Electricity passes through a tungsten filament inside a sealed glass bulb. The tungsten resists the electrical current, causing the filament to heat up and glow. Over time the filament gets thinner until it

An incandescent bulb's warm light complements skin tones. However, incandescent lighting is the most inefficient of the common lighting choices. Standard incandescents are the lowest in initial cost, but since 81% of the energy they consume turns into heat and not light, they are not at all efficient. They also have a short life span—1,000 hours or less.

Full-Spectrum

Full-spectrum lighting is actually a color-corrected variation on incandescent technology. Verilux® full-spectrum lightbulbs (the brand we carry) use neodymium glass to filter out significant portions of the yellow spectrum common to standard incandescent bulbs. The resulting spectral distribution is much closer to what you see when you walk outside on a clear day—the closest replication of natural sunlight available. Colors show up accurately, and the contrast between black and white is increased.

Research suggests that full spectrum lighting

provides improved visual acuity (sharpness), decreased glare and eyestrain, reduced fatigue, improved neural functioning, reduced seasonal depression, reduced hyperactivity, reduced stress, greater attentiveness and improved mood.

The Verilux full-spectrum brand also offers economical long life. The 100-watt Verilux bulb lasts 3,500 hours—four times longer than a standard incandescent bulb and twice as long as other full-spectrum brands.

Halogen

The halogen lighting design is a somewhat more energy efficient variation on incandescent technology. The sealed bulb contains a tightly coiled tungsten filament surrounded by halogen gas. During use, halogen combines

with evaporating tungsten, redepositing tungsten on the filament, thus slowing down the rate at which the filament breaks down. Light output



levels over the life of the bulb do not diminish as noticeably as with standard incandescent bulbs. The light produced by halogen bulbs is whiter than standard incandescent, making colors appear brighter and more intense. Halogen bulbs are commonly used in the home environment for track lighting, accents, torchiere lamps and recessed lighting.

PureSpectrum™ Dimmable CFL

Finally a dimmable CFL that works! Many earlier-generation dimmable CFLs had a lack of reliable dimming capability. PureSpectrum's fully dimmable CFL delivers superior performance and features proportional power reduction during

dimming with a consumerfriendly price tag. These bulbs reach full brightness immediately when turned on and smoothly dim like incandescent bulbs from 100% down to 20% of perceived light output. Power consumption is reduced proportionally as lights are dimmed, saving energy and money. (Sku 364300, \$12.99)



purespectrum"

COMMUNITY NEWS

Nippes Steelware: Family Business Spotlight

Since Cole Hardware is a family business, we appreciate the other family businesses that we work with and thought we would share the story of Nippes Steelware, which offers the highest quality personal grooming products available, including nail clippers, tweezers, nail files, and various types of scissors. They also carry professional manicure and pedicure instruments. All products are made in Solingen,

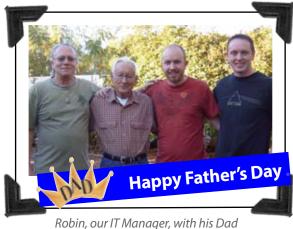
These
days we
work with
Rick Nippes
who took
over from
his father,
Dick, a few
years back.
Founded
in 1999 by
Paul Nippes
(Rick's
uncle), who
made a trip

Germany.

to Nippes, Germany, and discovered a company named Gebruder Nippes that had been making personal grooming products since 1923. Paul partnered with his California-based brother Dick, who was made the West Coast representative.

Dick was born and grew up in Ridgeway, Pennsylvania, in 1922. He served in the U.S. Navy doing minesweeping in WW II off the U.S. eastern coast and China and graduated from Penn State University in 1947 with a major in chemistry. After a 37-year career in sales, he retired in 1983.

These days, Dick Nippes enjoys playing golf, gardening and spending time with his family. When asked what his secret is to a long life, he said, "Good genes and a caring and loving family." Being married for 63 years to his wife, Frances, probably helps, too!



and sons, Mike and Robert

Dave Karp Inducted into the Mission High Museum!

Although he may not be as famous as writer Maya Angelou, State Senator Leland Yee or guitar

virtuoso Carlos Santana, Dave Karp has the distinction of being the oldest inductee into the Mission High School Museum! Founded by former principal Dr. Ted Scourkes and former teacher Walter Swan, the Mission High School Museum highlights the rich

history of the school and features antique furniture, old photographs and yearbooks. A

student-built scale model of Mission Dolores from 1926 is also on display.

The Museum is open by appointment Thursday mornings from 8:00 am to 10:00 am. If you're lucky during your visit, you may get to see two murals painted by Edith Hamlin depicting life in the Mission neighborhood that were commissioned by the Works Progress Administration

Federal Art Project. Please call **415/241-6240** to schedule a visit.



It's Normal: Celebrating the

20th Anniversary of the ADA

ILRCSF, in coalition with the Mayor's

Office on Disability has launched an

online campaign to gather support for

our Statement of Values. We are asking

everyone to sign in support of this rational

view of disability and to help spread the

word far and wide!

What you can do to help:

· Sign the Value Statement at: www.

· Check out our website and/or join our

Follow us on Twitter: ItsNormalADA

ipetitions.com/petition/itsnormal

blog roll www.itsnormal.org

It's Normal: Independent Living Resource Center

Independent Living Resource Center San Francisco (ILRCSF) is a disability rights advocacy and support organization. Their mission is to

ensure that people with disabilities are full social and economic partners, within their families and within a fully accessible community. ILRCSF's mission is achieved by systems change; community education; partnerships with business, community organizations and government; and consumer-directed services. They work to empower individuals

and community so that all people with disabilities have as full, productive and independent lives as they so choose.

As you may know, 2010 marks the 20th

anniversary of the Americans with Disabilities

Act (ADA). This is truly a milestone for anyone interested not just in disability rights, but in civil rights. As part of ILRCSF's efforts to mark this anniversary, they have launched the It's Normal campaign, which aims to point out the fact that disability is a part of the human condition and something that exists in the world we all live in. As part of It's Normal, ILRCSF

has launched a website and posted an online petition where people can sign



on as supporters of a very simple, but profound, value statement:

Disability is a natural part of the human condition.

People with disabilities come from all walks of life, in all colors, sizes, genders and ages. Those of us living with disabilities bring something to the table whether it is fresh perspective, political savviness, indomitable spirit, energizing presence, bold intellect, etc. We contribute to society BECAUSE of who are. Human difference and diversity enriches community. Disability is not special; it's just a part of life.

It is their hope to get as many people as possible

to show their support of this statement by signing the online petition. This is not about raising money. It's about raising awareness and opening up a constructive, inclusive dialogue about disability.

ILRCSF is committed to working with people who are representative of our entire community. They invite you to visit to see the artwork on their office walls, hear the languages spoken, and enjoy the music at their agency parties. ILRCSF is Cole Hardware Community Partner # 649, if you wish

to donate your shopper rebate to them.



ENVIRONMENTAL INFO

GOOD FOR THE EARTH — WE TAKE ACTION FOR THE ENVIRONMENT!

Malibu Compost Bu's Brew™ Compost Teabags

You know Elsie, the Borden cow. And you're familiar with those sexy Holsteins in the California cheese commercials. Now meet Bu, the spokescow for Malibu Compost. Bu was set to "go to beef"

at an auction, but fortunately, no one bought her—until Denise Ritchie and her husband rescued Bu. These days, Bu lives on 800 acres of organic pasture with new friends, new family and her spokescow gig for Bu's Brew Compost Teabags.

A certified biodynamic liquid foliar (just add water!), Bu's Brew is chock-full of microbial activity for all your flowers, vegetables, shrubs, trees and grasses. Derived from the best recipe known to humans to restore a plant's vitality, this tea makes plants grow like crazy. Each

teabag contains rich dairy cow manure compost, vineyard chips and trace amounts of dandelion, chamomile, stinging nettle, yarrow, oak bark, and valerian and makes between one and two gallons of tea compost.

Biodynamics is an advanced organic farming



system dating back to 1924 and is one of the precursors to organized organic farming worldwide. Biodynamic agriculture treats the soil as a living organism that can respond to active

methods of healing. By enhancing the vitality of soil life, the resulting humus content positively affects the quality and health of your plants.



Malibu Compost not only believes in the

sustainability of the soil of this planet, but also of its inhabitants. For every bag sold, they donate a percentage to the Chez Panisse Foundation, whose school garden projects are planting the seeds for the future.

Each package contains 4 teabags. (Sku 746004, \$9.99)











Recycle at Cole Hardware!



Bring to any of our four stores:

CELL PHONES:

Personal cell phones—batteries and chargers not required. PLEASE, no cordless home phones, car phones, walkietalkies, pagers or two-way radios.

BATTERIES:

Rechargeable (NiCad, NiMH) and household (alkaline and carbon).



OLD LATEX PAINT:

- Recycle dry, clean, empty metal paint cans through your regular trash pickup. The latex paint containers you bring us should have paint in them!
- The ORIGINAL label on each can must CLEARLY state "latex," "acrylic," or "waterbased" paint. No handwritten labels will be accepted.
- Be sure that lids are SEALED ON TIGHT and containers are rust-free and don't leak.
- You must not be a commercial paint user.
- Please limit your drop-offs to no more than 10 gallon-size containers (or 40 quart-size containers or a combination of both) at a time. Containers are counted by size, not by the volume of paint they contain.
- Take paint to the customer service desk.
- PLEASE, no brushes or rags!

PROPANE TANKS:

Small (14 or 16.9 oz.), empty, nonrefillable propane cylinders only. Household only. Limit 5 per visit.

SPENT FLUORESCENT BULBS:

CFLs, tubes up to 8 feet, U- and D-shaped tubes. Drop-off limit is 10 bulbs.



Copper and brass.



EXPIRED PRINTER CARTRIDGES:

Must be in plastic bags to avoid leakage.

SOFT PLASTIC RECYCLING:

Clean plastic only. Households only. One basketball-size amount per visit please.

For Bay Area recycling resources, visit www.colehardware.com/recycle.htm

WHAT'S IN SEASON

Keeping Your BBQ in Tip-Top Shape

We all think our barbecues are indestructible, and that's pretty much true, but you can add years to the life of your charcoal or gas grill by giving it a thorough inspection and cleaning once a year. If your cooking grate is rusty or the charcoal grate is burned through, they should be replaced.

Charcoal Grills

Make sure the kettle is cool and coals are totally extinguished; then remove the cooking and charcoal grates and the ashes. Ashes should be removed regularly to ensure that the vents are not blocked.

Wash everything with a mild detergent

and water. Don't forget the vents: they need to open and close easily. Rinse well with clear water and wipe dry. To clean the cooking grate, start your fire as usual, put the grate on and let it get hot. Then loosen residue with a wire grill brush. Check the grate for rust; if you find any, replace

> the grate. It isn't necessary to wash the cooking grate after each use.

When the lid is warm, but not hot, wipe off the accumulated grease with newspaper or paper towels and wash with warm, soapy water. That flaking stuff on the inside of the lid isn't paint, but carbonized grease, way beyond baked on. To remove it, use Spray Nine® BBQ Grill Cleaner, which

dissolves grease, burned-on food and carbon deposits. It's an EPA-registered product that kills E. coli, salmonella and other germs. (Sku 1147271, \$6.99)

Gas Grills

To clean the cooking grate in a gas grill, close the lid, turn the burners on high and leave it closed for 15 to 20 minutes; then brush off the residue with a wire grill brush. Remove and clean the flavor bars and the burner tubes under them with soap and water. When cleaning the small holes in the tube, use a tapping motion instead

of a scrubbing motion,

the tube with a wire coat hanger. To clean the when warm. Use buildup is extensive. Once your grill is in

you may want to invest in some accessories to enhance your grilling experience: a cover will keep the San Francisco fog from causing mildew on the surface of your kettle, charcoal holders are great for the indirect method of grilling, and wire holders are great for grilling things like fish and veggies without dropping them in the fire.

Lazzari® **Mesquite Charcoal**

Lazzari mesquite charcoal brings out the best flavor in any food and is far superior to the alternative cooking fuels for barbecues. Unlike traditional charcoal briquets, which usually contain coal, wood scraps, fillers, sodium nitrate, lime or starch, Lazzari's mesquite charcoal contains only 100% mesquite wood—NO chemicals, additives, petroleum, coal or fillers! All of the additives in traditional briquets cause more

> carbon dioxide emissions, too. In the past few years, many restaurants have popularized cooking foods

> > with mesquite. The use of mesquite charcoal lends a distinctive taste and pleasing aroma to food. Since 1908, Lazzari charcoal has been handmade from sustainable mesquite tree farms. Fires of Lazzari mesquite reach

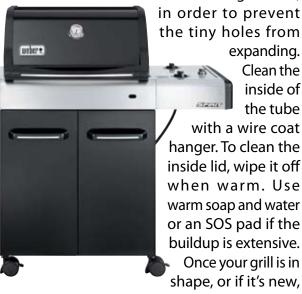
an ideal cooking temperature of about 2,000 degrees Fahrenheit within 15-25 minutes. At this high temperature, food can be seared to seal in flavors and juices, then cooked as long as necessary. Each pound of Lazzari charcoal yields 50% more heat energy than the same weight of the best hardwoods. Unlike a wood fire, which may flare up and have significant temperature fluctuations, Lazzari mesquite burns evenly with virtually no flame and maintains an even temperature.

MESBUITE

CHARCOAL

Because Lazarri mesquite charcoal burns longer, it's more economical, too. And who wants to cook their expensive steaks over a bunch of chemically enhanced charcoal briquets? Available in a 6.75-pound (Sku 800040, \$5.99) or 20-pound bag (Sku 800041, \$13.99).





PowerChef® Table Top **Electric Grill by Dimplex®**

This new, unique tabletop grill delivers fullsize power in a compact, go-anywhere design. Dual elements spread searing heat from corner to corner, and the convenient one-touch control makes it easy to operate. Featuring a durable, weatherproof matte black finish, the grill has a large removable drip tray for easy cleaning.

The Dimplex grill cooks as much as a grill twice its size, because every square inch of its 216 square inches performs with the same power, with no cold spots. The EvenSear® dual element cooking system allows the entire grilling surface to reach 650°F searing temperature. The lower

cooking element simultaneously provides precise, even heat. Manual control allows for simple and precise cooking.

No flames or tanks to deal with, and the grill is balcony friendly at an approximate 25"L x 10"H x 15"D! (Sku 868100, Introductory HOT DEAL \$199.99 Regular price \$229.99)



Cole Fox's Mia with her Pops.

CUSTOMER SERVICES

THE EVER-GROWING LIST OF EVERYTHING WE DO FOR YOU

ACE® Hardware: Our affiliation with ACE allows us to get quality products quickly and opens doors of the world's manufacturers, so we can get you what you need. ACE's buying power enables us to sell to you at the right price, too!

ATM and Credit Cards: We'll accept your ATM cards for payment. You can get cash back, too. We also accept VISA, MasterCard. Discover and American Express credit cards.

Balloons: We have free Cole Hardware helium balloons for the kids. Helium is available to inflate your party balloons for fifty cents per balloon.

Bridal and Gift Registry: We'll load your name and list of everything you wish to register in our computer. Your friends and family can then call us to place gift orders. Recipients receive a gift card equal to 10% of the total value of all gifts purchased. E-mail **Julia@colehardware.com**.

Business-2-Business: Members of the program receive free delivery, special pricing and personal service. Call our Cole Fox location at 415/777-4400.

Carry-Out Service: We'll be happy to load your purchases into your car. Just let the cashier know, and we'll take care of you

Charge Accounts: For your convenience, we have in-house charge accounts for businesses. Stop by and fill out the simple application, and we'll open one for you.

Chauffeur Service for Senior Citizens: If you need help getting to our stores and you live in San Francisco, call us to arrange a mutually convenient time to pick you up.

Color Matching: We have terrific paint matching computers. Bring in a swatch of fabric or quarter-size paint chip and the staff can match just about any color.

Commercial Supply: We have an entire division devoted to servicing the needs of commercial and industrial customers throughout the Bay Area and beyond. We offer charge accounts, on-site account specialists, free delivery and the personal services of Joe, Damion, Melinda, and Rodney. Give them a call at 415/647-1800 or e-mail **colesupply@colehard**

Community Savings Days: One day a month, we offer a 20% discount to students, seniors, school district employees and active members of the military or veterans. The promotion cannot be applied to frequent shopper accounts and is not valid on gift cards, Muni or special orders.

Coupons: We honor all manufacturers' coupons. If we carry the product, we'll honor any other store's coupons as well.

Delivery in San Francisco: Free delivery for Frequent Shoppers Club members on weekends. For non-Frequent Shoppers, delivery is free for purchases of \$100 or more, \$10 for purchases with total pretax amount under \$100 and \$5 for the elderly or disabled.

Digital Camera: Have a problem that you can't describe? We'll lend you a digital camera to take a photo of the problem so that we can better help you. (Note: Credit card required for camera loan.)

Discounts:

Birthday Discount: Come in on your birthday, show your I.D. and we'll give you a percent discount amounting to half your age. Must be a Frequent Shoppers Club member. Discount is available only on your actual birthday and cannot be applied to sale/promotional merchandise, power tools, household appliances, water heaters, special orders or Muni.

Disabled Customer Discount: Sign up for our Frequent Shoppers Club, show your Medi-Cal card or other proof of

disability, and get 10% off all discountable merchandise in our

Senior Citizen Discount (age 65 or older): 10% off all purchases of nonsale merchandise.

Student Discount: Show us your student I.D. and receive a 5% immediate discount, plus 5% annual rebate, custom key tag, use of our fax machines and more!

Electrician: Call our Home Repair Referral Service at 415/753-2653 ext. 3 Monday through Friday 8:00 am–5:00 pm and after store hours for emergency referrals 24/7. On weekends and during store hours, dial 415/753-2653 and press 3 for a direct referral

eLine: The Cole Hardware eLine is delivered free, direct to your desktop. The eLine contains information on new products, practical tips and more (or less!). Sign up at **www.colehardware.com**.

e-mail: Write us at **service@colehardware.com**—any time! **Fax Service:** Our fax machines are for your personal use. We do charge for our fax service—please ask for rates. Fax numbers: Cole Street: 415/753-0957, Mission Street: 415/647-6554, Cole Fox: 415/777-4453, Polk Street: 415/674-8917.

Frequent Shoppers Club: Earn an annual 5% dividend on purchases and much more. Membership is quick and free. Sign up today!

Gift Cards: We offer Cole Hardware gift cards and ACE Hardware gift cards in almost any denomination.

Glass Cut to Size: Plexi, single and double-strength glass cut while you wait. We can also special order curved, tempered, laminate and obscure glass, as well as mirrors and tabletops.

Hardware Hotline: We publish our newsletter every month of the year. See the online version at www.colehardware.com. It's homegrown and filled with interesting articles about hardware, our community and, of course, Cole Hardware.

Hours of Operation: We're open every single day of the year including every holiday.

Cole Street: weekdays 7 am–7:30 pm, weekends 8 am–7 pm Cole Fox: weekdays 8 am–7:30 pm, weekends 9 am–5:30 pm Mission Street: weekdays 7 am–7:30 pm, weekends 8 am–7 pm Polk Street: weekdays 8 am–8 pm, weekends 9 am–7 pm

Lamps Rewired: We offer rewiring services for table and floor lamps. Contact our stores for information and pricing.

Lifetime Warranty: Your "complete satisfaction" dictates that we offer a lifetime warranty on just about everything we sell. **Locksmith Service and Key Cutting:** We cut keys at all our stores including hard-to-find computer chip keys for automobiles. We have an expert locksmith on duty Monday to Friday at our Cole Fox store downtown (415/777-4400). We can also send a locksmith to your home or business 24/7. Call 415/753-2653 ext. 3 Monday to Friday 8:00 am to 5:00 pm, or after store hours,

dial 415/753-2653 and press 3 for a direct referral. **Low Price Guarantee:** Just bring in another store's ad and we will honor the lower price.

Muni: We sell monthly Adult, Youth and Senior Fast Passes, monthly Disabled Stickers, 1-Day, 3-Day and 7-Day Passports and Parking Meter Cards in \$20 and \$50 denominations.

Pipe: We cut and thread galvanized and black pipe, your pipe or ours. (Note: Cole Fox can't thread.)

Plumbing Service: Call our Home Repair Referral Service at 415/753-2653 ext. 3 Monday through Friday 8:00 am to 5:00 pm and after store hours for emergency referrals 24/7. On weekends and during store hours, dial 415/753-2653 and press 3 for a direct referral

Recycling: Bring your old latex paint (S.F. residents only; liquid

paint only—put dried paint cans into your own recycle bin, lids off!), used rechargeable batteries (nickel-cadmium), used household batteries (alkaline and regular), copper and brass scrap metal (such as keys, bathroom and plumbing fixtures), cell phones, expired printer cartridges and spent fluorescent bulbs into any of our four stores, and we will send them off to be recycled into new products. See page 11 for details.

Repair Referral Service: Our alliances with competent, honest, quality tradespeople assure you excellent work on your home, property or office. We are a licensed contractor (#708403). Call 415/753-2653 ext. 3 or go to www.colehardware.com/homerepair.

Repotting Service: Pick out the plant and the pot, and our Cole, Mission or Polk Street Nursery staff will repot your plant for free. **Return Policy:** We accept returns on just about anything. (Power tools, appliances, etc., may only be returned subject to manufacturer's warranty. Hand tools exchanged for defective replacement only.)

Room Painting Software: All of our paint departments are equipped with room painting software. Simply bring in your camera's memory chip, upload your image and choose paint colors to review.

Rug Cleaners Rented: We have steam carpet and upholstery cleaners available for rent at each store.

School and Community Assistance Partnership Program: Nonprofit organizations whose mission is to improve the lives of those around us, either directly or through cultural enrichment, can join a special program of discounts and donations. Cole Hardware donates 10% of all purchases made by your organization's community. Go to our Cole Hardware Community Assistance Programs page for information and a list of partners (page 11). Also, be sure to check out www.colehardware.com/partners.

Sharpening Service: Knives and scissors sharpened while you wait or same day service at our Cole, Mission and Fox stores (Note: Fox doesn't sharpen scissors, just knives).

Speakers Bureau: Topics range from home repair, to gardening, to security, to small business, marketing and more. If you need a speaker for your organization, call 415/753-2653 ext. 5.

Special Orders: If we don't have what you need in stock, we'll do our best to obtain it as quickly as possible.

Tool Rental: We rent floor sanders, many hand and power tools, and garden tools, too. Contact our stores for availability. (Note: Floor sanders not available at Cole Fox or Polk Street stores.)

UPS Shipping Service: We ship packages all over the country for members of our Frequent Shoppers Club via United Parcel Service.

Website: Visit www.colehardware.com.

Windows, Doors and Window Screens: Window and screen repairs are available at our Cole Street and Mission Street stores. Contact these stores for information and pricing.

By the way, we sell hardware, too ...



COMMUNITY CONNECTIONS .

BAY AREA BUSINESSES

Attorney: Practicing 25 years in San Francisco and offering personalized, attentive service, reasonable fees. Advice and representation in residential and commercial tenancy matters—leases, notices, eviction, Rent Board petitions and hearings; drafting/enforcing contracts; formations of business entities—partnerships, limited liability companies, corporations. Free consultation. John R. Weinstein, Attorney-at-Law. Telephone 415/863-5896.

Bed and Breakfast Hosting: If you have an extra bedroom, with or without a private bath, that you would like to rent out on a nightly basis, let us know. Additional income—meet guests from all over the world. Phone: 415/899-0060, e-mail: reservations@bbsf.com, website: www.bbsf.com. Bed & Breakfast San Francisco—since 1977.

Bookkeeper: Professional service with over 20 years experience, specializing in small business, QuickBooks, Pro Advisor, A/P, A/R and payroll. Assistance with financial reporting, budgeting, audit controls and cash management. Visit www.alphaquickbooks.com or contact Liz at emckersie@comcast.net or 415/254-4600.

Financial Services: Bookkeeping, payroll, budgeting, financial reports, cash management, QuickBooks setup, reconciliations, A/P, A/R and much more. 15 years experience in bookkeeping/ accounting. All companies—big and small. **schwartzconsulting@gmail.com**.

Interior Design: Everyone is unique, and your home should reflect your individuality. Refreshing your interiors reduces stress in your life. At ALMOST INSTANT INTERIORS we create affordable, unique, inviting interiors often using deceptively simple solutions. For makeovers, color consultation, interior architecture and full service design, contact: 415/824-4440, almostinstant@gmail.com or visit www.almostinstantinteriors.BIZ.

Interior Design Services: You have an idea of a style and mood for your home but you just need a little professional guidance to realize your vision. Carole Glosenger Design can assist you with everything from developing paint color schemes to remodeling your kitchen and bath. For information call 415/221-7379 or email **cgstudio2@aol.com**.

Nanny Services: Need superior child care? Looking for a small, quality company? Call Natural Nannies at 415/839-5310 to meet competent, well-trained, experienced nannies. Check out our website to learn more about us at www.naturalnannies.com. We are caring, creative and conscientious. Any questions? E-mail us at info@naturalnannies.com.

Follow Cole Hardware!





Orange Dog Manor: Cole Valley Vacation Rental is perfect for housing visiting grandparents or out-of-town friends. Fully furnished studio apartment includes kitchen and private bath. Special discount for weeklong rentals. Visit our website at **www.orangedogmanor.com** or call 415/753-6886.

Organize Your Home/Home Office/Finances: And feel calmed, inspired, productive. Working together we can bring your space, clutter, paper and/or finances to order. Member NAPO. Rates sensitive to economic times. Phone for no-obligation consultation, Linda James, at 415/285-3266.

Organizing/Relocating: Overwhelmed by clutter, relocating? As featured on KPIX and NPR, SHIPSHAPE has expertly helped overworked professionals, frazzled moms and harassed homeowners cut through clutter and restore simplicity and peace of mind to their busy lives. Homes, offices, closets, packing and more. Free phone consultation. Call 415/550-0658. www. ShipShape.com.

Printing: We print business cards, office stationery and company brochures using the latest technology. Free consultations, easy e-mail prices and friendly service. Delivery right to you. Call or e-mail On The Mark for graphics, print and mailing services. References available. Call or e-mail: 415/621-2312 or **Sam@printotm.com**.

Proofreading: Lurilla has an English degree, a journalism background and was a member of the International Typographical Union for 40 years. She is an excellent proofreader (editing service also). Reasonable rates—unreasonable pickiness! First page free, then hourly rates apply. References available. Call 415/648-1868.

Real Estate: THINKING OF SELLING? - SAVE UP TO \$15,000.00 ON YOUR HOME, INCOME PROPERTY OR CONDO. A *San Francisco Magazine* Top Ten Realtor Bob Evans (Evjenth) 350+SOLD. Visit **www.obeo.com/ca/bobevans** or call for a SOLD LIST comparable to your property at 415/308-5902. License 702525 since 1978.

We have MINITED Fast Passes and Passports!

Why buy your Fast Pass, parking meter card and Muni Passport at Cole Hardware?

- We accept credit and debit cards, cash and commuter checks as forms of payment.* (Commuter checks cannot be accepted for meter cards.)
- Spend at least an additional \$5.00 when you purchase your Fast Pass and/or meter card and the entire purchase will be posted to your Frequent Shoppers account.
- Frequent Shoppers receive a 5% annual rebate on their purchases. That saves you 5% on your annual Muni Fast Pass purchases. What a deal!

We also have monthly Disabled Stickers.

* Cole Hardware discounts do not apply.

Real Estate: When you own it, you have control—the type of control renting does not afford. There are so many reasons to buy now: appreciation, mortgage interest and property tax deductions, interest rates at an all-time low and the home buyer tax credits. For more information visit **www.marthaohayer.com**. Or call 415/441-6331. License #00923719.

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Alamo School (*266)
Alamo School (*266)
Alamo School (*266)
Alarice Fong Yu Alternative School (*1541)
Alvarado After-School (*503)
Alvarado Elementary School (*825)
Amer. College of Trad. Chinese Medicine (451)
Aptos Middle School (10594)
Argonne Elementary School (21299)
ASI Early Childhood Education Center (1660)
Balboa High School (1000)
Before/After-School Immersion Care (*505)
Benchmark Institute (21216)
Brandeis Hillel Day School (*655)
Bret Harte Elementary (21344)
Buen Diam Nursery School (*88)
Buena Vista Alternative School (*24)
CS Children's School (455)
Cathedral School for Boys (*1275)
Cnttr. for Learning in Retirement U.C. Ext. (425)
Chibi Chan Preschool (21325)
Children's Day School (*334)
Chinese American International School (150)
Chinese Immersion School at DeAvila PTA (21352)
City College John Adams Campus (*1860)
City College Mission Campus (*67)
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City College of S.F. Downtown Campus (21312)
Claire Lilienthal Elementary School (*33)
Clarendon JBBP Auction (5008)

Clarendon 2nd Community Program (*5007)
Cleveland Elementary School (2455)
Commodore Sloat School PCO (51)
Cong. Sherith Israel Religious School (2266)
Convent & Stuart Hall (21249)
Creative Arts Charter School (*1515)
Daniel Webster Elementary (21383)
Dianne Feinstein School (21211)
Dr. Charles Drew School (21211)
Dr. Charles Drew School (*47)
Dr. Geo. Washington Carver Elementary (658)
Dr. William L. Cobb School (21263)
E. R. Taylor Elementary School (*423)
Edison Elementary School (*3531)
Enterprise for High School Students (21202)
Everett Middle School (21317)
Everyday Magic Child Devel. Center (2002)
Farimount Elementary School (365)
Families of Sunset PTA (19204)
Francis Commodities School (21242)
Frank McCoppin Child Devel. Center (*651)
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Friends of Saint Francis Childcare Center (500)
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Gates and Bridges Preschool (282)
Gateway High School (2931)
George Peabody Elementary School (2516)
German School of San Francisco (2913)
Glenridge Coop. Nursery School (1113)

Grattan Elementary School (*35)
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Harvey Milk Civil Rights Academy (523)
Healthy Environments Daycare (*95)
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Horace Mann Middle School (*290)
Horace Mann Middle School (*56)
Infant Development Center (*46)
Institute of Classical Homoeopathy (21306)
International Christian School (*42)
International Studies Academy (*693)
Iyengar Yoga Institute (*108)
James Denman Middle School (*75)
James Lick Middle School (*34)
Jewish Community H.S. of the Bay (1835)
John A. O'Connell H.S. of Technology (*1920)
Jose Ortega Elementary School (21347)
July Jordan School for Equity (21323)
The Junior League of San Francisco, Inc. (21314)
Katherine Michiels School (1335)
The Kid'S Co-op Inc. (21264)
KIPP Bayview Academy (888)
KIPP San Francisco Bay Academy (902)
Lafayette School (2545)
Lakeshore Elementary School (424)
Lakeside Presbyterian Cntr. for Children (201)
Lawton Alternative School (*57)
Leadership High School (12255)

Leonard R. Flynn Elementary School (3128)
Lick Wilmerding Library (*755)
Little People's Workshop (*4166)
Live Oak School (*99)
Longfellow Elementary School (*7555)
Lowell High School (21278)
Lowell High School (21278)
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Marilyn Reed Lucia Child Center (*610)
Marshall Elementary School (*510)
Miraloma Elementary School (*1025)
Miraloma Elementary School (*1025)
Miraloma Elementary School (*875)
Miraloma Nursery School (*875)
Mission Graduates (*1661)
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Mission Learning Center (21343)
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Mission Learning Center (21204)
New Traditions Alternative School (*2049)
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Oakes Children's Center (*1348)
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Phoebe A. Hearst Preschool (*1315)
Playmates Coop, Nursery School (*2340)

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Rocky Mountain Nursery School (*58)
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Roosevelt Middle School (*68)
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Saint Anne's School (21251)
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Saint Eccilia School (*2455)
Saint Eccilia School (*660)
Saint Dominic School (*2445)
Saint Elizabeth School (21266)
Saint Finn Barr School (21266)
Saint Hinn Barr School (21566)
Saint Jamais College Preparatory (21241)
Saint James' Preschool (21261)
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Elementary School (*180)
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Urban School (*1563)
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Waldorf School (889)
Waldorf School (1999)
Washington High School (2291)
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Yick Wo School P10 (*2245)

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AIDS Emergency Fund (*1540)
AIDS Housing Alliance of S.F. (*427)
AIDS Legal Referral Panel (*114)
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June 2010

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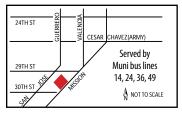




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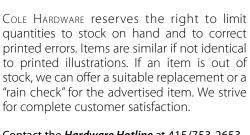
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